Printed: 09/01/2024 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/19/2022
NAME OF PROVIDER OR SUPPLIER Mountain View Health & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 1600 Murchison Rd El Paso, TX 79902	
For information on the nursing home's p	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0757 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some			ONFIDENTIALITY** 43871 Insure resident's drug regimen be ed. Inot administered without adequate and diagnosed with a genemia from possible GI bleed, was a large of Isolated. In was a [AGE] year-old female are dated 12/21/21 revealed asion, dyslipidemia, diabetes, inary retention. In Medications received with the last and the state of the

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 455471

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 455471	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/19/2022
NAME OF PROVIDER OR SUPPLIER Mountain View Health & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 1600 Murchison Rd El Paso, TX 79902	
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)
F 0757 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	resident had X2 hematemesis (block denies SOB. able to move all extre 20. temp 98.8- pulse 90- sats 99% requesting resident to be send to his send to local medical center. Interview on 1/14/22 at 9:45 AM LV hospital for further evaluation due to was no change in condition in Resident #1 sheets, vitals were taken and were stated Resident #1 was taking antice measures how long it takes for a clutype of calculation based on PT tes website) for results on 1/8/22 begin Resident #1. LVN A stated she not residents on Coumadin are monitor and emesis and require PT/INR lab abnormal lab results are to be repodaily at least once during her shift. are within normal range. Interview and record review on 1/14 hospital on 1/8/22. DON stated Resistated no reports of any type of ble return to work on 1/10/22 when cor called in by Q Med Lab and no critilab results are highlighted in red. D and not marked as critical, she notiincreased risk of bleeding. Surveyor of Resident #1 PT/INR lab results as she printed them upon surveyor red 12/29/21 revealed INR lab level of been reported to NP/MD due to bein administered during stay until Resident ending the surveyor of the surveyor during stay until Resident ending ending stay until Resident ending ending stay until Resident ending end	Interview on 1/14/22 at 9:45 AM LVN A stated she worked on 1/8/22 the day Resident #1 was transferred hospital for further evaluation due to having two episodes of emesis (vomit) with blood. LVN A stated the was no change in condition in Resident #1 prior to emesis incident. LVN A stated Resident #1 family mer was at bedside when Resident #1 had emesis. LVN A stated during assessment blood was noted on bed sheets, vitals were taken and were within normal limit and Resident #1 was alert and oriented x4. LVN A stated Resident #1 was taking anticoagulants and was pending PT/INR results (prothrombin time (PT) te measures how long it takes for a clot to form in a blood sample. An INR (international normalized ratio) is type of calculation based on PT test results). LVN A stated she checked Q Med Lab Portal (electronic website) for results on 1/8/22 beginning of morning shift and stated there were no results available for Resident #1. LVN A stated she notified DON and NP on call of Resident #1 transfer to hospital. LVN A stresidents on Coumadin are monitored for bleeding i.e., bloody nose, bloody gums, bruising, blood in storand emesis and require PT/INR lab for therapeutic level. LVN A stated if any indication of bleeding and abnormal lab results are to be reported to NP/MD immediately. LVN A stated she checks Q Med lab port daily at least once during her shift. LVN A stated she is to review all lab results available to verify lab value.	

Record review of Resident #1 Electronic Orders (not dated) revealed Resident was taking Coumadin Tablet 4 MG (Warfarin Sodium) 1 tablet by mouth one time a day for DVT until 01/20/2022 and Lab Order for PT/PTT/INR placed on 01/05/2022.

stated a high INR lab result could cause serious harm, high risk of bleeding, to any resident taking warfarin/

(continued on next page)

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coumadin.

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NAME OF DROVIDED OR SURDIUS	:n	STREET ADDRESS CITY STATE 71	D CODE
Mountain View Health & Rehabilitation STREET ADDRESS, CITY, STATE, ZIP CODE 1600 Murchison Rd El Paso, TX 79902		PCODE	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
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F 0757 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	Record review of Resident #1 Clinical Pathology Laboratories dated 12/29/21 revealed INR lab level of 8.5 CH (critical high). Record review of Resident #1 Clinical Pathology Laboratories dated 01/07/2022 revealed INR lab level of 9.1 CH (critical high).		
	Record review of Resident #1 Medication Administration Record for December 2021 and January 2022 revealed Resident #1 was administered Coumadin Tablet 4 MG (Warfarin Sodium) from 12/22/21 to 01/07/2022 at 1800 (6:00 PM). Record review of Resident #1's local hospital admission report revealed Upon evaluation at ER patient of found with anemia having Hb on 7.4 g/dl (a normal hemoglobin level is 11 to 18 grams per deciliter, a 7. value was low) most probably from Gl bleeding, supratherapeutic INR of 11 (need for rapid reversal), an UTI. Admission has been decided got Gl. Patient will receive plasma transfusion to help correcting INR. Interview on 1/14/22 at 12:10 PM NP B stated she does rounds at the facility once a week on Fridays. N stated Resident #1 had history of valve replacement and was taking coumadin prior to admission to facil NP B stated she ordered a PT/INR lab to be done for Resident #1 on 12/22/21 and does not know when were drawn. NP B stated since Resident #1 had history of valve replacement Resident #1's therapeutic goal would be 2-3 therapeutic level. Surveyor read INR results dated 12/29/21 with INR level of 8.4 and results dated 17/22 with INR level of 9.1. NP B stated this was the first time she was hearing these results at the facility had not reported these INR lab results oher and had not been on Resident #1 of in facility for her to review upon rounds. NP B stated both lab results were critically high and should have been reported to NP/MD to make adjustments to medication regimen. NP B stated she would have stop Resident #1 coumadin medication immediately. NP B stated a high INR level could result in internal blee Interview on 1/14/22 at 1:05 PM NP C stated she does rounds at the facility vioce and there was no answer. NP C stated she received a call on 1/8/22 at 11:45 AM notifying her that Resident #1 had been out to the hospital. Surveyor read Resident #1 INR lab results dated 12/29/21 with level 8.5 and INR lab results dated 17/22 with level 9.1, NP C stated both INR level sohold have		Ipon evaluation at ER patient was to 18 grams per deciliter, a 7.4 In (need for rapid reversal), and substitution to help correcting INR. It is in the property of the proper

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Mountain View Health & Rehabilitation 1600 Murchison Rd El Paso, TX 79902			
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		ion)
F 0757 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	shift. LVN D stated on 12/22/21 NF LVN D stated she worked on 12/29 Med portal. LVN D stated she worked on 12/29 Med portal. LVN D stated she worked only opens flagged lab results to be rounds to print out labs that were new ill see them the day she prints the reported to NP/MD due to being extended in stool, blood in urine, blood range monitoring. LVN D stated she stated a high INR could cause any stated she had been trained to open results. LVN D stated she was trained to DON. Interview on 1/14/22 at 4:39 PM LV incident. LVN E stated there were not anticoagulant. LVN E stated he did results for Resident #1. LVN E doe stated monitoring for signs of bleed bleeding include bloody gums, bruing the stated coumadin had not been dinight prior to incident on 1/7/22 was out of range would have to be immand review all lab results when avaitall Q Med Lab for follow up and all Interview on 1/14/22 at 4:48 PM LV Resident #1. LVN F stated no signs was taking an anticoagulant. LVN flagged lab results for that day. LVI 1/7/22 and did not get a call from C Med Lab usually calls the facility to resident in red on Q Med portal. LV for any signs of bleeding and requistated any critical values need to be review all lab results when available resident when available results when available review all lab results when avail	/N D stated she was the nurse assigned B gave orders for PT/INR due to Resigned D B gave orders for PT/INR due to Resigned D B gave orders for PT/INR due to Resigned D B gave orders for PT/INR due to Resigned D B gave orders for PT/INR due to Resigned D B gave orders for PT/INR or Fixed on 1/7/22 and stated she did not see from Q Med Lab to notify of critical INR and the property of the property of critical INR and the property of the propert	dent #1 taking an anticoagulant. Resident #1 were available in Q be any critical lab results on Q Med results. LVN D stated she normally for the day that NP/MD does open labs that are not flagged and both INR results should have been lent on high risk of bleeding. LVN D signs of bleeding i.e., bruising, ordered by NP/MD for therapeutic continued for Resident #1. LVN D at high risk for bleeding. LVN D able and to check daily for lab any problems should have been estating there were pending PT/INR cortal that night for results. LVN E n/ coumadin. LVN E stated signs of ord in emesis. LVN E stated any PT/INR stated he had been trained to open at LVN E stated he was trained to do to DON. The stated for any critical results Q sults by highlighting name of a coumadin needs to be monitored a INR therapeutic levels. LVN F e had been trained to open and N F stated she was trained to call Q NF stated she was trained to open and N F stated she was trained to open and N F stated she was trained to call Q

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F 0757 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some			sident #1 needing PT/INR lab to be er does not remember name of hput the course of Resident #1 stay IR lab orders or results. Family notentially cause Resident #1 to labs to be completed. Family arrival he noticed blood in bed sident #1 to be transferred to rived at the hospital on 1/8/22 he ad Resident #1 received blood to visit the morning of 1/8/22 he at to nurses not monitoring PT/INR are given to be completed. and reviewing lab results daily for checked Resident #1 chart and did the esident #1 chart, therefore critical is. me stamps of when lab results are in not answering calls or leaving ing to call until they get through with lab results as well. SRD stated and 1/7/22, although they did not available in Q Med Portal for nurses Q Med Portal and review lab results II usually call Q Med Lab to report in red. SRD stated Q Med Lab critical INR results. SRD stated she results are available for the facility Resident #1 INR results dated alts were available for facility to metime last week, does not cell phone number and email

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F 0757 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	Interview on 1/18/22 at 8:53 AM LV any type of bleeding i.e., blood in u warfarin/ coumadin require PT/INR once labs are drawn, she normally available to review. LVN G stated if results. LVN G stated when labs be critical or not to verify labs are with has to report to NP/MD immediatel the resident at high risk of bleeding. Interview on 1/18/22 at 9:03 AM Ac Med lab portal on a daily basis. Ad should be checking and reviewing need to be reported to NP/MD immediatel to NP/MD can potentially be failure. Interview on 1/18/22 at 11:30 AM E results and anticoagulant monitorin. Record review of Notifying the Phylab, x-ray and other diagnostic reported to the Administrator and a The facility's Plan of Removal was. The Plan of Removal revealed the 1. Director of nursing contacted the reported to the facility and they state phone number and email, instructional values. 2. DON/designee in-serviced all licat start of shift and end of shift for a will be placed in residents' chart for labs are printed, reviewed, and reported in the reviewed, and reported in 1/10/22.	In G stated residents on anticoagulants rine, stool, emesis, gums, and/ or nose level monitoring for therapeutic level a checks Q Med lab portal the following if no results are available, she will call Geome available in Q Med lab portal, shin normal therapeutic range. LVN G stay, LVN G stated failure to report any above. In ininistrator stated all nurses are in chaministrator stated once lab results becault lab results are within normal range; ediately. Administrator stated failure to very harmful for resident. Administrator to very harmful for resident. Administrator stated they had gesician of Change in Status policy dated onts require physician notification. For and DON were notified that an IJ harman plan of Removal was requested withing the plan of Removal was requested withing the status policy dated to the plan of Removal was requested withing the plan of the	s require constant monitoring for a LVN G stated residents taking s per NP/MD order. LVN G stated day to see if any lab results are a Med lab to get an update on lab he opens them whether flagged as ated any abnormal/critical level she phormal PT/INR values could put arge of checking for lab results on Q ome available to review, nurses any abnormal/ critical lab value report any abnormal/ critical lab or could not give an answer for this and policy on file related to lab and a copy of the need for immediate action were in the hour. actions: dicial lab results had not been and poly provided lab with personal cell was no answer to report critical lab and a printing all lab results from portal be reported to MD. All lab results supervisor will check daily that audits.
		o results in resident chart, critical labs w	•

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AND PLAN OF CORRECTION	IDENTIFICATION NUMBER: 455471	A. Building B. Wing	01/19/2022	
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F 0757 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	 Compliance nurse in-serviced ADONs and DON on 1/12/22 on auditing daily PT/INR for residents that have order for Warfarin/ Coumadin and check the results to ensure that they are within the parameters. If not within the parameters, they will verify MD was notified. Compliance nurse in-serviced ADONs and DON on 1/12/22 on checking and printing all lab results from portal at start of shift and end of shift for abnormal results. All abnormal labs will be reported to MD. All lab results will be paced in residents' chart for MD to review. DON/ ADON and weekend supervisor will check daily that labs are printed, reviewed, and reported to MD. DON will conduct daily audits. Administrator in-serviced receptionist on 1/18/22 to ensure call are delivered to the nurses, to maintain a call log of all calls to include date, time, name of caller, which nurse received the call. DON or designee need to be notified of call not answered. Administrator/ weekend supervisor will monitor log daily. 			
	7. MD was notified on 1/18/22 at 3:00 PM.MD approved current recommendations.			
	8. To prevent reoccurrence of critical lab values, nursing new hire orientation will include checking as printing all lab results from portal at start of shift ad end of shift for abnormal results. All abnormal lab reported to the MD. All lab results will be placed in resident's chart for MS to review.			
	9. Anticoagulant monitoring will be	discussed in the facilities monthly QA	meetings.	
	Interviews and record review to cor	nfirm implementation of the Plan of Rer	moval were conducted as follows:	
	- Record review of in service: all ar dated)	 Record review of in service: all anticoagulants receive monitoring for nurses and CNA upon initiation (not dated) Record review of in-service: labs for medication that require therapeutic level are nurse's responsibility dated 1/12/22 		
	- Record review of in-service: labor	ratory values, checking, reporting warfa	rin therapy dated 1/12/22-1/18/22	
	- Record review of laboratory tracki	ing form start date 1/11/22- 1/18/22		
	- Record review of in-service: lab calls maintain log, maintain log include date, time, name of caller, which nurse received call dated 1/18/22			
	 Record review of in-service: audit lab results daily, review results and verify MD was notified dated 1/12/22 Record review of MD email confirming recommendations regarding plan of removal dated 1/19/22 (continued on next page) 			

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F 0757 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	- Interview on 1/19/22 at 2:43 PM L orders, lab results, lab follow up, ar to check Q Med lab Portal daily dur with lab for pending lab results and once lab results are available in Q normal range, any abnormal/ critica H stated nurses will need to print la available for review upon weekly results and orders, lab results, lab follow up need to print lab reports once they - Interview on 1/19/22 at 2:50 PM L lab orders, lab results, lab follow up need to print lab reports once they - Interview on 1/19/22 at 2:57 PM F call log for incoming calls. Receptic call for Administrator with time call is to write down name of caller, timitake call, she is to forward the call is since the log was started on 1/18/2 - Interview on 1/19/22 at 3:08 PM F orders, lab results, lab follow up, ar to print lab reports once they becor - Interview on 1/19/22 at 3:16 PM L lab orders, lab results, lab follow up need to print lab reports once they - Interview on 1/19/22 at 4:15 DON the phone in-service so they could	NN H stated he last received in-service and lab result reporting sometime last we ring his shift, upon arrival and before erreport to on coming shift nurse if lab re Med portal for review, they are to open al values are to be reported to NP/MD at the report once reviewed and chart in resunds. NN I confirmed receiving training regal or and lab result reporting to NP/MD and become available and chart them in results showed surveyor call log started or received, caller and message. Reception DON. Receptionist stated there has 2. RN stated she received training regarding lab result reporting to NP/MD and Alme available and chart them in resident and lab result reporting to NP/MD and Alme available and chart them in resident and lab result reporting to NP/MD and become available and chart them in resident and lab result reporting to NP/MD and become available and chart them in resident and lab result reporting to NP/MD and become available and chart them in resident and lab result reporting to NP/MD and become available and chart them in resident stated any staff out on PTO, Covid 19	e anticoagulant monitoring, lab eek. LVN H stated he was trained nd of shift. Nurses are to follow up esults are pending. LVN H stated report and verify labs are within and ADON/ DON immediately. LVN sidents' chart for NP/MD to have rding anticoagulant monitoring and d ADON/MD. LVN I stated nurses sident's chart. vice yesterday (1/18/22) regarding an 1/18/22 there was only 1 entry; a conist stated for Q Med lab calls she ed to, and if nurse is not able to not been a call from Q Med lab and anticoagulant monitoring and lab DON/MD. RN stated nurses need c's chart. arding anticoagulant monitoring and d ADON/MD. LVN G stated nurses sident's chart. related, and PRN received a over d. However, the facility remained