Printed: 08/27/2024 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 455824	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/03/2022	
NAME OF PROVIDER OR SUPPLIER Wurzbach Nursing and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 8300 Wurzbach Rd San Antonio, TX 78229		
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0551 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Give the resident's representative the ability to exercise the resident's rights. **NOTE-TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 34957 Based on interview and record review, the facility failed to allow the resident's representative the right to exercise the resident's rights to the extent those rights are delegated to the representative for 1 resident (Resident #1) of 6 residents reviewed for resident rights. The facility failed to ensure only female aides were assigned to Resident #1 after the RP requested that on female aides provide ADL care to the resident. On 05/30/22, CNA A (a male CNA) was about to dress Resident #1 when she fell off the bed. This failure could place residents at risk of violating their resident rights and decrease of quality of life. The findings were: Record review of Resident #1's face sheet dated 06/02/22, and EMR (electronic medical record) revealed, the resident was [AGE] year-old female admitted on .4+[DATE] and readmitted on [DATE]. Her diagnoses included: Alzheimer's disease (primary), dementia, age related osteoporosis (brittle and fragile bones), muscular degeneration, and muscle wasting with atrophy. RP (responsible party) was listed as a family member who was the residents Power of Attorney and the legal RP for the resident. Record review of Resident #1's Annual MDS, dated 4/20/22, revealed: o BIMS Score was 0 indicating severe impairment. o ADLs B/B incontinent of both. Transfer extensive 2 person. Bed Mobility (Bed mobility - how resident moves to and from lying position, turns side to side, and positions body while in bed or alternate sleep furniture) extensive 2 person assistance. Dressing: total dependence with one person assistance. ROM upper extremity-impairment on one side; lower extremity-impairment on both sides. Record review of Resident #1's Care Plan, undated, revealed: the resident required extensive assistance of ADLs. For the ADL of dressing, the intervention read, DRESSING: The resident requires extensive/total assistance by		ent's representative the right to e representative for 1 resident #1 after the RP requested that only ale CNA) was about to dress and decrease of quality of life. ctronic medical record) revealed, nitted on [DATE]. Her diagnoses sis (brittle and fragile bones), e party) was listed as a family e resident. ar (Bed mobility - how resident hile in bed or alternate sleep in one person assistance. ROM oth sides. at required extensive assistance for sident requires extensive/total sident to participate with choice of re plan also addressed the	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 455824

If continuation sheet Page 1 of 8

			NO. 0930-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 455824	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/03/2022
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For information on the nursing home's plan to correct this deficiency, please con		tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	AG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)
F 0551	The incident occurred on 5/30/22 at 7:00 AM.		
Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Description of Incident: 5/30/(22): CNA A delivering care (dressing) turned to get clothes from closet & resident slipped from bed. CNA A attempted to catch & protect torso but contracted feet hit floor. Accident, observed, did not report. 5/31(22) Ombudsman called to discuss neglect allegation. Reported a neglect allegation		
	Written statement completed by Administrator of follow-up interview with CNA A, undated, revealed: CNA A raised Resident #1's bed, he turned to get clothes from the closet (and) heard her vocalize 'aye, aye' .she turned herself and started to fall from the bed. I reached for her (and) caught her by the torso & head, lowered her (to) the floor .her lower extremities hit the floor .called (CNA D) & (LVN F) for help .		
	Record review of Resident #1's Nurse Note, dated 5/30/22, authored by LVN F, read:		
	Assessment: Resident was receiving morning ADLs by CNA (A). When CNA (A) went to her closet to get her belongings resident slid out of the bed due to her contractures and being on a reduced pressure air mattress and not having the proper body mechanics to prevent from leaning towards gravity. Resident contacted the ground with both feet CNA was able to assist resident to floor without injuring upper body and preventing her from further injuries from landing on the floor. Nurse was then called to assess resident and noticed 4x abrasions to the left foot and above the ankle on the right leg had edema to the site. Resident was assisted back in bed by staff x2 for further assessment and scrap/abrasion was noted to the back of her left elbow. Resident is unable to verbalize what happen, but nurse noticed facial grimacing. MD called and gave order to send to (hospital) for further evaluation, family RP. was notified and stated she will meet her at hospital, and ambulance notified and gave ETA (estimated time of arrival) of 30 minutes. DON and ADON notified. Will continue to monitor resident.		
	Record review of resident #1's ER record, dated 5/30/22, revealed:		
	Chief Complaint: Swelling and pain to the right lower calf.		
	between the middle and distal third and to the next of the second and t bone, treated with daily wound care	MD C) and a pathologic fracture of the last Additional fractures were noted to the third metatarsals. The left foot has a dee with Silvadene with limited success. It and turning on in bed, no doubt carries itnessed.	e proximal phalanx of the fifth toe cubitus ulcer stage IV, down to the Her contractures make her
	[only fall risk assessment in the Re	ll Risk Score, dated 5/30/22, revealed a sident's medical record. No mention as edbound and had contractures of both	to what made the resident a risk
	for dressing and two persons for m	oL sheet for the Month of May 2022 rev lechanical lift. On 5/30/22 there was no cumentation for bed mobility that include	mechanical lift documented in the
	(continued on next page)		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC		<u>-</u>
F 0551 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Record review of Resident #1's inci 2022). Record review of Nursing Staffing s Medication Aide 2; total nursing state During a confidential interview on 6 fibula fracture, that might have hap could not have fallen by herself the the resident's leg and right elbow it interview not disclosed by the surve Observation on 6/2/22 at 9:30 AM, legs. The resident did not reveal bright elbow that had healed. The realert and not oriented; and could not During an interview on 6/22/22 at 9 Resident #1) and revealed, she was bedbound and had contractures of mechanical lift. Also, the RP was coincident 5/30/22. During an interview on 6/2/22 at 12 assign a male nurse aide to Resident #1 given she was a femal with Resident #1. mini after the allegation of sexual a During an interview on 6/2/22 at 22 female nurse aide work with Resident #1. During an interview on 6/2/22 at 4:0 aides worked with Resident #1 per During an interview on 6/2/22 at 4:0 aides worked with Resident #1 per During an interview on 6/2/22 at 4:0 aides worked with Resident #1 per Resident #1. Record review of CNA A's competer mechanical lift and gait belt with de mechanical lift and gait belt with de	sheet for 5/30/22 revealed: (morning shifting of 15. /2/22 at 9:00 AM, it was stated, the (Repened from a forceful turn the resident examily wanted the resident evaluated the resident is alert, not oriented and newor]. Resident #1 was in a hospital bed, concuises on the face, arms or legs. The resident's left foot revealed a pressure upon answer any direct questions. 37 AM, Resident #1's RP (was presents concern about how the resident could both legs. The RP felt the CNA A drop concerned that a male nurse aide dressent #1 after the incident of alleged sexual M, CNA A, revealed, he was not award the DON or Administrator had not tole. Also, CNA A revealed, that the RP heat #1 after the alleged incident of sexual part #1 after the alleged incident after #1 a	est 90 days 9 (March, April, May nift 6AM-2PM) 1 RN, 3 LVN, CNA 9, esident #1) experienced an injury, a tis contracted and bed bound and at the ER because of the injury to obt verbal. [Location of confidential attracted in the right arm and both sident had an inch skin tear to the lider or wound. The resident was not in the hospital room with did had fallen given the resident was ped the resident during a ed Resident #1 on the day of the and suggested to the Administrator to nall abuse a year ago. The of the past sexual abuse did him he could not work with had never objected to him working the RP had requested that only a ual abuse. The the RP had requested that only a ual abuse and the resident was ped the resident work with a saware that only female nurse and the RP had made a nly female nurse aides worked with the RP had was checked for ciplinary action was taken against

			NO. 0936-0391
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(X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identify)			on)
F 0551 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	room and CNA A (a male) was aloo During an interview on 6/2/22 at 4:1 called me to help CNA A because on the floor. I assessed her and as heard her groaning for help and he contractures .the resident was on a might have slid form the mattress .the torso from hitting the floor. he lost is person in the room so as to mainta MD told me to send her out based had edema and her left foot had abwe immediately started an in-service. During an interview on 6/2/22 at 4:1 through a call that resident (#1) had dress and heard her falling and the lowered to the floor and never left had nurse. DON stated, I cannot say clothing first .we started training on on fall prevention which started on accident .we have reported it to Hireported on 6/1/22] During an interview on 6/2/22 at 4:2 because the Ombudsman had expistated, it was an unfortunate accide (Resident #1) and the accident occidence on the revealed that he recalled that the Rabuse, that only female nurse aidea accommodate the RP's request base female nurse aides would work with During a telephone interview on 6/3 contracted. The MD stated, I cannot basically non-mobile. [MD was not Record review of Resident #1's Adfacility must encourage and assist the Record review of Resident #1's Adfacility must encourage and assist the Record review of Resident #1's Wears and the second review of Resident #1's Wears a	21 PM, the DON revealed, on 5/30/22, d fallen from the bed and (CNA A (a m resident's foot was dangling; and he der alone. The resident was on the floowhy he lost sight of her .the usual proceeding fall prevention .she could not move .w 5/31/22 .the injury was known and it was because the Ombudsman expressed 40 PM, the Administrator revealed, he ressed a concern on 5/31/22 about Resent .he (CNA A) turned to get a dress a surred .gravity pulled her from the air m CNA (A) statement .although she is content on staffing schedules by could not a server with the resident. The Administrator has been the resident. The Administrator sed on staffing schedules by could not an the resident.	emorning around 6:40 PM, CNA D and the resident room she was totally ne was getting her a dress and her to the floor because of her discannot pull back from falling is she was only able to save her head and the her belongings or get a second D and RP and then the DON. The observed were: right leg above ankle total and had a scrape to an elbow. She was informed by LNV (F) hale) while he went to get her a caught her torso and head and right and he called another aide to get edure was to get the resident's e are about 80 %; on the training as a witnessed fall and it was and a concern. [The incident was reported the incident to HHS sident #1 falling The Administrator and took his eyes from her attress resident might have intracted. The Administrator fiter the alleged incident of sexual actor revealed he would assure the RP that at all times only the ent #1 was elderly and fragile and was bedbound, contracted, and the gender of the nurse aide] If by the RP, read, page 12, .The and out, undated, read, .You have a series of the sexual and out, undated, read, .You have a series of the sexual and out, undated, read, .You have a series of the sexual and out, undated, read, .You have a sexual and out, undated, read, .You have a

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICE (Each deficiency must be preceded by	CIENCIES full regulatory or LSC identifying informati	on)
F 0689 Level of Harm - Actual harm Residents Affected - Few	accidents. **NOTE- TERMS IN BRACKETS H Based on observation, interview, at adequate supervision and assistant reviewed for adequate supervision. CNA A failed to supervise Resider resulting in fractures of the right tib smaller bone between the ankle and noted by the ER to the proximal phinth third metatarsals (bones of the foot this failure could result in residents. The findings included: Record review of Resident #1's fact the resident was a [AGE] year old fincluded: Alzheimer's disease (prind muscular degeneration, and muscle Record review of Resident #1's Andone BIMS Score was 0 indicating sevent of the proximal of the proximal phinting position, the furniture) extensive 2 person assist upper extremity-impairment on one Record review of Resident #1's Catan ADLs. For the ADL of dressing, the assistance by staff to dress. Dress clothes as able. Allow sufficient time resident's risk for falls and her diagan Record review of facility's initial involved the proximal property in the incident occurred on 5/30/22 and Description of Incident: 5/30/(22): resident slipped from bed. CNA A and a series and a significant slipped from bed. CNA A and a series and a significant slipped from bed. CNA A and a series and a significant slipped from bed. CNA A and a series and a significant slipped from bed. CNA A and a series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped from bed. CNA A series and a significant slipped	at #1 while she was in bed resulting in ha (the inner large bone between the and knee) between the middle and distal alanx (bone in the toe) of the fifth toe a). Is experiencing accidents, injuries and/off experiencing with atrophy. In an INDEX of the injuries accident in the injuries accident injuries and injuries and injuries accident in the injuries accident injuries accident in the injuries ac	ONFIDENTIALITY** 34957 Issure each resident receives f 6 residents (Resident #1) Resident #1 falling off the bed hkle and knee) and fibula (the outer thirds. Additional fractures were and to the next of the second and for a diminished quality of life. Ctronic medical record) revealed, tted on [DATE] with diagnoses that sis (brittle and fragile bones), If (Bed mobility - how resident hile in bed or alternate sleep in one person assistance. ROM oth sides. Interquired extensive assistance for sident requires extensive/total ident to participate with choice of the plan also addressed the led: If the design of the plan also addressed the dident to get clothes from closet & contracted feet hit floor. Accident, and the properties of the plan also addressed the contracted feet hit floor. Accident,

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F 0689 Level of Harm - Actual harm Residents Affected - Few			CNA A, undated, revealed: CNA A eard her vocalize 'aye, aye' .she ght her by the torso & head, D) & (LVN F) for help . VN F, read: In (A) went to her closet to get her on a reduced pressure air mattress dis gravity. Resident contacted the ring upper body and preventing her issess resident and noticed 4x to the site. Resident was assisted ted to the back of her left elbow. nacing. MD called and gave order to dishe will meet her at hospital, and es. DON and ADON notified. Will be right tibia and fibula were noted to the proximal phalanx of the fifth toe cubitus ulcer stage IV, down to the eler contractures make her are risk of a fracture again, but fall as score of 10 (high risk for falls). It is to what made the resident a risk legs].
	Medication Aide 2; total nursing state (continued on next page)	aning of 15.	

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F 0689 Level of Harm - Actual harm Residents Affected - Few	During a confidential interview on 6 fibula fracture, that might have hap could not have fallen by herself the the resident's leg and right elbow. It interview not disclosed by the survey of the sur	6/2/22 at 9:00 AM, it was stated, the (Responder from a forceful turn the resident e family wanted the resident evaluated the resident is alert, not oriented and not eyor]. Resident #1 was in a hospital bed, corruises on the face, arms or legs. The resident's left foot revealed a pressure upon the face of the resident's left foot revealed a pressure upon the face.	esident #1) experienced an injury, a t is contracted and bed bound and at the ER because of the injury to obt verbal. [Location of confidential attracted in the right arm and both sident had an inch skin tear to the licer or wound. The resident was not in the hospital room with did had fallen given the resident was ped the resident during a resident (Resident #1) is bedbound have fallen by herself. The inistrator. Iddent #1 was his first resident and the providing ADL services. The resident. CNA A stated that only the said he raised the bed up lares then he heard her say, 'Aye' he saw her feet off the bed and he her both dragging on the floor and to the right foot. There were no the rocall the nurse (LVN F).LVN Fine family and the DON were called in move her cradle feet. CNA A was checked for ciplinary action was taken against sklist did not cover dressing of

A. Building B. Wing A. Building B. Wing O6/03/2022 NAME OF PROVIDER OR SUPPLIER Wurzbach Nursing and Rehabilitation STREET ADDRESS, CITY, STATE, ZIP CODE 8300 Wurzbach Rd San Antonio, TX 78229 For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) F 0689 Level of Harm - Actual harm Residents Affected - Few During an interview on 6/2/22 at 4:00 PM, LVN F stated, on 5/30/22 in the morning around 6:40 PM, CNA Called me to help CNA A because Resident #1 was injured. when I entered the resident room she was total on the floor .I assessed her and asked (CNA A) what happened .he said he was getting her a dress and heard her groaning for help and he held her upper body and he assisted her to the floor because of her contractures the resident was on an air mattress .she was contracted and cannot pull back from falling .she might have slid form the mattress .she got injured by hitting the floor .he was only able to save her head and torso from hitting the floor .he lost sight of her .he was educated to first get her belongings or get a second person in the room so as to maintain 360 degree visibility .I notified the MD and RP and then the DON. The	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY
Wurzbach Nursing and Rehabilitation 8300 Wurzbach Rd San Antonio, TX 78229 For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) During an interview on 6/2/22 at 4:00 PM, LVN F stated, on 5/30/22 in the morning around 6:40 PM, CNA D called me to help CNA A because Resident #1 was injured .when I entered the resident room she was total on the floor .I assessed her and asked (CNA A) what happened .he said he was getting her a dress and heard her groaning for help and he held her upper body and he assisted her to the floor because of her contractures .the resident was on an air mattress .she was contracted and cannot pull back from falling .she might have slid form the mattress .she got injured by hitting the floor .he was only able to save her head and torso from hitting the floor .he lost sight of her .he was educated to first get her belongings or get a second person in the room so as to maintain 360 degree visibility .I notified the MD and RP and then the DON. The				
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) During an interview on 6/2/22 at 4:00 PM, LVN F stated, on 5/30/22 in the morning around 6:40 PM, CNA D called me to help CNA A because Resident #1 was injured .when I entered the resident room she was total on the floor .I assessed her and asked (CNA A) what happened .he said he was getting her a dress and heard her groaning for help and he held her upper body and he assisted her to the floor because of her contractures .the resident was on an air mattress .she was contracted and cannot pull back from falling .she might have slid form the mattress .she got injured by hitting the floor .he was only able to save her head and torso from hitting the floor .he lost sight of her .he was educated to first get her belongings or get a second person in the room so as to maintain 360 degree visibility .I notified the MD and RP and then the DON. The	NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZI	P CODE
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(Each deficiency must be preceded by full regulatory or LSC identifying information) During an interview on 6/2/22 at 4:00 PM, LVN F stated, on 5/30/22 in the morning around 6:40 PM, CNA D called me to help CNA A because Resident #1 was injured .when I entered the resident room she was total on the floor .I assessed her and asked (CNA A) what happened .he said he was getting her a dress and heard her groaning for help and he held her upper body and he assisted her to the floor because of her contractures .the resident was on an air mattress .she was contracted and cannot pull back from falling .she might have slid form the mattress .she got injured by hitting the floor .he was only able to save her head and torso from hitting the floor .he lost sight of her .he was educated to first get her belongings or get a second person in the room so as to maintain 360 degree visibility .I notified the MD and RP and then the DON. The	For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
called me to help CNA A because Resident #1 was injured .when I entered the resident room she was total on the floor .I assessed her and asked (CNA A) what happened .he said he was getting her a dress and heard her groaning for help and he held her upper body and he assisted her to the floor because of her contractures .the resident was on an air mattress .she was contracted and cannot pull back from falling .she might have slid form the mattress .she got injured by hitting the floor .he was only able to save her head and torso from hitting the floor .he lost sight of her .he was educated to first get her belongings or get a second person in the room so as to maintain 360 degree visibility .I notified the MD and RP and then the DON. The	(X4) ID PREFIX TAG			on)
MD told me to send her out based on the injuries observed, the injuries observed were: right leg above ank had edema and her left foot had abrasions to it, the resident was non-verbal and had a scrape to an elbow we immediately started an in-service on fall prevention. During an interview on 6/2/22 at 4:21 PM, the DON revealed, on 5/30/22, she was informed by LNV (F) through a call that resident (#1) had fallen from the bed and (CNA A) while he went to get her a dress and heard her falling and the resident's foot was dangling; and he caught her torso and head and lowered to the floor and never left her alone. The resident was on the floor and he called another aide to get a nurse. DON stated, I cannot say why he lost sight of her. the usual procedure so to get the resident's clothing first. we started training on fall prevention .she could not move. we are about 80 %; on the training on fall prevention which started on 5/31/22, the injury was known and it was a witnessed fall and it was an accident. we have reported it to HHS because the Ombudsman expressed a concern. [The incident was reported on 6/1/22] During an interview on 6/2/22 at 4:40 PM, the Administrator revealed, he reported the incident to HHS because the Ombudsman had expressed a concern on 5/3/122 about Resident #1 falling The Administrator stated, it was an unfortunate accident, he (CNA A) turned to get a dress and took his eyes from her (Resident #1) and the accident occurred, gravity pulled her from the air mattress. resident might have re-positioned herself based on the CNA (A) statement, although she is contracted. During a telephone interview on 6/3/22 at 9:00AM, MD G revealed, Resident #1 was elderly and fragile and contracted. The MD stated, I cannot explain how she had a fall given she was bedbound, contracted, and basically non-mobile. Record review of facility's Falls and Fall Risk, Managing policy, dated revised April 2022) read, .Based on previous evaluations and current data, the staff will identify interventions related to the r	Level of Harm - Actual harm	called me to help CNA A because I on the floor .I assessed her and as heard her groaning for help and he contractures .the resident was on a might have slid form the mattress .s torso from hitting the floor .he lost is person in the room so as to mainta MD told me to send her out based had edema and her left foot had ab we immediately started an in-service. During an interview on 6/2/22 at 4:2 through a call that resident (#1) had heard her falling and the resident's floor and never left her alone. The stated, I cannot say why he lost sig started training on fall prevention .s which started on 5/31/22 .the injury reported it to HHS because the Om During an interview on 6/2/22 at 4:4 because the Ombudsman had expistated, it was an unfortunate accide (Resident #1) and the accident occ re-positioned herself based on the During a telephone interview on 6/3 contracted. The MD stated, I cannot basically non-mobile . Record review of facility's Falls and previous evaluations and current drisks and causes to try to prevent the Record review of in-service sign in-	Resident #1 was injured .when I entered ked (CNA A) what happened .he said held her upper body and he assisted han air mattress .she was contracted and she got injured by hitting the floor .he was educated to first ge in 360 degree visibility .l notified the Mon the injuries observed, the injuries of orasions to it, the resident was non-vertice on fall prevention . 21 PM, the DON revealed, on 5/30/22, d fallen from the bed and (CNA A) while foot was dangling; and he caught her resident was on the floor and he called that of her .the usual procedure was to go the could not move .we are about 80 % was known and it was a witnessed fall abudsman expressed a concern . [The 40 PM, the Administrator revealed, he ressed a concern on 5/31/22 about Resent .he (CNA A) turned to get a dress a surred .gravity pulled her from the air m CNA (A) statement .although she is considered at the staff will identify interventions in the resident from falling and try to mining the resident from falling and try to mining the resident of Fall Prevention, dated 6/1/22 sheet on Fall Prevention, dated 6/1/22	d the resident room she was totally he was getting her a dress and her to the floor because of her d cannot pull back from falling .she was only able to save her head and at her belongings or get a second D and RP and then the DON. The because were: right leg above ankle bal and had a scrape to an elbow . She was informed by LNV (F) the he went to get her a dress and torso and head and lowered to the another aide to get a nurse. DON get the resident's clothing first .we was incident was an accident .we have incident was reported on 6/1/22] the protect the incident to HHS sident #1 falling The Administrator and took his eyes from her attress .resident might have nitracted . The served were: right leg above ankle ball to the province of the incident was an accident we have incident was reported on 6/1/22] the protect of the incident to HHS sident #1 falling The Administrator and took his eyes from her attress .resident might have nitracted . The served were: right leg above ankle ball to the resident's specific nize complications of falling . The was elderly and fragile and was bedbound, contracted, and seed April 2022) read, .Based on the lated to the resident's specific nize complications of falling . The was elderly and fragile and was bedbound, contracted, and seed April 2022) read, .Based on the lated to the resident's specific nize complications of falling .