

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555375	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/05/2021
NAME OF PROVIDER OR SUPPLIER Sunset Villa Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 3232 E. Artesia Blvd. Long Beach, CA 90805	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>43399</p> <p>Based on observation, interview and record review, the facility failed to maintain an effective pest control program by not adhering to its policy and procedure for having bimonthly pest control maintenance service to eradicate (destroy) and prevent cockroach (the presence of an unusually large number of cockroaches [roach-a small insect that can be carriers and spread infectious diseases]) rodent (mouse/rat) infestation. There were more than eight (8) live adult German cockroaches at different stages of life cycle (a small species of cockroach) throughout the facility's kitchen serving 163 residents.</p> <p>This deficient practice placed 163 residents at risk for serious diseases caused by contaminating human food with germs (small living things/cells, especially one which cause diseases) that cockroaches pick up in the toilets and garbage dumps, which can cause gastroenteritis (an intestinal [the intestine a long tube from the stomach to the anus] infection marked by watery diarrhea [feces or stool], stomach cramps, and nausea and vomiting (act of ejecting matter from the stomach through the mouth).</p> <p>This deficient practice resulted in the facility's kitchen being closed by Environmental Health Department (EHD) County Department that assesses environmental conditions and reduces exposures to health risks) on 10/14/2021 for more than ten days due to the cockroach infestation.</p> <p>On 10/15/2021 at 12:20 p.m., an Immediate Jeopardy (IJ) a situation in which the facility's noncompliance with one or more requirements of participation has caused, or is likely to cause serious injury, harm, impairment, or death to a resident), was called in the presence of the Administrator (ADM). The administrator provided an acceptable plan of action (POA) on 10/15/2021 at 4:55 p.m. to correct the deficient practice. POA included the following actions:</p> <ol style="list-style-type: none"> 1. The pest control company provided the facility with interior treatment in the residents' rooms and the kitchen. A follow-up treatment was made on 10/14/2021 and 10/15/2021. Treatment will continue until no pest activities are noted. 2. The dietary service employees and the maintenance team will conduct a thorough cleaning project in the kitchen and will be followed by a pest control treatment application. This project will be completed on Sunday, 10/18/2021. 3. The facility will implement its food service contingency plan immediately. The facility will provide pre-packaged meals and drinks to all residents until the kitchen is reopened. <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>4. In-service training will be provided to all dietary staff members regarding the policy on kitchen sanitation. Daily cleaning schedule will be established and implemented.</p> <p>5. The facility will implement its food service contingency plan. The plan will continue until the kitchen has been reinspected and reopened. The sister facility will prepare puree and mechanical diets for the residents and prepackaged food and drinks will be provided to the residents on regular diets.</p> <p>6. The Dietary manager or designee will conduct daily inspections of the kitchen for two weeks and weekly inspection thereafter.</p> <p>7. The Registered Dietician will conduct kitchen sanitation audits weekly for four weeks then monthly thereafter. The findings will be reported to the quality assurance (QA) committee.</p> <p>8. The maintenance director or designee will conduct a daily inspection of the kitchen for two weeks and monthly thereafter.</p> <p>9. The facility will continue weekly pest control treatment and frequency of the termination treatment will be reviewed per recommendations based on findings.</p> <p>10. To ensure compliance, the administrator will be provided with weekly kitchen sanitation audits by the dietary manager and the maintenance director and findings will be shared during the stand up and QA meetings.</p> <p>On 10/24/2021 at 5:45 p.m., the IJ was removed in the presence of the ADM after the implementation of POA was verified and confirmed while onsite through observation, interview, and record review.</p> <p>Findings:</p> <p>On 10/13/2021 during an inspection and a concurrent interview of the facility's kitchen with dietary supervisor (DS) the following was observed:</p> <p>a. At 2:18 p.m., one (1) live adult cockroach was observed in the kitchen's dry food storage room.</p> <p>b. At 2:19 p.m., more than 10 rodent's droppings and wooden shavings (indicative of live rodent activity) were observed on the floor of the dry storage room.</p> <p>c. At 2:28 p.m., one (1) live adult cockroach was observed at the cook's preparation line table behind the bulk food storage bin.</p> <p>The DS confirmed the finding of one live adult cockroach, rodent's droppings, and wooden shavings.</p> <p>During a telephone call on 10/13/2021 at 2:45 p.m. to the Environmental Health Department (EHD) was notified of the facility's cockroach infestation in the kitchen.</p> <p>During an interview on 10/13/2021 at 3:09 p.m., the housekeeping supervisor stated he has seen gnats (a small two-winged fly that resembles a mosquito) and cockroaches in the facility.</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>During a review of the Environmental Health Specialist ([REHS] a health inspector who inspects various facilities and properties to determine conformance with California Health and Safety Code and Title 8 and Title 11) report, the report indicated an inspection of the kitchen was conducted on 10/14/2021 at 9:30 a.m. from a complaint investigation the following was observed:</p> <ul style="list-style-type: none"> a. Two live adult cockroaches on the floor between the cook's line and the food steam table. b. One live nymph ([baby cockroach] an immature form of an insect that does not change greatly as it grows) at the bottom of the steam table. c. Approximately 11 egg casings (a cover or shell that houses and protects multiple cockroach eggs) were at the bottom of the food steam table. d. Cockroach fecal (stool) spotting (indicative of live cockroach activity) around the electric panel and the unapproved and deteriorated piece of wood below the steam table e. Live adult cockroaches behind the electric panel of the steam table. f. Two live adult cockroaches on the floor below the dish machine. g. One live adult cockroach in the empty space between/below the drain board of the dish machine and wall. h. One live adult cockroach on the ceiling above the preparation area between the preparation sinks. i. Two live adult cockroaches on the floors below the preparation sink. <p>A review of the EHD report, the report indicated the REHS informed the administrator on 10/14/2021 at 10:30 a.m. that the kitchen would be closed until the cockroach activity and evidence of infestation have been eliminated.</p> <p>During a review on 10/15/2021 of the facility's census, the census indicated there were 163 residents residing in the facility.</p> <p>During an observation tour with the maintenance supervisor (MS) on 10/15/2021, at 9:36 a.m., one (1) live cockroach was observed near the entrance of the kitchen and one (1) dead cockroach was observed by the dry food storage room in the kitchen.</p> <p>A review on 10/15/2021, of the facility's pest control service invoice, dated 10/15/021 at 11 a.m., indicated there was cockroach activity in the dishwashing area and behind the six-burner stove in the kitchen.</p> <p>During an interview on 10/15/2021 at 11:10 a.m., the administrator stated the facility did not have a pest control contract with an outside vendor. The administrator stated the pest control vendor was called to come to the facility for treatment once a month.</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>During the facility's closure of the kitchen operation, the Health Facilities Inspection Division (HFID) was monitoring the facility daily from 10/16/2021 to 10/24/2021 to ensure the facility was working towards achieving overall compliance and the residents were receiving their prescribed diets and nourishments. The facility remained to be in non-compliance with cockroach activity in the kitchen as following:</p> <p>a. On 10/16/2021 at 9:30 a.m., one dead cockroach was observed under the three- compartment sink in the kitchen, one dead cockroach was observed under the oven in the kitchen and two dead cockroaches were observed in the dry food storage room in the kitchen.</p> <p>b. On 10/20/2021 at 4 p.m., one egg casing and one dead cockroach was near the walk-in cooler door in the kitchen.</p> <p>c. On 10/20/2021 at 4:05 p.m., one live adult cockroach inside the chemical closet and one live adult cockroach at the three-compartment sink.</p> <p>d. On 10/22/2021 at 3:41 p.m., one live cockroach was near the food steam table.</p> <p>e. On 10/23/2021 at 9 a.m., one dead cockroach was observed the mechanical dishwasher machine in the kitchen and one dead cockroach was observed under the cooking equipment.</p> <p>During an interview on 10/22/2021 at 3:45 p.m., the administrator and the MS stated they suspected the location of the rodent entry was from the sliding doors into the dining area, just outside of the kitchen. They stated weather strips (attachments that are added to decrease the size of the gap below the doors) were added below the doors for rodent proofing (preventing rodent entry). The MS stated the kitchen was cleaned of rodent droppings (feces).</p> <p>During a review of an updated article from the Los Angeles County Department of Public Health titled, Effective Management of Cockroach Infestation, the article indicated the cockroaches may become pests in any structure that has food preparation or storage areas. They contaminate food and eating utensils, occasionally damage fabric and paper products, leave stains on surfaces, and produce unpleasant odors when present in high enough numbers. The article indicated when cockroaches come into contact with human excrement [feces or stool] in the sewer or with pet droppings, they have the potential to transmit bacteria that cause food poisoning if they enter into structures. http://publichealth.lacounty.gov/eh/docs/specialized/vector_management/cockroachmgmt.pdf</p> <p>During a review of the Centers for Disease Control and Prevention, Guidelines for Environmental Infection Control in Health Care Facilities, updated on 7/2019, the guidelines indicated recommendations for the prevention and control of infectious diseases that are associated with healthcare environments. Pest Control included cockroaches found in health-care facilities that can serve as agents for the mechanical transmission of microorganisms, or as active participants in the disease transmission process by serving as a vector (carrier that transfers an infectious organism from one host to another).</p> <p>(continued on next page)</p>		

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