

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 425132	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/08/2022
NAME OF PROVIDER OR SUPPLIER Ridgeland Nursing Center Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 1516 Grays Highway Ridgeland, SC 29936	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43322</p> <p>Amended 10/04/22</p> <p>Based on review of facility policy, record review, observations, and interviews, the facility failed to ensure that temperatures in resident rooms were maintained at a safe and comfortable range, in 1 of 3 resident units.</p> <p>Findings include:</p> <p>Review of the facility's undated policy titled Disaster and Emergency Preparedness Policy and Procedure revealed, In order to ensure the safety and security of all residents and staff during a disaster or emergency, RNC has defined the following policies and procedures, developed by an all hazards approach . The facility will ensure provision for the needs of staff and residents during disasters and emergencies, whether they evacuate or shelter in place. Specifically, natural disasters, man-made disasters, facility based emergencies, and emerging infectious diseases .</p> <p>On 07/29/2022 at an unspecified time, the State Agency received a complaint from Emergency Medical Technician (EMT) regarding the air conditioning (AC) being broken at the facility. EMT stated the temperatures were over 90 degrees Fahrenheit (F) and they were transporting a resident due to the facility being too hot. The State Agency contacted Fire Life Safety (FLS) to investigate this complaint.</p> <p>A follow up interview with the EMT was unsuccessful.</p> <p>On 07/29/2022 at an unspecified time, FLS was onsite at the facility. The State Agency received an update from FLS that the temperature was 85 degrees Fahrenheit (F) on one wing. FLS reported if the facility can not get the temperatures down, they have a plan to move the residents to a different wing or in the common area. The facility has ordered new AC units and compressors, which are enroute to the facility. A request was made to the Maintenance Director (MD) to send documentation of temperature logs every hour until the temperatures were below 82 degrees F and then submit temperature logs every six (6) hours.</p> <p>Review of the temperature logs dated 07/29/2022 thru 08/01/2022, revealed documented temperatures never exceeded 80 degrees F.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 425132	Facility ID: 425132 If continuation sheet Page 1 of 9

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A follow up email with FLS on 08/01/2022 regarding FLS's onsite visit on 07/29/2022 revealed, Yes temperatures were above 82 upon my arrival. The highest temperature that I had a reading of was 85 degrees. They were in the process of installing 5 window ac units and 2 portable units while I was on site .</p> <p>On 07/29/2022 at 9:40 PM the State Agency's Director of Nursing Home Oversight (DNHO) conducted a phone interview with a nurse working on Unit B of the facility, regarding the AC being fixed. The interview revealed, the unit is much cooler from earlier today and they are installing more AC units currently.</p> <p>On the morning of 07/31/2022 at an unspecified time, the State Agency continued to receive complaints regarding the AC unit being broken and temperatures in the facility were hot. A survey team was dispatched and arrived on site at approximately 1:30 PM.</p> <p>An interview with the Unit Supervisor (US) on 07/31/2022 at 1:35 PM revealed, the Director of Nursing and the Administrator were not available.</p> <p>An initial walkthrough of the facility on 07/31/2022 at 1:45 PM, revealed the air conditioner was still broken on Unit B. Unit B contained twenty one (21) resident rooms and one (1) resident therapy room. Observations revealed, an industrial fan/blower was set up at the entrance to Unit B, pointing down the hallway. Further observation revealed, six (6) resident rooms contained a window AC unit or a portable AC unit. Multiple resident rooms were observed to have fans. This surveyor along with the Maintenance Director (MD) observed temperatures of resident rooms on Unit B. The MD used a laser air temperature thermometer to measure the air temperature. The following rooms on Unit B had observed temperatures above the safe and comfortable regulated temperatures:</p> <p>room [ROOM NUMBER] - 82.9 degrees Fahrenheit (F)</p> <p>room [ROOM NUMBER] - 83.1 degrees F</p> <p>room [ROOM NUMBER] - 84.2 degrees F</p> <p>room [ROOM NUMBER] - 83.8 degrees F</p> <p>An interview with the MD on 07/31/2022 at 2:00 PM revealed, the MD did not take the temperatures in the resident rooms. The MD delegated this responsibility to the nursing staff. The MD further stated they never had temps over 80 degrees.</p> <p>An interview with multiple nursing staff on 07/31/2022 at varied times, revealed the AC has been broken for a few days. Nursing staff further stated that multiple residents have been complaining about how hot it is in their room.</p> <p>On 07/31/2022 at 4:40 PM, the US was notified of the survey team's concerns related to the AC being broken and the temperatures in resident rooms. The US called the Administrator and the survey team's concerns were addressed with the Administrator over the phone. The Administrator stated she was driving back from [NAME] Virginia and would not be able to make it to the facility, but did state she would give directions to the MD and US on how to fix the issue.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A combined interview with the MD and US on 07/31/2022 at 4:43 PM revealed, the Administrator directed the MD to move a portable AC unit from the Therapy room to one of the resident rooms that was hot. And the US was instructed to go to the store and purchase more portable AC units for the other hot room.</p> <p>On 07/31/2022 at approximately 8:00 PM, the US returned to the facility with more window AC units. The MD received them and begin installing the window AC units in the designated rooms.</p> <p>On 07/31/2022 at approximately 9:30 PM the survey team had to exit the facility due to following COVID protocol. The survey team was not able to complete the survey.</p> <p>On 08/01/2022 at 12:45 PM another survey team entered the facility.</p> <p>On 08/01/2022 at 12:45 PM a walk through was conducted with MD on Unit B to obtain room temperatures. The hallway on Unit B was 81 degrees F. The following room temperatures on Unit B were above the safe and comfortable regulated temperature:</p> <p>room [ROOM NUMBER] - 84 degrees F</p> <p>room [ROOM NUMBER] - 82.8 degrees F</p> <p>Therapy room - 87 degrees F</p> <p>Review of the outside temperatures, provided by Accuweather.com, revealed the following:</p> <p>07/29/2022 - high of 95 degrees F, with a low of 78 degrees F</p> <p>07/30/2022 - high of 96 degrees F, with a low of 79 degrees F</p> <p>07/31/2022 - high of 97 degrees F, with a low of 79 degrees F</p> <p>08/01/2022 - high of 97 degrees F, with a low of 77 degrees F</p> <p>An observation and interview with Resident (R)1 in room [ROOM NUMBER] on 08/01/22 at 1:30 PM, revealed a window AC unit and room temperature was 81.1 degrees F. R1 states the AC unit has been broken about a month. R1 states that the unit was placed in the window last night 7/31/22 at around 10:00 PM. The temperature is getting better, but the room has been hot for a while.</p> <p>An observation and interview with R2 in room [ROOM NUMBER] on 08/01/2022 at 1:35 PM revealed, a window AC unit and room temperature was 79.9 degrees F. R2 states that it has been hot as h*** in the room, until last night. R2 stated that he did not know what the facility was waiting on to get the unit fixed but it has been very uncomfortable.</p> <p>An observation and interview with R3 in room [ROOM NUMBER] on 08/01/2022 at 1:40 PM revealed, a window AC unit and a fan blowing directing on R3 and room temperature was 84 degrees F. R3 states she was admitted to facility on Wednesday 7/27/22 and the air was off when she got to her room. R3 further stated she has been hot in her room until last night when she received the window AC unit.</p> <p>(continued on next page)</p>

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>An observation and interview with R4 in room [ROOM NUMBER] on 08/01/2022 at 1:45 PM revealed, a window AC unit and room temperature was 73.9 degrees F. R4 states the temperature has gotten a little better, but it has been hot in his room since last Wednesday. R4 further stated he received his window AC unit today.</p> <p>An interview with the MD on 08/01/2022 at 1:55 PM revealed, the AC unit has been broken since Friday 07/29/2022 and [NAME]-Chase HVAC Company was notified and they have been working on the unit since.</p> <p>Review of an e-mail correspondence between [NAME]-Chase HVAC and the Administrator confirmed that appointments were made with [NAME]-Chase heating and Air on Tuesday 07/19/2022, Tuesday 07/26/2022, Friday 07/29/2022, Sunday 07/31/2022 and Monday 08/01/2022.</p> <p>Review of invoices revealed that [NAME]-Chase HVAC performed service on the AC unit on 07/19/2022 and 07/26/2022.</p> <p>On 08/01/2022 at approximately 10:00 PM the survey team had to exit the facility due to following COVID protocol. The survey team was not able to complete the survey.</p>		

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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p>43313</p> <p>Based on review of facility policy, observations, and interviews, the facility failed to ensure 2 of 2 medication carts were clean and free of loose medications. Furthermore, the facility failed to ensure that all medications were enclosed and contained in their original container to prevent the medications from falling onto the bottom of the medication cart.</p> <p>Findings include:</p> <p>Review of the facility policy titled, Medication Administration dated 1/18/19 revealed: Ridgeland Nursing Center will comply with all State and Federal laws, along with standards of care for medication administration. Procedure: Staff will ensure the dose preparation area is well lit and medication carts are clean and organized.</p> <p>On 08/01/22 at 3:54 PM during an audit of the medication cart, loose medications were observed on the bottom of the cart. In drawer #3, 6 loose tablets were observed: an orange and brown capsule, a large white tablet with letters CMG 175, a yellow capsule with the #151, an orange tablet with #325, a light peach colored tablet and a small white round tablet.</p> <p>In drawer #4, four medications were observed: a large white tablet with the letters RDZY on it , another white tablet, a small round light peach with the letter H and a light orange round with the letter H on it.</p> <p>In drawer #5, three tablets were observed: 2 small round white tablets and 1 half white tablet.</p> <p>During an interview with Licensed Practical Nurse (LPN)1 on 08/01/22 at 4:59 PM, she stated she was not aware that the loose medications had fallen to the bottom of the cart. She reported she was new with the facility, as an agency staff member, and today was her first day working at the facility.</p> <p>During an interview with LPN2 on 08/01/22 at 4:30 PM, she stated she was not new with working at the facility, but is a recent return staff to the facility. She stated she was unaware of the medications in the cart.</p> <p>During an interview with the Administrator on 08/01/22 at 6:45 PM, she stated she was not aware of the loose medications on Cart A.</p>		

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<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Keep all essential equipment working safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43322</p> <p>Amended 10/04/22</p> <p>Based on review of facility policy, record review, observations, and interviews, the facility failed to maintain essential, safe operating equipment, in 1 of 3 resident units.</p> <p>Findings include:</p> <p>Review of the facility's undated policy titled Disaster and Emergency Preparedness Policy and Procedure revealed, In order to ensure the safety and security of all residents and staff during a disaster or emergency, RNC has defined the following policies and procedures, developed by an all hazards approach . The facility will ensure provision for the needs of staff and residents during disasters and emergencies, whether they evacuate or shelter in place. Specifically, natural disasters, man-made disasters, facility based emergencies, and emerging infectious diseases .</p> <p>On 07/29/2022 at an unspecified time, the State Agency received a complaint from Emergency Medical Technician (EMT) regarding the air conditioning (AC) being broken at the facility. EMT stated the temperatures were over 90 degrees Fahrenheit (F) and they were transporting a resident due to the facility being too hot. The State Agency contacted Fire Life Safety (FLS) to investigate this complaint.</p> <p>A follow up interview with the EMT was unsuccessful.</p> <p>On 07/29/2022 at an unspecified time, FLS was onsite at the facility. The State Agency received an update from FLS that the temperature was 85 degrees Fahrenheit (F) on one wing. FLS reported if the facility can not get the temperatures down, they have a plan to move the residents to a different wing or in the common area. The facility has ordered new AC units and compressors, which are enroute to the facility. A request was made to the Maintenance Director (MD) to send documentation of temperature logs every hour until the temperatures were below 82 degrees F and then submit temperature logs every six (6) hours.</p> <p>Review of the temperature logs dated 07/29/2022 thru 08/01/2022, revealed documented temperatures never exceeded 80 degrees F.</p> <p>A follow up email with FLS on 08/01/2022 regarding FLS's onsite visit on 07/29/2022 revealed, Yes temperatures were above 82 upon my arrival. The highest temperature that I had a reading of was 85 degrees. They were in the process of installing 5 window ac units and 2 portable units while i was on site .</p> <p>On 07/29/2022 at 9:40 PM the State Agency's Director of Nursing Home Oversight (DNHO) conducted a phone interview with a nurse working on Unit B of the facility, regarding the AC being fixed. The interview revealed, the unit is much cooler from earlier today and they are installing more AC units currently.</p> <p>(continued on next page)</p>		

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<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 08/01/2022 at 12:45 PM another survey team entered the facility.</p> <p>On 08/01/2022 at 12:45 PM a walk through was conducted with MD on Unit B to obtain room temperatures. The hallway on Unit B was 81 degrees F. The following room temperatures on Unit B were above the safe and comfortable regulated temperature:</p> <p>room [ROOM NUMBER] - 84 degrees F</p> <p>room [ROOM NUMBER] - 82.8 degrees F</p> <p>Therapy room - 87 degrees F</p> <p>Review of the outside temperatures, provided by Accuweather.com, revealed the following:</p> <p>07/29/2022 - high of 95 degrees F, with a low of 78 degrees F</p> <p>07/30/2022 - high of 96 degrees F, with a low of 79 degrees F</p> <p>07/31/2022 - high of 97 degrees F, with a low of 79 degrees F</p> <p>08/01/2022 - high of 97 degrees F, with a low of 77 degrees F</p> <p>An observation and interview with Resident (R)1 in room [ROOM NUMBER] on 08/01/22 at 1:30 PM, revealed a window AC unit and room temperature was 81.1 degrees F. R1 states the AC unit has been broken about a month. R1 states that the unit was placed in the window last night 7/31/22 at around 10:00 PM. The temperature is getting better, but the room has been hot for a while.</p> <p>An observation and interview with R2 in room [ROOM NUMBER] on 08/01/2022 at 1:35 PM revealed, a window AC unit and room temperature was 79.9 degrees F. R2 states that it has been hot as h*** in the room, until last night. R2 stated that he did not know what the facility was waiting on to get the unit fixed but it has been very uncomfortable.</p> <p>An observation and interview with R3 in room [ROOM NUMBER] on 08/01/2022 at 1:40 PM revealed, a window AC unit and a fan blowing directing on R3 and room temperature was 84 degrees F. R3 states she was admitted to facility on Wednesday 7/27/22 and the air was off when she got to her room. R3 further stated she has been hot in her room until last night when she received the window AC unit.</p> <p>An observation and interview with R4 in room [ROOM NUMBER] on 08/01/2022 at 1:45 PM revealed, a window AC unit and room temperature was 73.9 degrees F. R4 states the temperature has gotten a little better, but it has been hot in his room since last Wednesday. R4 further stated he received his window AC unit today.</p> <p>An interview with the MD on 08/01/2022 at 1:55 PM revealed, the AC unit has been broken since Friday 07/29/2022 and [NAME]-Chase HVAC Company was notified and they have been working on the unit since.</p> <p>(continued on next page)</p>		

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