

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 475027	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 10/14/2022
NAME OF PROVIDER OR SUPPLIER Bennington Health & Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE 2 Blackberry Lane Bennington, VT 05201	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42576</p> <p>Based on observations and interviews, the facility failed to provide residents with a safe, clean, comfortable, and homelike environment, as evidenced by poor performance of Housekeeping, Maintenance, Infection Control and Nursing Services necessary to maintain a sanitary and orderly facility.</p> <p>Findings include:</p> <p>1. Observation on 10/11/22 at 01:27 PM of the laundry department, contained laundry carts, for the transport of soiled linens. One cart was noted to be unclean with various items of built-up debris such as used gloves, food particles, paper products, a hair tie, a meal ticket, and other unrecognizable particles. There were layers of lint, dust and debris under a wooden pallet that contains large buckets of washing machine chemicals. Interview at the time of observation with a laundry attendant, confirmed the appearance of the dirty laundry cart and dirt/grime build up under the wooden pallet.</p> <p>Another observation of the laundry department and interview with the Infection Control Preventionist (ICP) was conducted the same afternoon on 10/11/22 at 4:15PM. The ICP confirmed that the laundry cart and under the wood pallet near the washing machines were filthy. The ICP confirmed that cleaning visible soiled areas and disinfecting linen carts had not been done and should be to deter pests and prevent the spread of communicable diseases.</p> <p>2. On 10/11/22 at 08:45AM observation of the 3rd floor unit, revealed a door across from nurse station which is labeled clean utility with a key code pad. This same room is also labeled as such on the facility map. This surveyor asked a Licensed Nurse Assistant (LNA) what the door code was. This LNA knew the door code and stated, it's the same for all other utility rooms and proceeded to let two surveyors in. Upon entrance, the small room appeared to be a medication storage area rather than a Clean Utility room. It contained over the counter medications in a cabinet, a blue plastic tote full of medications on the floor, Lab supplies, syringes with needles (box of 26G x1/2 syringe) in a cabinet, and other supplies. The utility room was filthy with debris on the floor and a dark quarter sized area of sticky substance. The LNA confirmed that the floor was dirty, and that s/he did not ever really need anything in here.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 475027
		If continuation sheet Page 1 of 30

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Observation and interview on 10/11/22 at 2:17PM with a housekeeper confirmed that the floor was dirty and s/he does usually wash the 'clean Utility' floor but has been out for two weeks. This housekeeper revealed that all of 3rd floor is her/his cleaning responsibility. S/he stated that s/he had never had a nurse observe while she cleans the floor to this room and was not aware that s/he should not enter due to it containing medications, but did know the code.</p> <p>Observation of the 3rd floor Clean Utility room and Interview on 10/11/22 at 4:45PM with the ICP confirmed that the floor was dirty and that the room was clearly labeled Clean Utility outside the door and on the facility map but was being used as a medication room which did not contain such items as one would expect to have in a clean utility room. The ICP confirmed that this room had not been cleaned in a while and that only nurses should have access.</p> <p>A day later, on the afternoon of 10/12/22 at 2:30PM, Observation and interview with a Genesis Nurse Consultant confirmed the room was not being used as a Clean Utility and the floor was still dirty.</p> <p>3. Observation on 10/10/22 at 3:10PM of the 3rd floor South unit, room [ROOM NUMBER] revealed two stripped unmade beds, with resident #45 lying on the bed closest to the window. This resident has dementia and chose the wrong bed to rest on. S/he does not have a room- mate. Both beds have pressure reducing mattresses and are not protected from being soiled. Interview at this time with a Licensed Practical Nurse (LPN) who is familiar with this resident, stated We leave the beds unmade in room [ROOM NUMBER], because the resident is a heavy wetter and goes through all linens constantly, so we make his bed at 7:30PM. Interview with a travel nurse on 10/10/22 at 3:25PM confirmed that there were no sheets on the beds in room [ROOM NUMBER].</p> <p>Observation on 10/11/22 at 10:30AM revealed both beds were unmade throughout the day.</p> <p>Observation on 10/12/22 at 09:00AM, resident's bed was made and at 1:25PM it was not made. Interview with the Regional Nurse Consultant confirmed that both beds in room [ROOM NUMBER] were without linens and both beds should be made every day.</p> <p>43524</p> <p>4. Observation on 10/9/22 at 8:40 PM of the second floor, revealed a lot of debris in the hallway where resident rooms are located.</p> <p>Interview on 10/9/22 at 8:50 PM with the emergency relief Licensed Practical Nurse (LPN), who confirmed the hallway where resident rooms are located was littered with debris consisting of gloves, pieces of blue plastic that were pieces of the disposable gowns, clear plastic wrappers that are the packaging to protective eyewear, small pieces of paper and dirt. She/he stated that staff have not had time to clean on the unit and to her/his knowledge there are no housekeeping staff at that time available.</p> <p>5. Observation on 10/9/22 at 9:41 PM of the second floor dining area revealed the following issues in the resident dining area and kitchenette:</p> <p>*tray with dirty dishes and exposed food;</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>*dirty refrigerator and freezer with spills inside on the shelves and on the inside of the door shelves;</p> <p>*11 pieces of cheese partially wrapped in plastic wrapped, that are curled and dried on one corner of each piece;</p> <p>*cabinet drawers with miscellaneous kitchen disposables (small paper bags, pieces of various sizes of tinfoil, packets of tea, hot cocoa and a binder clip) scattered through the drawer and what appeared to be coffee grounds mixed in with these items;</p> <p>*Another drawer with small plastic disposable lids, some in the plastic protective sleeve and many out of the sleeve and scattered throughout the drawer, an individual package of crackers, and various single serve condiment packets, and what appeared to be coffee grounds mixed in with these items;</p> <p>*dirty microwave;</p> <p>*large metal mouse trap noted under the a utility rack in the kitchenette serving area;</p> <p>*a rat trap located between the refrigerator and the wall of the kitchenette serving area.</p> <p>Observation on 10/10/22 at 8:15 AM revealed the above noted issues identified on 10/9/22 at 9:41 PM were still present.</p> <p>Interview on 10/10/22 at 8:45 AM with the Food Service Director Supervisor, who confirmed the above findings. She/he revealed that some parts of the kitchenettes and serving areas are the responsibility of housekeeping and some by nursing.</p> <p>6. Observation on 10/10/22 at 9:00 AM revealed resident rooms #201, #205B, #207A, #210, #211B, and #212B were not personalized to the resident, no pictures on the walls, or other items that revealed resident self-expression. room [ROOM NUMBER] was very cluttered with clothes that were draped over furniture, window sills, and other flat surfaces.</p> <p>Interview on 10/10/22 at 10:00 AM with the LPN, who was an emergency staff relief nurse, confirmed that there were rooms that did not contain personal items other than clothes and personal care products - she/he was unsure as to why resident rooms are not personalized.</p>		

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<p>F 0657</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.</p> <p>40258</p> <p>Based on and interview and record review the facility failed to ensure that the residents' comprehensive Care plan was revised to reflect the needs of 1 of 37 residents. (Resident #256).</p> <p>Findings include:</p> <p>1, Per record review Resident # 256 was transferred to the facility from another Genesis facility 5/25/2022 with a discharge summary written on 5/25/2022 that states that her/his skin was intact. During her/his stay at this facility s/he has refused getting out of bed and assistance with personal hygiene putting her/him at risk for developing pressure ulcers. A Nursing Evaluation completed on 5/25/2022 indicates that the resident is a high risk for pressure ulcers.</p> <p>On 8/21/2022 a Licensed Nursing Assistant informed the Licensed Practical Nurse that the resident was found to have an open area on her/his left calf. The progress notes states Area red and draining yellow/green drainage. Resident reports pain in the area 7/10. Scheduled Tylenol administered. Open area measured 4cm L by 1.5 cm W. Information given to {Name omitted} RN (Registered Nurse) supervisor to f/u [follow up] with PCP [Primary care Physician] for treatment . A progress note written on 8/21/2022 23:16 reflects that an antibiotic was ordered to treat the new open area to L (left) medial leg. No ill effects noted.</p> <p>The resident's care plan was reviewed and revealed that there is no care plan that addresses the high risk of pressure ulcer development and no interventions implemented to decrease or manage the risk or the actual pressure ulcer that developed on 8/21/2022. Further review of the resident's care plan revealed that no revisions were made after the development of the wound regarding the care needed to manage the wound.</p> <p>During an interview with the Executive Director on 10/10/2022 at 9:30 AM when asked if s/he recalled a resident named [name omitted] and s/he said yes s/he did. S/he was asked if there had been review of pressure ulcers or injuries to her/his left leg during morning meeting or any type of risk meeting. The ED stated No, I don't remember anything with her/him like that. When asked if s/he did have any documentation related to the wound to provide to this surveyor, the ED did not provide additional information to this surveyor throughout the survey.</p>		

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<p>F 0686</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Some</p>	<p>Provide appropriate pressure ulcer care and prevent new ulcers from developing.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40258</p> <p>Based on observation, interview, and record review the facility failed to ensure that 5 of 7 residents reviewed for pressure ulcers (Residents #5, 14, 45, 256, and 204) received necessary treatment and services consistent with professional standards of practice, to promote healing, prevent infection and prevent new ulcers from developing.</p> <p>1. Per record review of three Skin & Wound Evaluations completed on 10/6/2022 reflects that Resident #5 has three inhouse acquired stage 2 pressure ulcers that include a 0.5 cm² area, 1.0 cm Length, 0.8cm width, 0.2cm depth stage 2 pressure ulcer on her/his coccyx, a 3.0 cm² area, 3.3cm Length, 1.2 width stage 2 pressure ulcer on her/his right buttock, and a 0.4 cm [squared] area, 1.4cm length, 0.8cm width stage 2 pressure area on her/his left buttock.</p> <p>There is a care plan focus of [Name omitted] is at risk for skin breakdown related to limited mobility, muscle weakness, and chronic pain. ***Has chronic recurrent MASD (moisture related skin damage inflammation or skin erosion caused by prolonged exposure to a source of moisture such as urine, stool, sweat, wound drainage) areas bilateral buttocks. 5/26/2022 chronic recurrent MASD buttocks wounds are re-open. 9/26/2022 Coccyx newly reopened and 10/6/2022 Coccyx resolved. A care plan goal states [Name omitted] will not show signs of skin irritation or breakdown through next review period, and 9/12/2022 [Name omitted] continues to have chronic open wounds revised on 10/10/2022. Interventions include Daily dressing change to bilateral buttocks, cleanse wounds, place calcium alginate and sure view dressing, and Treatments as ordered. A Physicians order for cleanse buttocks wounds (MASD) with Wound Cleanser apply calcium alginate to wounds, skin prep surrounding skin and cover with Derma view Transparent Dressing Daily and PRN (as needed) Apply Transparent Dressing so that there are no bridges, gaps, or air spaces. every day shift for MASD AND as needed for dressing soiled or comes off.</p> <p>During observation of incontinence care on 10/9/2022 at approximately 10:00PM Resident #5 was laying on their back in bed, the Licensed Nursing Assistant asked her/him to roll to the left and removed the resident's brief exposing her/his buttocks. There was an open reddened wound on both right and left buttocks and a pink and red coccyx, there was no dressing in place. There was no evidence in the brief that there had been a dressing that had fallen off.</p> <p>Per interview with the Licensee Practical Nurse on 10/9/2022 at approximately 10:20 PM s/he was not aware of any wound or treatment ordered. S/he stated that the nurse that s/he relieved may have done a dressing, but s/he did not have it on her/his list.</p> <p>Resident #5 has also experienced a severe (greater than 10%) weight loss of 14.1% over a six-month period that was not identified and/or addressed.</p> <p>On 10/14/22 at 09:27 AM the Registered Dietician (RD) was asked about concerns related to resident #5's weight loss as nutritional status effects the prevention and healing of pressure ulcers. S/he stated that s/he is aware of Resident #5's pressure ulcers and the resident is on liquid proteins.</p> <p>(continued on next page)</p>		

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<p>F 0686</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Some</p>	<p>2. Per record review Resident #14 developed an in house acquired wound that was identified on 10/10/2022, and experienced a delay in treatment of the wound. A Nursing Evaluation completed on 7/27/2022 identified the resident as being very high risk for pressure ulcer development. On 9/10/2022 an assessment note was written that states A skin check was performed. the following skin injury/wound(s) were previously identified and were evaluated as follows: MASD-Moisture Associated Skin Damage(s): Location(s): buttocks A progress note written by a licensed Practical nurse (LPN) on 10/10/2022 at 11:33 PM states Pt. [resident] coccyx is open and bleeding. There are 2 purple areas with redness all around. [Name omitted], RN (Registered Nurse) came and looked at [her/his] wound. No treatment order at this time. The area was kept clean and dry. Pt. was positioned off the area, from side to side.</p> <p>During observation of incontinence care on 10/12/2022 at 2:20 PM as the licensed nursing assistant (LNA) began to remove resident #14's brief the resident stated oh, don't hurt my [NAME]! as the LNA pulled the brief away from her skin the resident said ouch, ouch, ouch that hurts! There was a beefy red open wound noted on the right buttock with no dressing covering it and a patch of thick white paste covering an open area on the left buttock. Per LNA there should be a dressing over it and the thick white paste was not what should be used on the wounds. When exiting the room, the LNA asked if I would ask the nurse to come to the room to see the wound. Per Licensed Practical Nurse (LPN) there was no treatment ordered but s/he would go and look at it. A progress note written on 10/12/2022 at 16:21 states Pt [patient] remains alert [with] confusion. Pt noted [with] open areas to left and right buttocks. Area cleansed [with] saline and pat dried. pt. repositioned to l side. communication left [regarding] need for wound care consult/orders.</p> <p>On 10/12/2022 at 2:35 PM during an interview with the RN who was identified in the above note written on 10/10/2022, s/he stated I think that I had heard something about [the Resident] having a pressure ulcer in morning meeting but I'm not sure. On 10/13/2022 during record review it was noted that there was no evidence of physician notification of the wound, any treatment, or other interventions in place after the identification of the wounds. There had also been no weekly skin checks documented since 9/10/2022. Per interview with the Unit 2 Nurse Manager (UM) on 10/13/2022 at approximately 10:15 AM confirmation was made that there was no treatment in place for the pressure ulcer that had been identified on 10/10/2022. At approximately 11:00 AM the UM informed this surveyor that a skin evaluation had been complete and a physician's order to cleanse the area to coccyx and apply Opti foam was obtained.</p> <p>3. Per record review Resident # 256 was transferred to the facility from another Genesis facility 5/25/2022 with a discharge summary written on 5/25/2022 that states that her/his skin was intact. During her/his stay at this facility s/he has refused getting out of bed and assistance with personal hygiene putting her/him at risk for developing pressure ulcers. A Nursing Evaluation completed on 5/25/2022 indicates that the resident is a high risk for pressure ulcers.</p> <p>On 8/21/2022 a Licensed Nursing Assistant informed the Licensed Practical Nurse that the resident was found to have an open area on her/his left calf. The progress notes states Area red and draining yellow/green drainage. Resident reports pain in the area 7/10. Scheduled Tylenol administered. Open area measured 4cm L by 1.5 cm W. Information given to {Name omitted} RN (Registered Nurse) supervisor to f/u [follow up] with PCP [Primary care Physician] for treatment . A progress note written on 8/21/2022 at 23:16 reflects that an antibiotic was ordered to treat the new open area to L (left) medial leg. No ill effects noted.</p> <p>(continued on next page)</p>		

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<p>F 0686</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Some</p>	<p>The resident's care plan was reviewed and revealed that there is no care plan that addresses the high risk of pressure ulcer development and no interventions implemented to decrease or manage the risk or the actual pressure ulcer that developed on 8/21/2022. During an interview with the Executive Director on 10/10/2022 at 9:30 AM when asked if s/he recalled a resident named [name omitted] and s/he said yes s/he did. S/he was asked if there had been review of pressure ulcers or injuries to her/his left leg during morning meeting or any type of risk meeting. The ED stated No, I don't remember anything with her/him like that. When asked if s/he did have any documentation related to the wound to provide it to this surveyor. The ED did no provide additional information to this surveyor throughout the survey.</p> <p>43524</p> <p>4. A Nurses Note, titled Admission Note, dated 9/30/2022 at 15:50 revealed, [proper name omitted] was admitted to 205-B. Arrived by ambulance stretcher information upon admission obtained Patient Chart Reason for admission is Special Treatment Program. An assessment note dated 9/30/2022 at 17:10 revealed, A new pressure wound Stage 4 presented on admission Location: Left Thigh (Lateral) was assessed today. A Nurses Note dated 9/30/2022 at 17:52 revealed, [pronoun omitted] does have a pressure injury noted to left thigh. Resident has an above the knee amputation to right leg. Resident will require wound care to left thigh three days a week on M-W-F [Monday Wednesday Friday] using a wound vac at this time. A Nursing assessment dated [DATE] at 15:50, page 5 of 15 revealed the residents mental status was alert, her/his memory was unimpaired, her/his mood was sadness/Depression, and her/his affect was Appropriate. Page 14 of 15 revealed she/he had a skin impairment that was present and the site was documented as, pressure injury noted to left thigh. A Skin & Wound Evaluation was noted in the resident medical record that revealed she/he had a pressure ulcer that was a Stage 4 (full thickness skin and tissue loss) and it was present on admission. Wound measures were listed as Area 32.2 cm2, Length 10.0 cm, Width, 5.0 cm, and Depth was listed as Not Applicable and a dressing was noted to be intact, the Primary Dressing was listed as Negative Pressure Wound Therapy. A Nurses Note, titled General dated 10/1/2022 at 05:55, revealed , Alert/oriented/Pleasant/Wound VAC intact and running. A Nurses Note, titled, General, dated 10/11/22 at 13:33 revealed, .pt is receiving skilled services for l thigh wound w/ wound vac, wound infx [infection] and Wound vac in place. [pronoun omitted] continues on iv [intravenous] abx [antibiotic] for wound infx w/ good results. A Nurses Note, titled, notification note, on 10/12/22 at 5:51 PM, revealed Primary Chief Complaint: Lines / Tubes / Pump Issues: Wound Vac Issue and a summary, Patient currently has a wound VAC and is receiving IV antibiotics. The wound VAC has failed and they are currently awaiting delivery of supplies however [pronoun omitted and incorrect] currently does not have any dressing. Staff is requesting an order for appropriate dressing to be applied. A Nurses Note, titled, General on 10/12/2022 at 07:53 revealed, Slept in long naps\No c/o [complaint] pain during night/Dressing to left thigh intact (I). A Nurses Note, titled, General dated 10/12/2022 at 20:22 revealed, [physician's name from telehealth contractor services omitted] ordered a more appropriate dressing be applied until the wound vac supplies arrive. The dressing is Maxorb II in wound covered with Optifoam changes q3 [every 3] days and PRN [as needed].</p> <p>(continued on next page)</p>		

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<p>F 0686</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Some</p>	<p>Review of Resident #52's TAR (Treatment Administration Record) for the 10/1/2022 - 10/31/2022 period, revealed the following order: Negative Pressure Wound Therapy to LLE SET Unit to 125 mmHg specify CONTINUOUSLY Cleanse with (NSS/Wound Cleanser/other) Place black foam into wound. Apply skin prep to intact skin around the wound Cover with occlusive dsg and secure tubing per manufacturer guide every day shift every Mon, Wed, Fri for Debrided Stage IV [4] PU [pressure ulcer] surgically Debrided prior to admission -Start Date- 10/3/2022 0700. Entries for the NPWT dressing change should have been documented on Friday 10/7/22, Monday 10/10/22, Wednesday 10/12/22, and Friday 10/14/22. The only documentation for the NPWT dressing change was dated on Monday 10/3/22 and Wednesday 10/5/22. The following new order revealed: apply temporary dressing until wound vac supplies arrive: pack wound with Maxorb II Ag and cover with Optifoam change q3days [every 3 days] and PRN [as needed] every day shift every 3 day(s) for Wound care Discontinue when wound vac supplies arrive. -Start Date- 10/15/2022 0700.</p> <p>Interview on 10/12/22 at approximately 11:30 AM, with RN/NPE, who was working as a floor nurse on this date revealed that the residents dressing failed last Friday, which would have been 10/7/22. She/he stated that she/he had already called and notified the doctor that the dressing had failed and requested a temporary order for a dressing until the supplies for the residents wound vac were received.</p> <p>Review of the resident MAR (Medication Administration Record) revealed the following order: Biopatch on Midline, change with weekly and prn dressing changes one time a day every 7 day(s) for IV Care - Start Date- 10/1/2022 0900. This order was noted to be signed off as having been completed on 10/8/22, however, the Biopatch is applied around the Midline IV at the entrance site of the body and was covered by a dressing - the dressing was dated 9/29/22. The following order was also noted on the same MAR: IV: Change Catheter Site Transparent Dressing. Indicate external catheter length and upper arm circumference (10 cm above antecubital space), Notify practitioner if the external length has changed since last measurement as needed for IV Care -Start Date- 09/30/2022 1706.</p> <p>Interview on 10/14/22 at approximately 2:30 PM, with Resident #52, who was alert and oriented to person, place, time, and situation. She/he confirmed that her/his wound vac dressing was last changed on last Friday, 10/7/22. The resident did have a dressing in place to her/his left posterior thigh that was quite saturated and had been leaking onto her/his bed linens. This was confirmed by the travel nurse that accompanied this writer to Resident #52. The resident was also noted to have a midline IV in her/his left upper arm, that was covered by dressing that appeared soiled and was grayish in color and was dated 9/29/22 - Resident #52 confirmed that her/his midline IV dressing was last changed at the hospital, prior to coming to this facility. The travel nurse confirmed that the Midline dressing was dated 9/29/22 and did not look very clean. The travel nurse stated that for the Biopatch to have been changed, the outer dressing would had to have been removed to access the Biopatch since the Biopatch is placed around the Midline IV, at the entrance where the Midline IV enters the upper arm and the outer dressing is the one that was dated 9/29/22. Therefore, the Biopatch had not been changed since admission to this facility and the outer dressing had not been changed since admission to this facility.</p> <p>46442</p> <p>(continued on next page)</p>		

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<p>F 0686</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Some</p>	<p>5. Per record review Resident # 204 was admitted to the facility on [DATE] with medical diagnoses of Non-ST Elevation (NSTEMI) Myocardial Infarction, Type 2 Diabetes Mellitus Without Complications, Acute Pulmonary Edema, Frontal Lobe and Executive Function Deficit Following Cerebral Infarction, Other Reduced Mobility, Pressure Ulcer of Sacral Region, Stage 2, Dysphasia Oropharyngeal Phase. Muscle Weakness (Generalized) Unspecified Convulsions (Not all inclusive).</p> <p>Record review on 10/12/22 reveals a Physician diagnosis of Pressure Ulcer of Sacral Region, stage 2. Physician orders reflect order for Santyl External Ointment 250 UNIT/GM (Collagenase) Apply to Right Groin and coccyx topically every day shift for wound care cleanse with NS and pat dry, cover with dry protective dressing AND apply to right groin topically as needed for wound care.</p> <p>Unable to find measurements/description of the coccyx wound in the medical record. Review of medication administration record (MAR) reveals Santyl External Ointment 250 UNIT/GM (Collagenase) Apply to Right Groin and coccyx topically everyday shift for wound care cleanse with NS and pat dry, cover with Dry protective dressing and Santyl External Ointment 250 UNIT/GM (Collagenase) Apply to right groin topically as needed for wound care.</p> <p>The above treatment for the month of [DATE] There were no nurse initials for the dates of 10/6/22 and 10/7/22, 10/10/22, 10/11/22. Which indicates the treatment was not done on those dates. 10/1/22 was initialed but coded as unknown 10/12/22 was coded see nurse note. Progress notes of 10/12/22 at 1940 (7:40 PM) reflects that the resident refused a number of time and treatment was not administered.</p> <p>The Minimum Data Set (MDS) with Assessment Reference Date (ARD) of 10/5/22 Section M- A skin conditions is coded as follows; Resident has a pressure ulcer/ injury a scar over boney prominence or a non-removable dressing/ device, this was coded NO. However there was a pressure ulcer present at the time of the MDS completion. Section M 0210 Unhealed pressure ulcers. Does this resident have one or more unhealed pressure ulcers/injuries coded Yes.</p> <p>Care plan has no problem for a stage 2 pressure ulcer to provide goals, and interventions to encourage healing or to prevent pressure ulcer from becoming worse. On 10/13/22 at 12:58 PM, interview with Licensed Practical Nurse (LPN) MDS Coordinator confirms that the MDS section M0100 A is coded incorrectly the Nurse confirms that the resident does have a state 2 pressure ulcer on her coccyx and the care plan does not reflect that there is a stage 2 pressure ulcer.</p>		

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<p>F 0692</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Some</p>	<p>Provide enough food/fluids to maintain a resident's health.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40258</p> <p>Based on observation, interview, and record review the facility failed to ensure that 4 of 7 residents in the sample (Resident #9, #5, #18, & #37) received adequate assistance, assessment, and monitoring of nutritional status to meet prevent significant weight loss and maintain acceptable parameters of nutritional status.</p> <p>1. Per record review Resident #9 was admitted on [DATE] with diagnoses that include adult failure to thrive and cerebral palsy. An admission weight of 94.5lbs was documented on 3/18/2022. Review of weekly weights documented between 3/18/2022 and the last documented weight on 7/11/2022 the resident had experienced a severe weight loss of 18.1%. There is no evidence of weights being obtained after 7/11/2022.</p> <p>A care plan focus reflects that [name omitted] may be nutritionally at risk related to severe protein-calorie malnutrition, dysphasia, and adult failure to thrive, low body weight/BMI, use of mechanically altered diet, total dependence for food/fluid intake. Care plan goals include [name omitted] will consume [greater than]50% at all meals through the next review period. and Maintain weight of 82.4# with no significant wt [weight] loss thru next review and Weight gain would be beneficial for resident, and [name omitted] will consume [greater than] 75% of nutritional supplements daily through next review.</p> <p>A Dietary note written by the previous Registered Dietician on 5/27/2022 at 2:07 PM states Weight monitoring: reweight obtained and resident current wt 77.9#. This represents a 2.1#/2.6% wt decrease x 30 days and an overall decrease of 6.6#/7.8% since admission in March. [S/He] has nutrition interventions in place currently to promote kcal/protein intake. [Her/His] intakes while variable appear to be at his baseline. Reviewed available advanced directives which indicate an interest in short-term feeding tube. Attempted to have discussion with [Resident] to review that desire however [s/he] is asleep at this time after eating lunch. Discussed with floor nurse. Left message for social services. Will reattempt to determine if this is still [her/his] desire. There are no further documented dietary notes to indicate follow up on the resident's nutritional status.</p> <p>On 5/27/2022 the Social Service (SS) Director wrote a note stating Spoke with Dietitian about [resident's] health care wishes for wanting a feeding tube for short time due to weight loss. SS reviewed Advanced Directivities. SS went to speak to resident however resident was fast asleep. SS and Nurse Manager will talk to [her/him] about [her/his] wishes/wants. After that conversation with resident occurs with resident, SS will reach out to [her/his] Health Care proxy and soon to be POA to update. Resident at this time is able to make [her/his] own health care needs, unless [s/he] states [s/he] wants [her/his] Health Care proxy to make the decision for [her/him].</p> <p>Review of Resident #9's weekly weights documented between 3/18/2022 and 5/27/22 the resident had been experiencing a severe weight loss of 17.57%, not the 7.8% that the dietician had documented. The last documented weight on 7/11/2022 revealed that the resident had been experiencing a severe weight loss of 18.1% over the 4 months residing in the facility. There have been no weights obtained since, and there have been no Dietary notes addressing this severe weight loss or follow up related to the use of a feeding tube documented since 5/27/2022.</p> <p>(continued on next page)</p>		

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<p>F 0692</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Some</p>	<p>Per phone interview with the RD on 10/14/22 at 09:27 AM s/he is new to this position since September. S/he stated that if there is an issue identified related to resident's weights the Unit Managers would reach out to her/him for a consult. reviews weights monthly and if the resident is at risk s/he would review weekly. Confirmed that based on her/his BMI he would be considered at nutritional risk and that there was no documented weight since July 11, 2022.</p> <p>2. Per record review Resident #5 experienced a severe (greater than 10%) weight loss of 11.7% over a six-month period. Review of the resident's weight record revealed the recorded weight on 4/1/2022 was 248.5 lbs. and on 10/3/2022 the recorded weight was 221lbs, a 27.5 lb. weight loss over 6 months.</p> <p>A care plan focus of [Name omitted] requires assistance for ADL [activities of daily living] care in bathing, grooming, personal hygiene, dressing, eating, bed mobility, transfers, locomotion, and toileting related to dx [diagnosis] of CHF [congestive heart failure] and COPD [chronic obstructive pulmonary disease]. However, the only ADL addressed under the care plan interventions is ambulation. The care plan does not identify the level of staff assistance needed for eating.</p> <p>A care plan focus initiated on 1/6/2022 and revised on 4/20/2022 states that Resident may be nutritionally at risk related to [prior] covid recovered, hx [history] of pressure areas, use of mechanically altered diet, use of diuretic therapy, obesity status, diabetes, CHF, recent hospitalization with sig wt [significant weight] change r/t [related to] diuresis' An intervention initiated on 1/6/2022 directs staff to Record and monitor intakes and Record and monitor weights Resident #5 also has a care plan focus initiated on 1/5/2021 of [Name omitted] has a diagnosis of diabetes: non-insulin dependent with an intervention initiated on 1/5/2021 of monitor meal consumption each meal.</p> <p>Per phone interview with the consulting Registered Dietician (RD) on 10/14/22 at 9:35 AM s/he started consulting in September of 2022. When asked if s/he was aware that the resident has had a 11.7% weight loss in six months s/he stated yes, I was going to do [her/his] quarterly review today. When asked how staff communicated high risk residents or weight concerns to her/him, s/he stated I gave them a list of weights that I was missing and asked if there were any nutritional risks. There was nothing that they noted as a concern when I sent the email. The RD confirmed that she had not been notified of any concerns related to Resident #5's weight loss or nutritional status. The RD was asked about concerns related to resident #5's pressure ulcers and s/he stated that s/he is aware of pressure ulcer concerns and the resident is on liquid proteins.</p> <p>Per review of the licensed nursing assistant documentation for 10/1 - 10/14/22 there were 42 opportunities to document the assistance provided and the percentage of the meal consumed. Of the 42 opportunities, 36 were left blank, not completed.</p> <p>Per interview with the MDS (Minimum Data Set) Nurse on 10/14/22 at 2:14 PM the Rehab Director had not been notified of the resident's weight loss and the resident will now be screened by Occupational Therapy.</p> <p>(continued on next page)</p>		

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<p>F 0692</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Some</p>	<p>Per interview with a Registered Nurse (RN) on 10/14/2022 at approximately 2:45 PM regarding the above concerns s/he stated that the licensed nursing assistants (LNAs) would find the ADL interventions to include assistance needed for eating on the resident care Kardex. However, while viewing the Kardex the RN confirmed that the care plan and Kardex were not complete, and the care needs were not identified on the resident Kardex or care plan. S/he also confirmed that the LNA documentation was not complete.</p> <p>3. Per record review Resident #18 was admitted on [DATE]. An admission weight on 4/28/2022 was documented as 153.5 Lbs. A physician order states, Weigh every bath day/shower day every day shift every Thursday (every Thursday) for Health Monitoring AND everyday shift for weight monitoring daily X 3 days until 5/2/2022 23:59. The last weight documented was 150.5Lbs. on 7/26/2022. The resident had experienced a three Lb. weight loss since admission and had not been monitored for additional weight loss or basic nutritional health status since the 7/26/2022 weight.</p> <p>A care plan focus of Resident may be nutritionally at risk related to recent history of aspiration pneumonia, dementia, bipolar disorder, and hypothyroidism. Care plan goals include resident will consume >50% of all meals through next review and maintain weight of 154lbs +/- 5 lbs. thru next review. In addition to the nutrition care plan Resident #18 also has a care plan focus of [name omitted] requires assistance with dressing, personal hygiene, walking, transferring, toileting, changing position in bed, and eating related to: Anxiety, Behavioral symptoms, Change in Cognitive Status, [Pneumonia [spelling corrected], Recent hospitalization . The documented interventions list eating but do not specify the amount of assistance from staff that the resident needs.</p> <p>Review of LNA documentation for the month of September 2022, revealed that out of 90 meals assistance and percentage of meal consumed were only documented on 24 occasions, and 6 of the 24 documented meals were refused. Review of the October 1-11th 2022 LNA documentation revealed that out of 33 meals assistance and consumption was only documented 4 times.</p> <p>Per interview with the RD on 10/14/2022 at 9:31 AM s/he confirmed that there had been no recent weights documented as ordered for Resident #18. S/he stated that s/he had learned from staff that the resident often refuses to allow weights but did not know if this was the issue and why it is not documented. Also, staff had not made her/him aware that the resident was at nutritionally at risk, or that there were concerns related to meal intake.</p> <p>During interview on 10/14/2022 at 3:30 PM a RN confirmed that the care plan did not identify the residents need for assistance for meals. S/He also confirmed that it was not reflected on the Kardex.</p> <p>46442</p> <p>4. Per record review Resident #37 was readmitted to the facility on [DATE] after a hospital admission with the following diagnoses: Hemiplegia and Hemiparesis following cerebral infarction affecting left non dominant side, calculus of Gallbladder and Bile Duct without Cholecystitis without obstruction, Paroxysmal Atrial Fibrillation, Cerebral infarction unspecified, Major Depressive Disorder, Recurrent Moderate, Shortness of Breath, abnormal weight loss.</p> <p>Observation on 10/11/22 at 9:15 AM revealed Resident #37 sitting up on the edge of her/his bed with a breakfast tray in front of her/him unsupervised. Resident declined interview at this time.</p> <p>(continued on next page)</p>		

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F 0692 Level of Harm - Actual harm Residents Affected - Some	<p>Record review revealed that resident #37 did not have a physician order for her/his diet. Review of Minimum Data Set (MDS) with an assessment reference date (ADR) of 8/17/22, Section G revealed Supervision set up only. On the Care Area Assessment (CAA), the facility documented that they would proceed with a nutrition care plan. Review of Resident #37's care plans revealed the resident does not have a dietary care plan in place.</p> <p>Interview on 10/14/22 at 11:54 AM with Licensed Practical Nurse (LPN) MDS coordinator who confirmed the MDS CAAs revealed the facility documented they would proceed with developing a dietary care plan. The LPN/MDS Coordinator confirmed that there was no current dietary order in place and there was no dietary care plan in place for resident #37.</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>45667</p> <p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p>Based on interviews and record review the facility failed to designate a licensed nurse to serve as a charge nurse on each tour of duty. Findings include:</p> <p>Per interview with the Unit 3 South Licensed Practical Nurse (LPN) on 10/9/2022 at approximately 8:45 PM this was her/his second day assigned to the facility, and s/he was emergency agency staff. When asked if there was a nursing supervisor or someone in charge in the building s/he stated that s/he did not know.</p> <p>Per interview with the Unit 3 North LPN on 10/9/2022 at approximately 8:50 PM s/he was an agency nurse that has been assigned to the facility and not emergency staff. S/he was informed that the survey team was in the building and asked if we could speak to who was in charge. S/he stated that there was an RN on call and that s/he would text her/him and the Director of Nursing Services to inform them that the survey team was in the building. The LPN confirmed that there was no-one designated as being in charge during the evening shift.</p> <p>During interview with the Unit 2 LPN on 10/9/2022 at 8:45 PM s/he stated that s/he was an emergency response nurse. When informed that the survey team was in the building and asked if there was a nursing supervisor in the building s/he responded I don't know. I don't think so.</p> <p>Per review of the actual worked schedule for 10/9/22 it was noted that all assigned nurses, with the exception of one Licensed Practical Nurse (LPN) on one unit for one 8-hour shift, were all contract/agency nurses. There was no designation to indicate anyone having been assigned the responsibility of charge nurse.</p> <p>During an interview on 10/11/22 at 11:00 AM with the facility scheduler it was confirmed that no one had been in charge on 10/9/2022.</p>		

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<p>F 0726</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40258</p> <p>Based on observations, record review and interviews the facility failed to ensure that all nursing staff possess the competencies and skills necessary to protect residents from exposure to COVID-19 during an outbreak by maintaining proper infection control practices, and to provide care to residents based on their individual medical care needs.</p> <p>The lack of staff training and competency in infection prevention and control placed the residents in immediate jeopardy of harm and/or death related to exposure to COVID-19. Findings include:</p> <ol style="list-style-type: none"> 1. During observation on 10/9/2022 at approximately 9:15 PM a Licensed Nursing Assistant (LNA) assigned to 3 South was observed entering the room of a COVID-19 positive resident (room [ROOM NUMBER]) without applying a gown or gloves. A sign on the door indicated that Transmission Based Precautions should be followed when entering the room to include the donning of a gown and gloves. When asked if the residents in room [ROOM NUMBER] were Covid positive the LNA stated I don't know. When directed to the sign on the door that indicated the use of Personal Protective Equipment (PPE), the LNA confirmed that s/he should have used PPE when entering the room. The LNA was asked if anyone from the facility had shown her/him how and when to don PPE s/he stated No. 2. Per interview with 3 agency LNAs on 10/11/2022 at approximately 9:30 AM they had been assigned to the facility due to the Covid 19 outbreak. They all confirmed that they had not received any training prior to beginning their assignment nor had the facility assessed them for competency in proper use of PPE and hand hygiene. <p>During interview on 10/13/2022 at 10:46 AM the staff educator confirmed that the facility had not provided the emergency staff with training related to infection control such as proper use of PPE nor were they assessed by the facility for the skills necessary to prevent the spread of COVID-19 prior to their assignment.</p> <p>Review of a list provided by the facility of emergency response staff, there were 15 emergency response staff which included 7 nurses and 8 LNAs scheduled during the current Covid outbreak. Of the 15 emergency responders the there was no evidence that they received training or were assessed for competency related to proper use of PPE and other infection control practices prior to assuming a resident assignment.</p> <ol style="list-style-type: none"> 3. On 10/12/2022 at 12:00 PM a LNA who was observed entering and exiting a room while wearing the following PPE: a plastic uniform covering gown, gloves, N95 mask and eye protection. They identified themselves as agency staff and admitted to not knowing when to wear PPE or how to dispose of it. <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Per interview with the RN (registered nurse) Staff Educator and the RN Infection Control Preventionist on 10/11/22 at 10:30 AM agency/contract staff were not evaluated or trained prior to assuming an assignment to ensure their competencies and skills to care for the facility's resident population during the current Covid-19 outbreak. Per the Infection Preventionist aside from getting them computer access we don't even know who they are. Per the Staff Educator who had been working on the unit and was relieved by one agency staff nurse, I reviewed the medication room location, door codes, personal protection equipment location, I did not review any competencies.</p> <p>On 10/13/2022 at 10:46 AM during a subsequent interview with the Staff Educator it was further clarified that when nursing staff are obtained through a staffing agency it is the expectation of the facility that all competencies are completed by the staffing agency. When asked to provide facility documentation to review required competencies for agency/contract staff, the facility contacted the staffing agency and obtained evidence of staff self-evaluations and check lists indicating training provided by the staffing agency.</p> <p>4. Review of the Resident Roster Matrix and the nursing assignment sheet for the second floor, revealed that Resident #52 had a midline IV (Intravenous) for antibiotic administration related to a diagnosis of an infected wound.</p> <p>Review of the residents TAR (Treatment Administration Record) revealed that the resident had an order for a wound vac (a treatment that promotes vacuum-assisted closure of a wound) to her/his left thigh related to a community acquired stage 4 pressure ulcer that was surgically debrided.</p> <p>Interview on 10/10/22 at 10:05 AM with the LPN Rapid Response nurse who stated she had not received any training or competencies specific to the care and medication administration of the Midline IV or the wound vac.</p> <p>Review of Resident #52's 10/1/2022 - 10/31/22 MAR (Medication Administration Record) revealed the following orders: Biopatch on Midline, change with weekly and prn [as needed] dressing changes one time a day every 7 day(s) for IV Care with a start date of 10/01/2022 - this order was signed off as being done on 10/8/22; Ertapenem Sodium Solution Reconstituted 1 GM [gram] Use 1 gram intravenously one time a day for Infected Wound for 28 Days SASH [saline antibiotic saline heparin] FLUSH via MIDLINE with a start date of 10/01/2022 - this order was signed off as being done every day from 10/1/22 - 10/13/22; Heparin Lock Flush Solution 10 UNIT/ML [milliliter] (Heparin Lock Flush) Use 3 ml [milliliter] intravenously two times a day for SASH technique for 28 Days after administration of saline with a start date of 10/01/2022 - this order was signed off every day from 10/1/22 - 10/13/22 at 1000 hours and every evening from 10/1/22 - 10/5/22 and 10/7/22 - 10/8/22, and 10/10/22 - 10/12/22 at 2100 hours; IV: Change Midline Needless Connector one time a day every 7 day(s) for IV Care weekly with a start date of 10/1/2022 at 0900 hour - this order was signed off on 10/8/22 (Monday, 10/1/22 was not signed as being completed); Normal Saline Flush Solution Use 10 ml Intravenously one time a day for SASH/SAS [saline antibiotic saline] technique after med administration with a start date of 10/01/2022 at 1000 hour - this order was signed off every day from 10/1/22 - 10/13/22; Normal Saline Flush Solution Use 10 ml Intravenously one time a day for SASH/SAS technique prior to med administration with a start date of 10/01/2022 - this order was signed off every day at 0900 hours from 10/1/22 - 10/13/22.</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Review of Resident #52's 10/1/2022 - 10/31/2022 TAR revealed the following orders: Negative Pressure Wound Therapy To LLE SET Unit to 125 mmhg [millimeter of mercury] specify CONTINUOUSLY Cleanse with (NSS[Normal Sterile Saline]/Wound Cleanser/other) Place black foam into wound. Apply skin prep to intact skin around the wound Cover with occlusive dsg [dressing] and secure tubing per manufacturer guide as needed for Surgically Debrided Stage IV [4] PU [pressure ulcer] if NWPT [Negative Wound Pressure Therapy] needs to be turned off for any care, tests/procedures (Bathing, MRI, etc), or for transport; remove dsg entirely, cleanse wound (NSS/Skinintegrity [sic]) and apply hydrogel gauze and secure with ABD [abdominal pad] with a start date of 09/30/2022 at 1711 hours - this order was indicated as completed on 10/11/22.</p> <p>Negative Pressure Wound Therapy To LLE SET Unit to 125 mmhg [millimeter of mercury] specify CONTINUOUSLY Cleanse with (NSS[Normal Sterile Saline]/Wound Cleanser/other) Place black foam into wound. Apply skin prep to intact skin around the wound Cover with occlusive dsg and secure tubing per manufacturer guide every day shift every Mon, Wed, Fri for Debrided Stage IV PU prior to admission - with a start date of 10/03/2022 at 0700 - this order was indicated as completed on Monday 10/3/22 and Wednesday 10/5/22. There was no documentation to represent the the order was implemented/completed on 10/7/22, 10/10/22 or 10/12/22.</p> <p>Interview on 10/14/22 at 10:30 AM with the Infection Control Preventionist (ICP) regarding when and how nurses receive training and competencies to ensure residents are receiving the correct care and treatment of midline IV's and wound vacs. The ICP stated she/he could not find any competencies or policy and procedures regarding trainings for nurses specific to these specialty services. The ICP agreed that nurses are not typically trained to provide care of these specialties unless there was a need in the building. Since there is a wound vac and a midline in the building, he confirmed that training should have been provided as well as competencies on those who are providing care to the midline and the wound vac. There has been no training provided to any of the nurses, per the ICP.</p> <p>Interview on 10/14/22 at 1:05 PM with the Market President for Genesis, which is the owner/licensee of the facility, confirmed that there were no trainings or competencies provided to the facility staff or the emergency response staff for midline IV's or wound vacs.</p> <p>A Google search at www.cdc.gov under Infection Control, subtitled: Guidelines for the prevention of Intravascular Catheter-Related Infections, (2011) under section 1, titled, Education, training and staffing revealed the following guidance:</p> <p>'1. Education, Training and Staffing</p> <p>Educate healthcare personnel regarding the indications for intravascular catheter use, proper procedures for the insertion and maintenance of intravascular catheters, and appropriate infection control measures to prevent intravascular catheter-related infections.</p> <p>Periodically assess knowledge of and adherence to guidelines for all personnel involved in the insertion and maintenance of intravascular catheters.</p> <p>Designate only trained personnel who demonstrate competence for the insertion and maintenance of peripheral and central intravascular catheters.</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40258</p> <p>Based on observations, interviews, and review of documentation, the facility failed to establish and maintain an infection prevention and control program designed to provide a safe, sanitary, and comfortable environment and to prevent the development and transmission of COVID-19 and other communicable diseases and infections. The deficient practices related to lack of infection control measures specifically to source control and containment led to the determination that the residents who resided in the facility were in immediate jeopardy of harm and/or death.</p> <p>At the time that immediate jeopardy was called on [DATE], review of the facility provided list of residents who had tested as COVID-19 positive since the beginning of the facility outbreak that began on [DATE], there were 30 COVID-19 positive residents residing throughout the facility. During the outbreak, there had been three residents who died while COVID-19 positive.</p> <p>Findings include:</p> <ol style="list-style-type: none"> 1. Per record review Resident # 7 was found by facility staff to be unresponsive on [DATE] and was transferred to the local Emergency Department. Review of the hospital Emergency Department Report written on [DATE] revealed that the admitting diagnoses were acute hypoxic respiratory failure, shock, and COVID-19. Review of Resident #7's [NAME] Certificate of Death states that the primary cause of death was COVID-19 infection. 2. Per observations made during the initial tour of the third floor (Unit 3 North and South) on [DATE] at 8:45 PM, the 3 South Licensed Practical Nurse (LPN) was observed in the hall preparing medications for administration without eye protection. When asked how many of the residents on the South unit were positive for COVID-19 s/he stated, I think three However, there were 11 confirmed COVID-19 positive residents in her/his care. 3. On [DATE] at approximately 9:15 PM a Licensed Nursing Assistant (LNA) assigned to 3 South was observed entering two COVID-19 positive resident's room (#316) without the required personal protective equipment (PPE), a gown or gloves. A sign on the door indicated that Transmission Based Precautions should be followed when entering the room of a COVID-19 positive resident to include the donning of a gown and gloves. When asked if the residents in room [ROOM NUMBER] were Covid positive the LNA stated I don't know. When directed to the sign on the door that indicated the use or PPE, the LNA confirmed that s/he should have used PPE when entering the room. The LNA was asked if anyone from the facility had shown her/him how and when to don PPE s/he stated No. <p>On [DATE] at approximately 9:20 PM the Director of Nursing (DNS) entered the facility. When approached by this surveyor s/he stated that s/he had not been feeling well and that s/he was going to take a COVID test. When this surveyor returned the DNS stated that she was positive for COVID and that s/he was trying to contact the Executive Director. The DNS remained in the facility in her/his office. S/he was there when the surveyors exited the facility at approximately 1:00AM.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On [DATE] at approximately 9:45 PM the Infection Control Preventionist (ICP) was informed of the infection control concerns related to the use of PPE (personal protective equipment) and the potential spread of COVID-19 that had been identified. S/He was asked if it was the expectation that staff wear a face shield or goggles as PPE when on the unit the ICP stated yes, it is. At approximately 10:15 s/he was seen on the unit talking with staff.</p> <p>4. On [DATE] at 10:20 PM an agency LNA assigned to the 3rd North and South Unit was observed exiting a room of a COVID-19 positive resident (room [ROOM NUMBER]), without removing the gown and gloves that s/he had been wearing in the room. The LNA walked down the hall with the contaminated gown and gloves from the COVID-19 positive room, to retrieve incontinence care products. S/he then returned walking back into the resident's room. When asked if s/he should have removed the gown and gloves and washed her hands when s/he exited the room s/he confirmed that s/he should have.</p> <p>5. Review of the facility list of residents who were Covid-19 positive, provided by the ICP on [DATE], revealed that 7 of the 12 residents residing on the 2nd floor (2 North) were COVID-19 positive, and one additional resident was currently admitted to the hospital with COVID-19. Of the 19 residents on the 3rd floor North Hall, 12 of them were COVID-19 positive. On the 3rd floor South Hall there were 20 residents total with 11 that were COVID-19 positive.</p> <p>On [DATE] at 9:34 AM during interview with the facility Executive Director s/he confirmed the above COVID-19 cases and provided documentation (the facility Heat list On [DATE] the list was updated to reflect two new COVID-19 positive residents on 2nd floor Unit 2). When informed of the multiple concerns identified throughout the facility on [DATE], s/he stated we are in the middle of a COVID outbreak, and we have travelers and emergency staff working. Things were getting better until this outbreak happened.</p> <p>6. Per observation on [DATE] at 12:15 PM, a LNA was seen in a resident's room (#317) delivering a lunch tray to a COVID-19 positive resident without wearing the required gown and gloves. Upon leaving the room, s/he did not perform any hand sanitization. Signage was posted on the wall outside the room indicating that Transmission-Based Precautions (TBP) were to be followed and that required Personal Protective Equipment (PPE) was to be worn prior to entering the room. When asked why s/he failed to wear the required PPE or wash hands or perform any hand sanitizing, s/he stated, I just didn't think about it, I'm agency.</p> <p>7. The sanitizer mechanism located on the wall unit outside of room [ROOM NUMBER], on the left side of the North Hall, was empty and did not contain any hand cleaning product. room [ROOM NUMBER], a room which required the use of PPE for transition-based precautions, did not contain any hand sanitizer, and there was no receptacle available to place soiled PPE in prior to exiting the room, thus causing staff to exit the room and remove their gown in the receptacle in the hall, increasing the risk of spread. The missing sanitizer and receptacles were confirmed by housekeeping at the time they were found to need replacing.</p> <p>8. Observation on [DATE] at 12:30 PM revealed an LNA in the resident hallway outside of room [ROOM NUMBER], wearing an N95 mask with the top elastic strap laying across the top of mask on her/his nose. At the time of this observation, the LNA was observed walking by the ICP, who acknowledged the LNA and failed to correct her/his inappropriate use of PPE.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Interview on [DATE] at 12:55 PM with the ICP regarding the observation noted above. The ICP confirmed that the LNA was not wearing her/his PPE correctly, as the top elastic strap should be placed around her/his head as per the manufacturer's recommendations for use.</p> <p>9. During observation on Unit 3 South on [DATE] at 9:20AM an agency LNA was observed entering a Covid positive resident's room (#317) without the required person protective equipment (PPE) on, other than a face shield. When s/he exited the room s/he was asked if the resident in that room was positive for COVID-19 and if the resident was on precautions s/he stated yes, I should have put on a gown before I went in there.</p> <p>10. During observation on Unit 3 South on [DATE] at 11:00 AM a LNA was seen entering a room (#324) of two COVID-19 positive residents without a protective gown and gloves and set up a meal tray for the resident. Upon exit of the room this surveyor asked the LNA if the residents in the room were positive for COVID or if they no longer required use of PPE, the LNA confirmed that they were COVID-19 positive, and s/he should have had it on.</p> <p>11. Per observation on [DATE] at 12:00 PM an LNA entered a resident room on a COVID-19 positive unit on the third floor to respond to a call light. The facility was amid a Covid 19 outbreak and following transmission-based precautions to include all staff wearing N-95 masks and eye covering. When entering a resident room designated as having residents with Covid-19 by a sign at the door the additional infection control measure included donning a disposable plastic gown to protect clothing and protect residents from cross contamination. The LNA approached the room already dressed in PPE to include plastic clothes covering gown, gloves, an N-95 mask and a face shield, upon entering the room the LNA handled the call bell to turn it off, put his/her hand on the resident's arm and exited the room without removing the PPE or sanitizing his/her hands. The LNA confirmed he/she was unsure of when to Donn or doff his/her PPE.</p> <p>12. Per observation on [DATE] at 12:10 PM a trash receptacle inside room [ROOM NUMBER] designated as having Covid-19 positive residents was observed to be overflowing with disposable PPE with soiled linens on the floor next to it. This practice increases non-infected residents' risk of exposure to COVID-19. The unit LPN confirmed used PPE and linens did not belong on the floor.</p> <p>13. Per observation at [DATE] 12:15 PM on the third floor in the empty resident dining area 2 LNA's were observed standing near the food service area having a conversation without wearing masks or eye protection, when questioned both LNA's confirmed they should be wearing N-95's and eye protection. On [DATE] at approximately 12:50 PM the Regional Nurse Consultant confirmed that the staff should be wearing masks and eye protection when on the Unit.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>14. Observation on [DATE] at 1:34 PM an LNA was observed coming out of resident room [ROOM NUMBER] which housed a resident who was COVID-19 positive. The LNA leaned out over the door threshold with a tray of dishes and attempted to flag down a staff member to come take the tray. Another LNA came and took the tray without gloves on and placed the tray inside the tray cart. She/he did not perform hand hygiene and immediately proceeded to room [ROOM NUMBER], where she/he was observed going into this room and no hand hygiene was performed before entering. room [ROOM NUMBER] does not house a COVID-19 positive resident at the time of this observation. The same LNA was observed coming out of room [ROOM NUMBER] with a tray that contained dishes, paper towels were observed as a barrier between the tray and her/his hands. She/he took the tray to the tray cart, placed the tray inside the cart and proceeded to the kitchenette entrance door where she/he entered the lock code on the code pad, opened the door to the kitchenette and entered. She/he did not perform hand hygiene between putting the tray from room [ROOM NUMBER] into the tray cart and entering the lock code on the kitchenette door.</p> <p>Interview on [DATE] at 1:38 PM with this above noted LNA, regarding the differences in her/his practice of picking up trays from a COVID-19 positive room vs. the non-COVID-19 positive room. She/he said it was not clear what she/he was supposed to be doing at that point. She/he stated that she/he had received some additional training regarding infection control practices, but it was quick and not entirely clear what the process is supposed to be for tray pick up.</p> <p>15. On [DATE] at 9:40 AM a laundry person was noted putting a gown on and going into room [ROOM NUMBER] (not designated a covid positive room). She/he was interviewed on [DATE] at 9:42 AM regarding her/his practice of wearing a disposable gown into a non-covid room and she/he stated that the gowns and gloves are required in rooms that have signs on the doors. When asked if room [ROOM NUMBER] had a sign on the door and she/he didn't know. room [ROOM NUMBER] did not have a sign indicating the room was a precaution room. At 9:52 AM on [DATE] this same laundry staff was observed going into a COVID-19 positive resident's room (#213) with a few hangers of laundry and entered the room without a disposable gown or gloves. There was a sign outside room [ROOM NUMBER] indicating the requirement for the use of PPE. Interview with the laundry staff who confirmed that she/he should be wearing a disposable gown and gloves to enter any room that is indicated by a sign that the room is a precaution room. The laundry staff member did not see any sign - the sign was pointed out to the laundry staff, as well as the orange sign that was inside the door on the left side of the wall indicating the need to wear PPE, she/he stated that she/he was used to the sign being a little higher and that she/he did not see it.</p> <p>16. Interview on [DATE] at 1:20 PM with the ICP regarding the training and competency of staff related to infection control and COVID-19 prevention, revealed that Genesis employees must do their annual mandatory educational training on the Vital Learn Electronic System. The ICP can run reports for tracking and states I do spot checks for extra training when we have unit managers. The ICP keeps records of education but not always. If agency staff are hired, when they come through the door, the ICP reviews their agency packet to see what's needed. Per the ICP We lag on this. Audits are conducted in the housekeeping/laundry department on a weekly basis. Observations of meal service are conducted weekly to observe hand hygiene, gloving, and wearing proper personal protective equipment (PPE) during delivery of meal trays to COVID positive rooms and dietary staff serving behind the line. Observations are done in the kitchen monthly to observe preparation of food, and cleanliness of kitchen. The ICP states audits have not been done in a while since we came back to Genesis [this occurred in July] and no evidence related to the above was provided.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On [DATE] at 09:21 AM a list of examples of training/audits (minus the mandatory annual education which another nurse educator works on) was given to the ICP. This list included items such as cleansing of equipment (glucometer, mechanical lift, wheelchairs, et.), hand hygiene, COVID education, reporting breaches of the integrity of equipment. There is no documented evidence of audits related to infection control. The ICPs response at 11:52 AM when asked for the above information regarding any audits/education was No, I don't have any of this.</p> <p>Additional findings of non-compliance related to infection control that were identified during the survey include:</p> <p>1. Observation in room [ROOM NUMBER], on [DATE] at 10:45 AM of Resident #52's midline IV was place in her/his left upper arm. A dressing was observed over the midline IV that was grayish in color and appeared dirty - the dressing was dated [DATE].</p> <p>Interview on [DATE] at 10:45 AM with the resident, who is A&Ox3 and stated that this dressing is the dressing that was put on at the hospital prior to her/his admission to this facility. This was reviewed with the nurse, who confirmed she/he was part of the emergency response team and was an LVN (Licensed Vocational Nurse). She/he confirmed that Resident #52's dressing appeared dirty, and she/he also confirmed the date on the dressing as being [DATE] and that this resident was admitted to this facility on [DATE].</p> <p>2. Observation on [DATE] at 8:40 PM of the second floor (Unit 2) revealed a long hallway with an open nurses station in the middle. The portion of hall to the left of the nurses station housed 12 residents, 7 of these residents were Covid-19 positive. One additional COVID-19 positive resident was currently admitted to the hospital. The portion of the hallway to the right of the nurses station was empty of residents. The hallway that was housing residents was observed to have a lot of debris on the floor, consisting of gloves, clear plastic wrappers, small pieces of paper, and long pieces of thin blue plastic, as well as dirt/sand. To the right side of the resident's hallway were 2 uncovered bins, 1 contained what appeared to be dirty gloves, and the other appeared to be empty.</p> <p>Interview on [DATE] at 8:35 PM with an LNA, who stated one bin is for trash and the other bin she/he believed was for linens. She/he stated, I do not know if they should be covered, this is only my third shift here and I don't know the policy for having the bins covered or uncovered.</p> <p>Interview on [DATE] at 8:50 PM with the nurse on duty who identified her/himself as an emergency response nurse, confirmed the hallway where resident rooms are located was littered with debris that consisted of gloves, pieces of blue plastic that she/he identified as pieces of the disposable gowns that are used to go into the rooms of residents who are on precautions due to a covid positive status, clear plastic wrappers, she/he identified as the packaging to protective eyewear, small pieces of paper and dirt. She/he stated that staff have not had time to clean on the unit and to her/his knowledge there are no housekeeping staff available. When asked about the uncovered bins in the resident's hallway, she/he stated they were for dirty linens and disposable items and thought they probably should be covered and labeled, she/he did not know the facility policy regarding bins in the hallway.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>3. Observation on [DATE] at 9:08 PM of the tub/shower/whirlpool room revealed a shower area that was separated from a second shower area and a whirlpool tub area. Upon entering the tub/shower/whirlpool room to the left is a shower area that was noted to be dirty, the floor had many broken tiles, some missing pieces of tile, most of the grout that was between the remaining tiles was gray, black, or yellow in color, there was a washcloth that was draped over the shower bar at the right side of the shower wall. The washcloth appeared dirty, it was gray in color, it was hard/crusty and formed to the shower bar. To the right of the entrance door, across from the first shower area (referenced above) was a bariatric sized tub chair and upon it was an unfolded towel hanging off the left side of the shower chair. To the left of the tub/shower/whirlpool room, to the right of the first shower area was a second shower area that revealed a PVC (polyvinyl chloride) pipe shower bed with thick plastic foam covered mattress that was in disrepair. The headrest of the plastic foam covered mattress revealed 3 slits and a piece of clear plastic tape that exposed the foam mattress. Upon touch of the foam mattress, it was noted to be moist and with a little applied pressure a clear liquid oozed out of the foam mattress. On the floor of this second shower area was a gray plastic strap that is used to secure residents in the tub chair for transport and use of the whirlpool tub. To the right of this second shower area was a covered plastic bin and atop of the cover was a neatly folded [NAME] that had some pieces of white plastic type material that resembled drier sheets, and 2 face masks around and on top of the [NAME].</p> <p>Interview on [DATE] at 9:30 PM with the emergency response nurse, who confirmed that the shower room was a mess, had several infection control issues as noted above, and that s/he would leave a note for the oncoming shift nurse to address these identified concerns.</p> <p>Interview on [DATE] at 1:00 AM with a facility staff nurse who had relieved the emergency response nurse, who stated she/he was not aware the equipment was in disrepair but confirmed the slits in the plastic covering of the mattress which exposed the foam mattress. She/he also confirmed that the tub/shower/whirlpool room was dirty, tiles were broken or missing.</p> <p>4. Observation on [DATE] at 9:15 PM of the Clean Utility room revealed a small room that was dirty, the floor had empty syringe wrappers, a covered blood draw needle, trash can with what appeared to be a dried bouquet of flowers that was holding the cover of the trash can open, a box of N95 masks open to and laying on its side on a dusty metal shelf, 4 glass jars, 1 labeled BANDAGES and contained cotton balls and was covered with a metal cover, 1 labeled GAUZE that was empty and was covered with a metal cover, a second glass jar that was labeled GAUZE that was full of 2x2 gauze squares and was not covered, and 1 labeled APPLICATORS that was full of tongue depressor sticks, that was not covered.</p> <p>5. Observation on [DATE] at 9:30 of the 2nd floor kitchenette and dining area revealed a full trash can, dishes with food on trays, a refrigerator with dirty shelves and inside doors, a large mouse trap under a commercial utility shelving unit, a rat trap between the kitchenette wall and the refrigerator of the serving area, dried food on counters, doors, and the microwave. The bottom part of the doorway and floor into the kitchenette had a thick black substance that was also present in the spaces between the wood floor at the doorway. The 3 compartments in the steam table each had dirty water in them with what appeared to be food particles and debris.</p> <p>6. Observation on [DATE] at 11:53 PM the survey team did a walkthrough of the facility's main kitchen with the ICP, the following issues were observed:</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>a.) Ice scoop was inside the ice machine with the handle of the scoop exposed to the ice.</p> <p>b.) A box of Instant Food Thickener was observed in an open plastic bag and set inside a box that was labeled by the manufacturer as the contained food product.</p> <p>c.) The commercial blender was dirty with crumbs and debris around the blender motor and on the table the equipment was sitting on</p> <p>d.) The food puree machine pitcher was cracked all the way around the bottom of the container just above where the blades are located inside the pitcher</p> <p>e.) An air conditioner was observed in one of the windows across from the table where the mixer, puree machine and various other equipment for food prep were stored. The air conditioner was noted to have a thick and sticky substance on the front grill where the cool air comes out of the conditioner and into the environment. Within this thick and sticky substance was noted some hair, dust, and insects. In front of the air conditioner was a spray can of non-stick spray that was without the cover, and beside that spray can of non-stick spray was a second can of the same product, also without a cap.</p> <p>f.) An opened box of cornstarch was noted on the counter next to the air conditioner, in front of three, 4-inch binders - 1 labeled Breakfast, 1 labeled Lunch, and 1 labeled Dinner</p> <p>g.) On a 3-tiered utility rack, it was noted the top and middle rack housed 18 plastic containers of spices on the top rack of which 6 were open to the environment</p> <p>h.) A commercial sized mixer was noted on a table and was covered with a black trash bag. Upon removing the black trash bag to view the mixer, it was noted to be dirty - the wire guard, the mixing bowl, and underneath the mixer above where the mixing bowl would sit were all spattered with dried material, as was the table the mixer sat on.</p> <p>i.) A commercial can opener was attached to a table and was noted to have a thick sticky red substance on the blade of the can opener and the bracket that holds the removable can opener had a thick black and yellow sticky substance with what appeared to be hair.</p> <p>j.) A large refrigerator was observed and upon opening the doors, a full container/pitcher with a light-yellow liquid inside, revealed a tag and upon the tag was written Orange - Use by ,d+[DATE]. A full second container/pitcher was noted with a tangerine-colored liquid inside and there was no tag on the container.</p> <p>k.) A steam table with 3 separate sections were noted to be full of hot dirty water</p> <p>l.) A sideboard attached to the steam table was visibly dirty with a white greasy substance</p> <p>m.) In the corner of the kitchen, behind the 2nd entrance/exit door was a sticky mouse trap that was covered with various sizes of black spots. Upon closer inspection these black spots were ants, spiders, flies (large and small), and various other insects and dirt. To the left of the sticky trap was a large mousetrap.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>n.) In front of the above-mentioned sticky trap was a substance that was dark brown with variations of brown, yellow, black, and red. This substance appeared wet and was noted to be sitting in an area that was wet with a clear grayish color that extended from the sticky trap and mouse trap and encompassed this unidentified brown object. The object could not be identified. This was shown to the ICP person who stated that she/he did not know what this brown object was as I'm not a biologist but I can tell you that's not mouse shit or rat shit.</p> <p>o.) The grout in the kitchen was noted to be black and crusty over most parts of the floor.</p> <p>p.) A large commercial utility rack revealed stacked square and round plastic containers and there were moisture/water droplets between the layers of stacked containers.</p> <p>q.) A second large commercial utility rack revealed stacked square metal containers and there were moisture/water droplets between the layers of stacked containers.</p> <p>r.) A steam machine was noted to be wet inside on the sides and top of the machine.</p> <p>s.) Under the oven/stove was a thick sticky and greasy substance black in color, that extended under a utility rack and a light-yellow substance was noted dripping down the front of the stove on the oven door and was pooling on the lip at the bottom of the stove/oven.</p> <p>t.) The inside of the oven was noted to have a large thick pool of black and red gel like substance on the inside base of the oven.</p> <p>At the time of the kitchen walk-through, the ICP was present for the entire walk-through, and as issues presented, they were shown and confirmed by the ICP person. The ICP confirmed that it is the expectation that the dietary staff clean the kitchen prior to leaving for the night, especially when managing an identified issue with rodents.</p> <p>7. Observation on [DATE] at 8:45 AM in the kitchen revealed a staff member in the dish room with her/his mask under her/his chin. Interview with this staff person regarding her/his role was in the kitchen, she/he pulled her/his mask up under her/his nose. The Food Service Director (FSD) and her/his supervisor were present at the time of this observation and interview with the staff, and when ask if the staff member was wearing her/his mask/PPE (Personal Protective Equipment) correctly, the Food Service Director Supervisor confirmed she/he was not and she/he spoke to the staff member telling her/him that she/he needed to wear her/his mask correctly. The staff member at that time pulled her/his mask up over her/his nose demonstrating appropriate PPE use at that time. A walk-through of the kitchen with the Food Service Director and her/his supervisor, the above findings from [DATE] were discussed and confirmed by the FSD's supervisor.</p> <p>8. Observation on [DATE] at 12:33 PM it was noted that a tray with dishes, utensils, and napkins were placed on top of the infection control cart outside of room [ROOM NUMBER]. This was brought to the attention of the Infection Control Preventionist (ICP) on [DATE] at 1:32 PM. The ICP confirmed the tray atop the infection control cart and stated that nothing should be placed on top of the infection control carts as these carts are considered a clean surface.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>9. On [DATE] at 08:45AM observation of the 3rd floor unit, revealed a door across from nurse station which is labeled clean utility with a key code pad. This same room is also labeled as such on the facility map. This surveyor asked a Licensed Nurse Assistant (LNA) what the door code was. This LNA knew the door code and stated, it's the same for all other utility rooms and proceeded to let two surveyors in. Upon entrance, the small room appeared to be a medication storage area rather than a Clean Utility room. It contained over the counter medications in a cabinet, a blue plastic tote full of medications on the floor, Lab supplies, syringes with needles (box of 26G x,d+[DATE] syringe) in a cabinet, and other supplies. The utility room was filthy with debris on the floor and a dark quarter sized area of sticky substance. The LNA confirmed that the floor was dirty, and that s/he did not ever really need anything in here.</p> <p>10. Observation on [DATE] at 01:27 PM of the laundry department, contains laundry carts, for the transport of soiled linens. One cart was noted to be unclean with various items of built-up debris such as used gloves, food particles, paper products, a hair tie, a meal ticket, and other unrecognizable particles. There were layers of lint, dust and debris under a wooden pallet that contains large buckets of washing machine chemicals. Interview at the time of observation with a laundry attendant, confirmed the appearance of the dirty laundry cart and dirt/grime build up under the wooden pallet.</p> <p>Another observation of the laundry department and interview with the Infection Control Preventionist (ICP) was conducted the same afternoon on [DATE] at 4:15PM. The ICP confirmed that the laundry cart and under the wood pallet near the washing machines were filthy. The ICP confirmed that cleaning visible soiled areas and disinfecting linen carts had not been done.</p> <p>Observation and interview on [DATE] at 2:17PM with a housekeeper confirmed that the floor was dirty and s/he does usually wash the clean Utility floor but has been out for two weeks. This housekeeper revealed that all of 3rd floor is her/his cleaning responsibility. S/he stated that s/he had never had a nurse observe while [s/he] cleans the floor to this room and was not aware that [s/he] should not enter due to it containing medications but did know the code.</p> <p>11. Observation of the 3rd floor Clean Utility room and Interview on [DATE] at 4:45PM with the ICP confirmed that the floor was dirty and that the room was clearly labeled Clean Utility outside the door and on the facility map but was being used as a medication room which did not contain such items as one would expect to have in a clean utility room. For example, Linens. The ICP confirmed that this room had not been cleaned in a while and that only nurses should have access.</p> <p>A day later, on the afternoon of [DATE] at 2:30PM, Observation and interview with a Genesis Nurse Consultant confirmed the room was not being used as a Clean Utility and indeed did not contain linens as one would expect, and the floor was still dirty.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>12. Observation on [DATE] upon exiting room [ROOM NUMBER] at 10:58 AM, it was noted that the mattress on the bed next to the door in room [ROOM NUMBER] had been stripped of linens leaving just the mattress and at the foot of the mattress there was an area of approximately 2-foot diameter that showed significant wear to the fabric covering the mattress. This area was where the manufacturer had stamped on the mattress the name of the company, mattress type and various other unreadable information - most of this manufacturer stamp was gone. The integrity of the mattress is poor and unable to be cleaned adequately. The nurse, who was exiting the room at the same time confirmed the appearance of this mattress and she/he stated that the mattress was not usable and needed to be replaced. This was brought to the attention of the Clinical Quality Consultant and the Market President on [DATE] at approximately 11:15 AM.</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>43524</p> <p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>Based on observation, interview, and record review, it was determined that the facility failed to maintain an effective pest control program that ensures the facility is free of pests and rodents.</p> <p>Findings include:</p> <p>Tour on 10/9/22 at approximately 8:35 PM of the second floor, revealed a small room behind the nurses station that revealed a clipboard hanging on the wall to the left of the room entrance. The clipboard contained a form that was titled, TRAP CHECK DATE LOG 2022 with the following information documented:</p> <p>8/15/22 small rat over cooler;</p> <p>8/16/22 med rat diet office;</p> <p>10/3/22 checked traps all;</p> <p>10/10/22 checked traps all;</p> <p>9/7/22 check all;</p> <p>9/16/22 check all;</p> <p>9/23/22 check all;</p> <p>9/30/22 check all</p> <p>The third floor Pest Log had one entry on 9/19/2022 that stated RT (Rat) Caught in trap in ceiling at nursing station.</p> <p>The above referenced form was not in chronological order and was documented as is written above.</p> <p>Observation on 10/9/22 at 9:41 PM of the second floor dining area revealed the following issues in the resident dining area and kitchenette:</p> <p>*tray with dirty dishes and exposed food;</p> <p>*dirty refrigerator and freezer with spills inside on the shelves and on the inside of the door shelves;</p> <p>*11 pieces of cheese partially wrapped in plastic wrapped, that are curled and dried on one corner of each piece;</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>*cabinet drawers with miscellaneous kitchen disposables (small paper bags, pieces of various sizes of tinfoil, packets of tea, hot cocoa and a binder clip) scattered through the drawer and what appeared to be coffee grounds mixed in with these items.</p> <p>*Another drawer with small plastic disposable lids, some in the plastic protective sleeve and many out of the sleeve and scattered throughout the drawer, an individual package of crackers, and various single serve condiment packets, and what appeared to be coffee grounds mixed in with these items.</p> <p>*dirty microwave;</p> <p>*large metal mouse trap noted under the a utility rack in the kitchenette serving area;</p> <p>*a rat trap located between the refrigerator and the wall of the kitchenette serving area.</p> <p>Observation on 10/10/22 at 8:15 AM revealed the above noted issues identified on 10/9/22 at 9:41 PM were still present.</p> <p>Interview on 10/10/22 at 8:45 AM with the Food Service Director (FSD) and FSD's Supervisor, who confirmed the above findings. They stated that some parts of the kitchenettes and serving areas are the responsibility of housekeeping and some by nursing.</p> <p>Observation on 10/10/22 at approximately 8:50 AM during a kitchen walk-through/kitchen tour with the FSD and her/his supervisor revealed numerous food sources for pests and rodents. In the corner of the kitchen, behind the 2nd entrance/exit door at opened to the first floor hallway, was a sticky mouse trap that was covered with various sizes of black spots. Upon closer inspection these black spots were ants, spiders, flies (large and small), and various other insects and dirt. To the left of the sticky trap was a large metal mousetrap. In front of the above-mentioned sticky trap was a substance that was dark brown with variations of brown, yellow, black, and red. This substance appeared wet and was noted to be sitting in an area that was wet with a clear grayish color that extended from the sticky trap and mouse trap and encompassed this unidentified brown object. The object could not be identified on 10/9/22 by the survey team or the accompanying Infection Control Preventionist (ICP). The FDS put on a glove and picked up the unidentified item/substance and said she/he thought it was a piece of petrified sausage.</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>The mouse traps were observed and the FSD and FSD Supervisor confirmed that there are mice in the facility. When asked about whether they had seen any rats, they confirmed that they had in the past and plastic tubs were purchased to store and protect food from rodents. Several plastic tub lids were noted to have large holes that appeared to have teeth marks. When asked about these holes and questionable teeth marks both staff responded that the rats had chewed through the covers and some of the heavy-duty storage tubs. A mouse trap was observed in the dry storage area under a commercial utility rack along with a square black box. When asked what this box was, the FSD Supervisor picked it up and looked it over and said she/he didn't really know but said she/he would get the maintenance man to help figure it out. At approximately 9:15 AM a maintenance staff person came to the dry storage area and explained that the black box was a bait box for rats and confirmed that the facility has had an issue with rats and a professional company had been involved but now the maintenance department was responsible for checking the traps. The maintenance staff was asked if she/he had actually seen rats in the building and she/he responded with, yes. When asked when the last time was that she/he saw a rat in the building and where she/he saw the rat, she/he stated, last month we caught a large one in the rat trap in the ceiling above the second floor nurses station. She/he was asked to explain the bait box and how that works. She/he stated that the maintenance department does not have access to the bait boxes but that [pest control company name] had placed these boxes throughout the inside and outside of the facility and that they were the only ones who could open these boxes to refill them with bait for the rats. When asked how often the pest control company checks these traps, the maintenance person stated that she/he believed it was several times a week but that they hadn't been there since some time this past August due to a disagreement between the pest control company and the facility something to do with payment.</p> <p>Interview on 10/10/22 at approximately 11:15 AM with the Director Of Maintenance confirmed that there are many mouse and rat traps throughout the building and outside the building. She/he explained that there was a disagreement between the facility and the pest control company regarding an outstanding bill. She/he explained that she/he believed the \$6,000 bill was from the previous management and that the new management was trying to work out the particulars regarding the past due amount. Copies of pest control reports revealed that the pest control company was last in the building providing services in August of 2022.</p> <p>Further interview with the facility Administrator on 10/14/22 at 10:24 AM who confirmed that the [name of pest control company] came in yesterday. She/he explained that there was an issue with payment and that is why [name of pest control company] has not been providing services to the facility since this past August - she/he stated that she/he paid them with her/his personal credit card and a new contract was in process.</p>		