

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555852	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/22/2022
NAME OF PROVIDER OR SUPPLIER  Park Avenue Healthcare & Wellness Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1550 North Park Avenue Pomona, CA 91768	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>16279</p> <p>Based on observation, interview, and record review, the facility failed to remain free of pests by not having an effective pest control for 192 of 192 sampled residents (Residents 1-192) who are residing in the facility consuming food, receiving fluids, and used tableware from the kitchen, by failing to:</p> <ol style="list-style-type: none"> <li>1. Eradicate (destroy/kill) a cockroach (small insects that carry and spread infectious diseases) infestation (presence of an unusually large number of cockroach population) in the kitchen.</li> <li>2. Eliminate harborage conditions (locations and conditions where pests can live, thrive [grow strong], reproduce, and feed) such as holes, gaps, cracks, crevices [narrow openings]) on the walls, floors, and different surfaces in the kitchen.</li> </ol> <p>These deficient practices placed the 192 sampled residents at risk of vector-borne diseases (diseases that result from an infection transmitted to human by insects such as cockroaches, mosquitos, ticks, and fleas) and had the potential for the 192 sampled residents to experience food infection from ingesting live bacteria, food intoxication from ingesting food containing toxins from bacteria, and disease transmission that can lead to life threatening complications and death.</p> <p>On 2/2/2022, at 1:20 p.m., the State Survey Agency (SSA) received notification from the Los Angeles County (LAC) Department of Public Health (DPH) Environmental Health (EH) District Surveillance and Enforcement (DSE) Branch (department responsible for ensuring food provided for human consumption is safe and free of contamination) reported a cockroach infestation in the facility's kitchen. At 1:15 p.m., Registered Environmental Health Specialist 1 (REHS 1 - a county health inspector who inspects various food facilities to determine compliance with State and local food codes) closed the kitchen. During the kitchen observation, the following were observed:</p> <ol style="list-style-type: none"> <li>1. At 3:04 p.m., three live adult cockroaches were observed under the handwashing sink, walking on the tankless hot water heater.</li> <li>2. At 3:08 p.m., one live adult cockroach and live nymph (an adolescent cockroach) were observed under a scraping sink, walking on the wall.</li> <li>3. At 3:11 p.m., one live adult cockroach was observed under the garbage disposal, walking on the wall.</li> </ol> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On 2/2/2022, at 5:08 p.m., the SSA called an Immediate Jeopardy (IJ - a situation in which the provider's non-compliance with one or more requirements of participation has caused or is likely to cause serious injury, harm, impairment, or death of a resident or residents), in the presence of the facility's Administrator and was notified of the findings.</p> <p>On 2/7/2022, at 11:12 a.m., five days after identifying the IJ, the SSA removed the IJ in the presence of the Administrator after confirming on-site that implemented the acceptable plan of action (POA, action to correct the deficient practices) as follows:</p> <ol style="list-style-type: none"> <li>1. Pest control service was conducted by the pest control company on 2/2/2022, 2/3/2022, and 2/5/2022. The pest control company will conduct weekly inspections for one month, then monthly thereafter and provide results to the Administrator for resolution, as warranted.</li> <li>2. The facility conducted in-service training to all staff, including the dietary staff on 2/2/2022 and 2/3/2022 to report any pests or penetrations in the kitchen for immediate corrective action.</li> <li>3. The licensed nursing staff conducted assessments of the 192 residents on 2/2/2022 and 2/3/2022 for any presence of gastrointestinal (GI) symptoms, such as abdominal pain, nausea, vomiting, and diarrhea/loose stools. None of the residents had any symptoms.</li> </ol> <p>Findings:</p> <p>A review of the facility's census report, dated 2/1/2022, indicated there were 192 residents residing in the facility.</p> <p>A review of the Retail Food Official Inspection Report, dated 2/2/2022, indicated REHS 1 observed the following:</p> <ol style="list-style-type: none"> <li>1. Six live adult cockroaches harboring between the wall and the two-compartment food preparation sink back splash.</li> <li>2. Two live adult cockroaches harboring between the potable water valve and the wall, under the two-compartment food preparation sink.</li> <li>3. Five live nymphs harboring between the wall and a drainpipe entering the wall, located under the drainboard attached to the automatic ware washing machine.</li> <li>4. Two live adult cockroaches harboring behind a bracket, that is holding up a drainage line, and that is attached to the wall, under the drainboard to the automatic ware washing machine.</li> <li>5. Two live adult cockroaches crawling on the wall, under the drainboard that is attached to the automatic ware washing machine.</li> <li>6. Two live adult cockroaches harboring between the wall and the 3-compartment utensil sink drainpipe.</li> <li>7. One live adult cockroach harboring within a corrugated electrical line attached to the wall, beneath the drainboard, that is attached to the automatic ware washing machine.</li> </ol> <p>(continued on next page)</p>

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<p>F 0925</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>8. Four live adult cockroaches harboring on the side of the hot water heater, located below the handwash sink in the kitchen.</p> <p>On 2/2/2022, at 2:55 p.m., a complaint investigation was conducted regarding allegations of cockroaches observed in the kitchen. Administrator was informed of the visit.</p> <p>On 2/2/2022, at 3 p.m., during an interview, REHS 1 stated he arrived at the facility on 2/2/2022, at 11:45 a.m., and proceeded to conduct a routine inspection of the kitchen. Between 11:50 a.m. and 1 p.m., he saw 26 live German cockroaches (small species of cockroach that can access food items and carry serious diseases. These cockroaches also spread different forms of gastroenteritis [food poisoning, dysentery, diarrhea, and other illnesses], plus they carry several allergens which may cause people to exhibit skin rashes, watery eyes, sneezing, congestion of nasal passages, and asthma) of various stages of development throughout the kitchen.</p> <p>On 2/2/2022, at 3:04 p.m., during an observation of the kitchen with REHS 1. three live adult German cockroaches were observed under the handwashing sink, walking on the tankless hot water heater. At 3:08 p.m., one live adult cockroach and live nymph (an adolescent cockroach) were observed under a scraping sink (sink where excess food are removed from table/potware), walking on the wall. At 3:11 p.m., one live adult cockroach was observed under the garbage disposal, walking on the wall.</p> <p>On 2/2/2022, at 3:40 p.m., during an interview, Dietary Supervisor (DS) stated she had been informed by dietary staff when she started working at the facility in 10/2021 that there were cockroaches in the kitchen. DS stated she was also informed the pest control company serviced (application of treatment) the facility on a weekly basis.</p> <p>On 2/2/2022, at 4:55 p.m., REHS 1 posted a County Food Closure sign on the kitchen door and informed the Administrator the sign should not be removed until the EH DSE officially reopens the kitchen.</p> <p>A review of the Pest Control Service Report dated 11/16/2021, 12/29/2021, and 1/27/2021, indicated a pest control service was conducted at the facility. All three service reports indicated the pest control technician applied treatment in the kitchen and each of these times, the technician observed cockroach activities.</p> <p>A review of the facility's Pest Control policy, dated 1/1/2012, indicated the facility would maintain an ongoing pest control program to ensure the building and grounds are kept free of insects, rodents, and other pests. It also indicated the pest control service provider will carry out any pest control actions needed to rid the facility and its grounds of any environmental pests.</p> <p>A review of the 2017 U.S. Food and Drug Administration Food Code 6-202.15 indicated insects and rodents are vectors of disease-causing microorganisms (living thing that is too small to be seen with the naked eye) which may be transmitted to humans by contamination of food and food contact surfaces. Food establishment shall be protected against the entry of insects and rodents by filling or closing holes and other gaps along floors, walls, and ceilings; closed, tight fitting windows and solid self-closing tight fitting doors.</p> <p>(continued on next page)</p>

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