Printed: 11/25/2024 Form Approved OMB No. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345307 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 03/24/2022 | |
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| NAME OF PROVIDER OR SUPPLIER The Ivy at Gastonia LLC | | STREET ADDRESS, CITY, STATE, ZI 4414 Wilkinson Blvd Gastonia, NC 28056 | | |
| For information on the nursing home's | plan to correct this deficiency, please con | tact the nursing home or the state survey | agency. | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) | | on) | |
| F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some | **NOTE- TERMS IN BRACKETS IN Based on record review, observation provide wound care to a venous ultwound care. The findings included: Resident #4 was readmitted to the hypertension with ulcer of left lower. The quarterly Minimum Data Set (Note to to to the left lower of the lower of left lowers) indicated Resident #4 had a total of and ointments/medications other the left lower on 3/10/22. Interventions included the Aphysician order dated 3/12/22 for cleanse left lower leg (medial and lower leg) in a review of Resident #4's Treatme order for Resident #4's left lower leg (medial shift. A review of Resident #4's left lower leg (medial shift) in the left lower leg (medial shift) in the left lower leg (medial shift). | MDS) assessment dated [DATE] indically dependent on staff assistance with being three venous ulcers and received appears to feet. 3/10/22 indicated Resident #4 had a vertail leg and a venous ulcer to the lettreatments as ordered. The Resident #4 indicated the following treatments are ordered: The Resident #4 indicated the following treatments with 1/4 (antiseptic) solution, appeared by the properties of the resident with a gauze bandary and pads, wrap site with a gauze bandary and Administration Record (TAR) for Marg was marked as completed by Nurse 20/22. The Resident #4 on 3/21/22 at 11:30 | ONFIDENTIALITY** 41069 und doctor, the facility failed to dents (Resident #4) reviewed for included chronic venous ted Resident #4 was severely ed mobility. The MDS further olication of nonsurgical dressings enous ulcer to the left lower medial eff lateral foot which was resolved eatment to the left lower leg: oply (antifungal) cream, cover with age roll and change daily every day or 2022 indicated the treatment #3 on 3/17/22 and 3/18/22, Nurse | |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 345307

If continuation sheet Page 1 of 11

| STATEMENT OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY | |
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| AND PLAN OF CORRECTION | 345307 | A. Building B. Wing | 03/24/2022 | |
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| The Ivy at Gastonia LLC | | 4414 Wilkinson Blvd Gastonia, NC 28056 | | |
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| F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some | An interview with Nurse #2 on 3/21 did not look at the date on the old oremoved it. Nurse #2 stated that she to do while changing Resident #4's should have been done daily and stated that she did notice that Resi A phone interview with Nurse #3 or and 3/18/22 on the day shift from 7 Resident #4's treatment to her left come to the facility on either 3/17/2 come. Nurse #3 also stated that she didn't do Resident #4's wound care the four hours that she worked on 3 A phone interview with Nurse #5 or worked with Resident #4 until the rher cart when she reported for wor didn't do Resident #4's treatment to shift and just forgot to mark it off or leg dressing before she marked it of worked on the night shift and treatr. A phone interview with Nurse #4 or from 7:00 AM to 3:00 PM but she ristated when she got ready to do it, when she had gathered the supplie gotten up in her wheelchair and it wis stated she reported this to the once. A phone interview with the wound of Thursday, but he did not do rounds wound doctor stated he had requeshad a venous ulcer to her left leg wis prescribed an antifungal cream to be load. He stated the medicated creat for several days and would not be a formal would not be a stated the medicated creat for several days and would not be a formal would not be a | /22 at 2:13 PM revealed that when she dressing and did not notice that it had be was focused on the procedure and variesing. Nurse #2 stated that Reside he was not sure why it had not been oldent #4's left leg wound looked drier than 3/21/22 at 2:10 PM revealed she work to 00 AM to 7:00 PM. Nurse #3 stated she was lower leg but she didn't do it because the worked with Resident #4 on 3/19/22 because she thought she was only su | e did Resident #4's wound care she been dated 3/16/22 before she was thinking about what she needed in t#4's treatment to her left leg branged since 3/16/22. Nurse #2 an usual. ked with Resident #4 on 3/17/22 he knew she was supposed to do he wound doctor was scheduled to be which day he was supposed to from 7:00 AM to 11:30 AM but she prosed to pass medications during me in at 1:00 PM on 3/19/22 and of Nursing (DON) had the keys to 11:30 AM. Nurse #5 stated she is #3 had already done it on her don't think to check Resident #4's left on 3/19/22 because she usually ne on the day shift. Torked with Resident #4 on 3/20/22 is treatment to her left leg. Nurse #4 come back later in the shift. But not care, Resident #4 had already is in her wheelchair. Nurse #4 is the name of the nurse. The usually came to the facility on is ident #4 was on 3/10/22. The ssing changes to Resident #4 who is The wound doctor stated he flammation and decrease the fungal int #4's dressing was not changed He also stated that a new batch of | |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFIC | | |
| F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some | nursing staff that the wound doctor #3 did not know about it. The DON 11:30 AM but she did not tell her th stated Nurse #3 told her that she h | ursing (DON) on 3/21/22 at 4:00 PM re was not coming to the facility on [DAT also came in to work on 3/19/22 to relat Resident #4's treatment to her leg had everything done and all the DON had there had been poor communication of treatment for several days. | E] so she was not sure why Nurse ieve Nurse #3 when she left at ad not been completed. The DON ad to do was wait for Nurse #5 to |
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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345307 NAME OF PROVIDER OR SUPPLIER The lwy at Gastonia LLC STREET ADDRESS, CITY, STATE, ZIP CODE 4414 Wilkinson Blvd Gastonia, NC 28056 For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards. "NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY" 41669 Based on record review and staff interviews, the facility failed to maintain an accurate Treatment Administration Record (TAR) for wound care to a venous ulcer for 1 of 3 residents (Resident #4) review wound care. The findings included: Resident #4 was readmitted to the facility on [DATE] with diagnoses that included chronic venous hypertension with ulcer of left lower extremity. The quarterly Minimum Data Set (MDS) assessment dated [DATE] indicated Resident #4 was severely cognitively impaired and was totally dependent on staff assistance with bed mobility. The MDS further indicated Resident #4 had a total of three venous ulcers and received application of nonsurgical dressi and ointensity impaired and was totally dependent on staff assistance with bed mobility. The MDS further indicated Resident #4 had as total of three venous ulcers and received application of nonsurgical dressi and ointensity medications other than to feet. A physician order dated 3/12/22 for Resident #4 indicated the following treatment to the left lower leg: cleanse left lower leg (medial and lateral) with 1/4 (antiseptic) solution, apply (antifungal) cream, cover of the province | | | | NO. 0936-0391 |
|--|---|--|--|--|
| The Ivy at Gastonia LLC 4414 Wilkinson Blvd Gastonia, NC 28056 For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards. "NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY" 41069 Based on record review and staff interviews, the facility failed to maintain an accurate Treatment Administration Record (TAR) for wound care to a venous ulcer for 1 of 3 residents (Resident #4) review wound care. The findings included: Resident #4 was readmitted to the facility on [DATE] with diagnoses that included chronic venous hypertension with ulcer of left lower extremity. The quarterly Minimum Data Set (MDS) assessment dated [DATE] indicated Resident #4 was severely cognitively impaired and was totally dependent on staff assistance with bed mobility. The MDS further indicated Resident #4 had a total of three venous ulcers and received application of nonsurgical dressis and ointments/medications other than to feet. A physician order dated 3/12/22 for Resident #4 indicated the following treatment to the left lower leg cleanse left lower leg (medial and lateral) with 1/4 (antiseptic) solution, apply (antifungal) cream, cover oil emulsion dressings and abdominal pads, wrap site with a gauze bandage roll and change daily ever shift. A review of Resident #4's Treatment Administration Record (TAR) for March 2022 indicated the teatment of the resident #4's Teatment Administration Record (TAR) for March 2022 indicated the teatment of the feet lower leg was marked as completed by Nurse #3 on 3/17/22 and 3/18/22. N #5 on 3/19/22 and Nurse #4 on 3/20/22. A phone interview with Nurse #3 on 3/21/22 at 2:10 PM revealed she worked with Resident #4 on 3/18 | | IDENTIFICATION NUMBER: | A. Building | COMPLETED |
| SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) F 0842 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few Based on record review and staff interviews, the facility failed to maintain an accurate Treatment Administration Record (TAR) for wound care to a venous ulcer for 1 of 3 residents (Resident #4) review wound care. The findings included: Resident #4 was readmitted to the facility on [DATE] with diagnoses that included chronic venous hypertension with ulcer of left lower extremity. The quarterly Minimum Data Set (MDS) assessment dated [DATE] indicated Resident #4 was severely cognitively impaired and was totally dependent on staff assistance with bed mobility. The MDS further indicated Resident #4 had a total of three venous ulcers and received application of nonsurgical dressis and ointments/medications other than to feet. A physician order dated 3/12/22 for Resident #4 indicated the following treatment to the left lower leg: cleanse left lower leg (medial and lateral) with 1/4 (antiseptic) solution, apply (antifungal) cream, cover oil emulsion dressings and abdominal pads, wrap site with a gauze bandage roll and change daily ever shift. A review of Resident #4's Treatment Administration Record (TAR) for March 2022 indicated the treatment order for Resident #4's Interview with Nurse #3 on 3/12/22 at 2:10 PM revealed she worked with Resident #4 on 3/18/22 on the day shift from 7:00 AM to 7:00 PM. Nurse #3 stated she knew she was supposed to Resident #4's treatment to her left lower leg but she didn't do it because the wound doctor was schedul come to the facility on either 3/17/22 or 3/18/22 but she couldn't remember which day he was supposed come. Nurse #3 stated she couldn't remember signing of Resident #4's Ron 3/17/22 and 3/18/22 or couldn't remember signing of Resident #4's Ron 3/17/22 and 3/18/22 or couldn't remember signing of Resident #4's And 3/18/22 or and 1/8/22 or 3/18/22 but she couldn' | | The Ivy at Gastonia LLC 4414 Wilkinson Blvd | | P CODE |
| (Each deficiency must be preceded by full regulatory or LSC identifying information) F 0842 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few Based on record review and staff interviews, the facility failed to maintain an accurate Treatment Administration Record (TAR) for wound care to a venous ulcer for 1 of 3 residents (Resident #4) review wound care. The findings included: Resident #4 was readmitted to the facility on [DATE] with diagnoses that included chronic venous hypertension with ulcer of left lower extremity. The quarterly Minimum Data Set (MDS) assessment dated [DATE] indicated Resident #4 was severely cognitively impaired and was totally dependent on staff assistance with bed mobility. The MDS further indicated Resident #4 had a total of three venous ulcers and received application of nonsurgical dressi and ointments/medications other than to feet. A physician order dated 3/12/22 for Resident #4 indicated the following treatment to the left lower leg: cleanse left lower leg (medial and lateral) with 1/4 (antiseptic) solution, apply (antifungal) cream, cover oil emulsion dressings and abdominal pads, wrap site with a gauze bandage roll and change daily ever shift. A review of Resident #4's Treatment Administration Record (TAR) for March 2022 indicated the treatment order for Resident #4's left lower leg was marked as completed by Nurse #3 on 3/17/22 and 3/18/22, N #5 on 3/19/22 and Nurse #4 on 3/20/22. A phone interview with Nurse #3 on 3/21/22 at 2:10 PM revealed she worked with Resident #4 on 3/17, and 3/18/22 on the day shift from 7:00 AM to 7:00 PM. Nurse #3 stated she knew she was supposed to Resident #4's treatment to her left lower leg but she didn't do it because the wound doctor was schedul come to the facility on either 3/17/22 or 3/18/22 but she couldn't remember which day he was supposed to men. Nurse #3 stated she couldn't remember signing off Resident #4's TAR on 3/17/22 and 3/18/22 and Sulfa/22 on the day shift from 7:00 PM to 7:00 PM to 7:00 | For information on the nursing home's | plan to correct this deficiency, please con | tact the nursing home or the state survey | agency. |
| Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few Based on record review and staff interviews, the facility failed to maintain an accurate Treatment Administration Record (TAR) for wound care to a venous ulcer for 1 of 3 residents (Resident #4) review wound care. The findings included: Resident #4 was readmitted to the facility on [DATE] with diagnoses that included chronic venous hypertension with ulcer of left lower extremity. The quarterly Minimum Data Set (MDS) assessment dated [DATE] indicated Resident #4 was severely cognitively impaired and was totally dependent on staff assistance with bed mobility. The MDS further indicated Resident #4 had a total of three venous ulcers and received application of nonsurgical dressis and ointments/medications other than to feet. A physician order dated 3/12/22 for Resident #4 indicated the following treatment to the left lower leg: cleanse left lower leg (medial and lateral) with 1/4 (antiseptic) solution, apply (antifungal) cream, cover oil emulsion dressings and abdominal pads, wrap site with a gauze bandage roll and change daily ever shift. A review of Resident #4's Treatment Administration Record (TAR) for March 2022 indicated the treatment order for Resident #4's Treatment Administration Record (TAR) for March 2022 indicated the treatment of the resident with Nurse #3 on 3/17/22 and 3/18/22, N #5 on 3/19/22 and Nurse #4 on 3/20/22. A phone interview with Nurse #3 on 3/21/22 at 2:10 PM revealed she worked with Resident #4 on 3/17, and 3/18/22 on the day shift from 7:00 AM to 7:00 PM. Nurse #3 stated she knew she was supposed to Resident #4's treatment to her left lower leg but she didn't do it because the wound doctor was schedul come to the facility on either 3/17/22 or 3/18/22 but she didn't do it because the wound doctor was schedul come to the facility on either 3/17/22 or 3/18/22 or 3/18/22 or 3/18/22 but she couldn't remember which day he was supposed to me. Nurse #3 stated she couldn't remember signing off Resident #4 | (X4) ID PREFIX TAG | | | on) |
| A phone interview with Nurse #5 on 3/23/22 at 5:11 PM revealed she came in at 1:00 PM on 3/19/22 at worked with Resident #4 until the night shift. Nurse #5 stated the Director of Nursing (DON) had the key her cart when she reported for work because Nurse #3 had already left at 11:30 AM. Nurse #5 stated so didn't do Resident #4's treatment to her left leg because she thought Nurse #3 had already done it on her shift and just forgot to mark it off on her TAR. Nurse #5 also stated she went ahead and marked it off accompleted so that it won't be flagged as incomplete and extremely late. Nurse #5 stated it was difficult follow up on tasks that needed to be done that day because there had been three nurses who had worl the cart for one shift but normally, she would check the dressing first and make sure it was completed to she would mark it off as complete on the TAR. (continued on next page) | Level of Harm - Minimal harm or potential for actual harm | Safeguard resident-identifiable info accordance with accepted professi **NOTE- TERMS IN BRACKETS II Based on record review and staff in Administration Record (TAR) for wo wound care. The findings included: Resident #4 was readmitted to the hypertension with ulcer of left lower. The quarterly Minimum Data Set (Note cognitively impaired and was totally indicated Resident #4 had a total or and ointments/medications other the Aphysician order dated 3/12/22 for cleanse left lower leg (medial and II oil emulsion dressings and abdomit shift. A review of Resident #4's Treatment order for Resident #4's left lower leg (medial and II oil emulsion dressings and abdomit shift. A review of Resident #4's left lower leg (medial and II oil emulsion dressings and abdomit shift. A review of Resident #4's left lower leg (medial and II oil emulsion dressings and abdomit shift. A review of Resident #4's left lower leg (medial and II oil emulsion dressings and abdomit shift. A phone interview with Nurse #3 or and 3/18/22 on the day shift from 7 Resident #4's treatment to her left II come to the facility on either 3/17/2 come. Nurse #3 stated she couldn't completed even though she didn't of A phone interview with Nurse #5 or worked with Resident #4 until the nine cart when she reported for word didn't do Resident #4's treatment to shift and just forgot to mark it off or completed so that it won't be flagge follow up on tasks that needed to be the cart for one shift but normally, she would mark it off as complete of the cart for one shift but normally, she would mark it off as complete of the cart for one shift but normally, she would mark it off as complete of the cart for one shift but normally, she would mark it off as complete of the cart for one shift but normally, she would mark it off as complete of the cart for one shift but normally, she would mark it off as complete of the cart for one shift but normally, she would mark it off as complete of the cart for one shift but normally, she would mark it off as complete of the | rmation and/or maintain medical record onal standards. IAVE BEEN EDITED TO PROTECT Conterviews, the facility failed to maintain bound care to a venous ulcer for 1 of 3 refacility on [DATE] with diagnoses that it rextremity. IDS) assessment dated [DATE] indicated dependent on staff assistance with beful for three venous ulcers and received appears to feet. Resident #4 indicated the following treateral) with 1/4 (antiseptic) solution, appears to feet. Resident #4 indicated the following treateral) with 1/4 (antiseptic) solution, appears and pads, wrap site with a gauze bandary and pads, wrap site with a gauze bandary and pads, wrap site with a gauze bandary and pads and the following treateral with th | ds on each resident that are in ONFIDENTIALITY** 41069 an accurate Treatment esidents (Resident #4) reviewed for Included chronic venous Ited Resident #4 was severely and mobility. The MDS further Dication of nonsurgical dressings Peatment to the left lower leg: ply (antifungal) cream, cover with age roll and change daily every day Inch 2022 indicated the treatment Inch 30 m 3/17/22 and 3/18/22, Nurse Inch 40 m 3/17/22 and 3/18/22 as Inch in at 1:00 PM on 3/19/22 and In |

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| NAME OF PROVIDER OR SUPPLII | | | P CODE |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFIC | CIENCIES | |
| F 0842 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | (Each deficiency must be preceded by full regulatory or LSC identifying information) A phone interview with Nurse #4 on 3/21/22 at 12:41 PM revealed she worked with Resident #4 on 3/20/22 from 7:00 AM to 3:00 PM but she never got around to doing Resident #4's treatment to her left leg. Nurse #4 stated she went ahead and marked Resident #4's wound care to her left leg as completed on the TAR when she got ready to do it but Resident #4 had requested for her to come back later and when she did, Resident #4 had already gotten up out of the bed. Nurse #4 stated she reported this to the oncoming shift, but she could not remember the name of the nurse. | | |
| | An interview with the Director of Nursing (DON) on 3/24/22 at 9:05 AM revealed the nurses should have documented Resident #4's treatment on her left leg on the TAR after they had completed it and if they weren't able to do it on their shift, they should have documented that it had not been completed and verbally | | had completed it and if they |
| | communicated that it still needed to | be done to the oncoming shift nurse. | |
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| AND PLAN OF CORRECTION | X1) PROVIDER/SUPPLIER/CLIA DENTIFICATION NUMBER: 345307 | (X2) MULTIPLE CONSTRUCTION A. Building | (X3) DATE SURVEY COMPLETED |
|---|--|--|---|
| 3 | | B. Wing | 03/24/2022 |
| NAME OF PROVIDER OR SUPPLIER The Ivy at Gastonia LLC | 4444498 | | CODE |
| For information on the nursing home's plan | to correct this deficiency, please cont | act the nursing home or the state survey a | agency. |
| ` ' | SUMMARY STATEMENT OF DEFICE Each deficiency must be preceded by the state of the st | IENCIES full regulatory or LSC identifying information | on) |
| F 0867 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some B (C) | Set up an ongoing quality assessment corrective plans of action. *NOTE- TERMS IN BRACKETS H. Based on record review and interview QAA) Committee failed to maintain Committee after each of the following survey of 6/23/22: 1) The complaint Administration (F835) and QAPI/QA investigation survey of 2/7/20. This QAPI/QAA Improvement Activities (secited deficiency in the area of Infection Control (F880); 5) The he area of Infection Control (F880); 5) The he area of Infection Control (F880); 5) The he area of Infection Control (F880); 7) The complaint invest of Quality of Care (F684), Administracility during seven (7) federal survenability to sustain an effective Qual The findings included: This tag is cross referenced to: F580: Notification of Changes. Base acility failed to notify the Primary Covern he developed a new opened scontinued to have hypotension (low ailed to report results of a urinalysis of UTI (urinary tract infection). Indue to an infected stage 4 pressure Care Provider when a resident had cumulative weight loss of 24.4% from a feeding tube inserted in the stomatch and changes (Resident #9 and Residen During the recertification/complaint esident's legal representative that the esidents reviewed for notification of During the Focused Infection Control During the Focused Infection Control Couring the Focused Infection Control Cou | ent and assurance group to review quare and assurance group to proceed a surveys with citations that were recitation as the procedures and monitoring surveys with citations that were recitation as for 2 recited deficiencies in the are (F867); 3) The Focused Infection Control (F880); 4) The annual recertification/complain in the areas of Resident Assessments (tigation survey of 3/24/22. This was for action (F842), and Infection Control (F880); 4) The annual recertificant changes in a sacral pressure ulcer, when the pressure blood pressure) despite receiving intrastance and urine culture resulting in a delay Resident #9 was hospitalized on [DATE alcert to the sacrum. In addition, the fact as severe unintended weight loss (Resim 1/19/22 through 4/6/22, was admitted as severe unintended weight loss (Resim 1/19/22 through 4/6/22, was admitted ach. These failures were for 2 of 3 resident. These failures were for 2 of 3 resident for changes (Resident #45). | DNFIDENTIALITY** 32394 Quality Assessment and Assurance interventions put into place by the sed on the current revisit/complaint recited deficiencies in the areas of the annual recertification/complaint leas of Resident Rights (F580) and ol survey of 6/8/20. This was for 1 infection Control and complaint areas of Resident Rights (F580) is was for 1 recited deficiency in it investigation survey of 7/14/21. F641) and Infection Control 3 recited deficiencies in the areas 88). The continued failure of the low a pattern of the facility's with staff, and Medical Director, the president's condition (Resident #9) are ulcer deteriorated and when he are avenous fluids. The facility also in treating the resident (Resident E) for severe sepsis/septic shock cility failed to notify the Primary dent #10). Resident #10 had a dot the hospital on 4/7/22 and had dents reviewed for notification of atty was cited for failing to notify a ation treatments for 1 of 2 |

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| F 0867 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some | resident's weight within 30 days of day of the look back period) for 1 or day of the look back period) for 1 or During the annual recertification and to code the MDS assessment accu (PASRR) Level II for 1 of 1 resident resident accurately in the areas of a reviewed for accidents. F684: Quality of Care. Based on receive Assistant and Medical Director, the resident's condition (Resident #9), need for medical attention when the delayed treatment for UTI (urinary to pressure ulcer. This failure was for During the recertification/complaint wound care to a venous ulcer per period and Medical Director, the facility fair manage unintended weight loss, chaffected 5 of 5 residents reviewed for and Resident #11). During the Focused Infection Contra failing to provide effective leadership and resident Minimum Data Set (MDS) residents reviewed (Residents #2, a designate a Registered Nurse to see her position on 06/27/19. F842: Complete and Accurate Resifialed to maintain accurate docume pressure ulcers and a peg tube inserting the complaint investigation is During the complaint investigation is | ased on record review and staff intervithe Minimum Data Set (MDS) Assessment of 4 MDS assessments reviewed (Residual Complaint investigation survey of 7/1 rately in the areas of Pre-admission Soft reviewed for PASRR (Resident #15). Active diagnoses and range of motion of the cord reviews, and interviews with staff, facility failed to identify the seriousness complete and document on-going thore resident's medical condition continue ract infection) and hospitalization for such a resident's reviewed for quality of investigation survey of 3/24/22, the fact the provide effective leadership and lange in condition, physician notification or administration (Resident #2, Reside to provide of processes to ensure facility assessments within the regulatory time #3, #5, #6, #10, and #12). The facility's give as the Director of Nursing (DON) with the detail of the processes | nent Reference Date (ARD, the last lent #10). 4/21, the facility was cited for failing creening and Resident Review The facility also failed to code a for 1 of 5 residents (Resident #25) family member, Physician so of significant changes in a bugh assessments and identify the dot deteriorate. This resulted in a repsis due to an infected stage 4 care (Resident #9). cility was cited for failing to provide resident #4) reviewed for wound family member, Physician Assistant implement effective systems to not and pressure ulcers. This failure and pressure ulcers. This failure for #6, Resident #9, Resident #10, of 7/9/19, the facility was cited for administration also failed to when the previous DON resigned and staff interviews, the facility in Record (TAR) for wound care to the failing to maintain an accurate |

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| | | | No. 0938-0391 |
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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345307 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 03/24/2022 |
| NAME OF PROVIDER OR SUPPLIER | | STREET ADDRESS, CITY, STATE, ZIP CODE | |
| The Ivy at Gastonia LLC 4414 Wilkinson Blvd Gastonia, NC 28056 | | | |
| For information on the nursing home's | plan to correct this deficiency, please conf | Lact the nursing home or the state survey | agency. |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFIC | EIENCIES full regulatory or LSC identifying informati | on) |
| F 0867 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some | Assurance (QAA) Committee failed place by the Committee after each revisit/complaint survey of 6/23/22: deficiencies in the areas of Adminis annual recertification/complaint invo of Resident Rights (F580) and QAF survey of 6/8/20. This was for 1 rec Infection Control and complaint inva areas of Resident Rights (F580) an was for 1 recited deficiency in the a investigation survey of 7/14/21. This (F641) and Infection Control (F880) recited deficiencies in the areas of (F888). The continued failure of the show a pattern of the facility's inability in the careas of Activities of Daily Living (ADrugs and Biologicals. The continue pattern of the facility's inability to survey of 05/24/19. This was for two recited on the current revisit and coareas of Activities of Daily Living (ADrugs and Biologicals. The continue pattern of the facility's inability to survey of 05/24/19. A second recited unnecessary psychotropic meds/pr Federal surveys of record shows a and Process Improvement Program F880: Infection Control and Preven level of transmission for COVID-19 and the Centers for Disease Control Equipment (PPE) when 3 of 3 staff failed to wear eye protection while pattern of the facility when 3 of 3 staff failed to wear eye protection while pattern of the control of the co | interviews with the facility staff, the facility maintain implemented procedures of the following surveys with citations to 1) The complaint investigation of 7/9/15 stration (F835) and QAPI/QAA Improve estigation survey of 2/7/20. This was for 2/QAA Improvement Activities (F867); sited deficiency in the area of Infection estigation survey of 10/13/20. This was do Infection Control (F880); 5) The complaint investigation survey of 10/13/20. This was for 2 recited deficiencies in the activation of 10 (F880); 6) The swas for 2 recited deficiencies in the activation of 10 (F880); 7) The complaint investigation survey of 7/9/19, the facility was cited fins that the committee put into place for odeficiencies that were originally cited of the facility during two federal survey of 7/9/19, the facility during two federal survey of 4 (F880); 7) The complaint investigation of 07/09/19. The control of the facility during two federal survey of 10 (F880); 7) This was for two reactive of 10 (F880); 8) The complaint investigation survey of 2/7/20, the facility during two federal survey of 10 (F880); 8) The complaint investigation survey of 10 (F880); 10 (F780); 10 | and monitor interventions put into hat were recited on the current 9. This was for 2 recited ment Activities (F867); 2) The or 2 recited deficiencies in the areas 3) The Focused Infection Control Control (F880); 4) The Focused of for 2 recited deficiencies in the plaint investigation of 4/22/21. This annual recertification/complaint investigation of 4/22/21. This was for 3 (F842), and Infection Control of of record within the last 3 years rance Program. For failing to maintain implemented lowing the complaint investigation in May of 2019 and subsequently recited deficiencies were in the idents and Labeling/Storage of ral surveys of record show a rogram. For failing to maintain implemented lowing the complaint investigation in May of 2019 and subsequently recited deficiencies were in the idents and Labeling/Storage of ral surveys of record show a rogram. For failing to maintain implemented lowing the open control of the facility during 4 in tinvestigation survey of 05/24/19 cited deficiencies. One recited L) provided for dependent by Services for free from used failure of the facility during 4 in an effective Quality Assessment actions, staff interviews and the high tement their infection control policy the use of Personal Protective enterim Director of Nursing (IDON) dent #2, Resident #15 and |

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 345307

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345307 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 03/24/2022 |
| NAME OF PROVIDER OR SUPPLIER The Ivy at Gastonia LLC STREET ADDRESS, CITY, STATE, ZIP CODE 4414 Wilkinson Blvd Gastonia, NC 28056 | | P CODE | |
| | | · | |
| For information on the nursing home's | plan to correct this deficiency, please con | tact the nursing home or the state survey | agency. |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFIC (Each deficiency must be preceded by | CIENCIES full regulatory or LSC identifying informati | on) |
| F 0867 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some | During the Focused Infection Control survey of 6/8/20, the facility was cited for failing to implement their policy for COVID-19 screening when 17 of 30 staff failed to complete the screening process. Staff failed complete the COVID-19 Employee Sign In/Out Log which included answering screening questions and self-monitoring their body temperature prior to reporting for work to provide direct resident care. In addition of 1 housekeeper who cleaned a resident's room that was on contact precautions, failed to remove his gloves and perform hand hygiene before he exited the room. These failures occurred during a COVID-pandemic. During the Focused Infection Control and complaint investigation survey of 10/13/20, the facility was cited for failing to implement their policy for COVID-19 screening their process. Staff failed to complete the screening process. Staff failed to complete the s | | screening process. Staff failed to ering screening questions and e direct resident care. In addition, 1 cautions, failed to remove his es occurred during a COVID-19 |
| | failing to quarantine readmitted res Equipment (PPE) when caring for r transmission-based precaution sign (Resident #8 and Resident #9). The were 14 residents in the facility who During the complaint investigation a provided by the Centers for Diseas | idents, require staff to wear all recommesidents on enhanced droplet contact mage for 2 of 5 readmitted residents revese failures occurred during a COVID-to had tested positive for the COVID virious of 4/22/21, the facility was cited to e Control and Prevention (CDC) by not adjacent to the facility for 5 of 5 reside | nended Personal Protective precautions, and post required viewed for infection control 19 pandemic. On 10/5/20 there us. for failing to follow guidance t socially distancing 5 residents |
| | implement their infection control po #3) failed to disinfect a glucometer | d complaint investigation survey of 7/1 dicies and procedures when 2 of 2 staff according to manufacturer's recomment #14) reviewed for infection control. | f members (Nurse #2 and Nurse ndations after use on 2 of 2 |
| | to implement an effective process f staff reviewed for vaccinations (Ma Consultant Registered Dietitian, an | cility Staff. Based on staff interviews and for tracking the COVID-19 vaccination sintenance Staff Member #1, Dietary Std Certified Occupational Therapy Assistances for COVID-19 among the residence. | status for 5 of 6 facility and contract aff Member #1, Nurse #8, stant #1). The facility was not in |
| | tracking COVID-19 vaccinations sta | survey of 3/24/22, the facility failed to in atus of 1 of 3 staff reviewed for COVID tus and had no positive cases for COV | -19 Vaccination Status (Nurse #1). |
| | (continued on next page) | | |
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| | | | No. 0930-0391 |
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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345307 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 03/24/2022 |
| NAME OF PROVIDER OR SUPPLIE | ER | STREET ADDRESS, CITY, STATE, Z | P CODE |
| The Ivy at Gastonia LLC | | 4414 Wilkinson Blvd Gastonia, NC 28056 | |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFIC | CIENCIES full regulatory or LSC identifying informat | ion) |
| F 0867 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some | telephone interview conducted on 6 was new to the facility (start date o least one repeat citation (F684) for discussed during the interview. Wh facility's Quality Assurance and Pe consisted of the Administrator, DOI department heads, and a Nurse Air committee on 6/13/22 to discuss the survey. She also stated two separa facility's Medical Director to discuss it was her expectation that the QAF addressed in accordance with the factor of the control of t | ted on 6/22/22 at 2:40 PM with the facilis/22/22 at 3:20 PM. During the intervier of 6/13/22). Upon inquiry, the Administrative facility but had not yet reviewed all the asked, she stated it was the Administrator reported and the interviewed all the interviewed all the interviewed all the interviewed all the interviewed and inte | ws, the Administrator reported she ator reported she was aware of at I of the repeated citations as istrator 's responsibility to lead the ittee. The QAPI committee actor, Pharmacy consultant, all loc meeting was held with the QAPI evisit/complaint investigation Director of Nursing (DON) and the a asked, the Administrator reported as cited, to make sure they were to, monitor the process you said the QAPI committee would also be |

| STATEMENT OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY |
|---|---|--|--|
| AND PLAN OF CORRECTION | IDENTIFICATION NUMBER: 345307 | A. Building B. Wing | 03/24/2022 |
| NAME OF PROVIDER OR SUPPLIE | NAME OF PROVIDER OR SUPPLIER | | P CODE |
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| F 0888 | Ensure staff are vaccinated for CO | VID-19 | |
| Level of Harm - Minimal harm or potential for actual harm | 43643 | | |
| Residents Affected - Few | COVID-19 vaccinations status of 1 | nterviews the facility failed to implement of 3 staff reviewed for COVID-19 Vaccund had no positive cases for COVID-19 | ination Status (Nurse #1). The |
| | The findings included: | | |
| | A review of the facility's policy titled COVID-19 Vaccination, undated read in part: 2. COVID-19 vaccinations will be offered as per Centers for Disease Control (CDC) and/or Food and Drug Administration (FDA) guidelines unless such immunization is medically contraindicated, the individual has already been immunized during this time period or refuses to receive the vaccine. | | |
| | The facility staff vaccination spreadsheet was reviewed. The spreadsheet included in-house staff, staff exemptions, and contract/agency staff. A review of the facility spreadsheet revealed Nurse #1 was documented for receiving only one dose of the Moderna vaccination dated 1/26/22. | | |
| | A review on 3/21/22 of the Nationa revealed the following staff vaccina | l Healthcare Safety Network (NHSN) da tion information: | ata for the week ending on 3/6/22 |
| | Recent Percentage of Staff who are | e Fully Vaccinated = 83.5% | |
| | A phone interview conducted with Nurse #1 on 3/21/22 at 3:52 PM revealed she had received her first dose of the COVID-19 vaccine on 1/26/22 but had not received a second dose. Nurse #1 further revealed she did not need to take her second dose until 3/27/22 because that was the expiration date on her card. Nurse #1 stated no one had told her the second dose of the vaccine needed to be completed. | | |
| | An interview conducted with the Director of Nursing (DON) on 3/21/22 at 4:12 PM revealed she the facility since 3/4/22 and her duties included handling staff's vaccination status. The DON fu she was not aware Nurse #1 had not received a second dose of the COVID-19 vaccine and sh an exemption or waiver. The DON indicated she was unable to find copies of staff's vaccination had to go by a spreadsheet that was left by the prior DON. The DON stated Nurse #1 should h been fully vaccinated and received both doses of the COVID-19 vaccine. | | |
| | Nurse #1 had not received a secon copies of COVID-19 vaccine status Administrator indicated Nurse #1 h | Iministrator on 3/21/22 at 3/21/22 at 4:3 ad dose of the COVID-19 vaccine. The as were lost due to multiple management ad thought the expiration date on the vaccination date. The Administrator reveal in fully vaccinated. | Administrator further revealed t positions changing. The accine card was when the second |
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