Printed: 02/22/2025 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OR SUPPLIER Arcadia Care Peoria Heights		STREET ADDRESS, CITY, STATE, ZI 1629 East Gardner Lane Peoria Heights, IL 61616	P CODE
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) Provide appropriate treatment and care according to orders, resident's preferences and goals. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 34131		consider the constraint of the

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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Facility ID:

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	Facility Provider Pharmacy Require is available to provide residents with prescriptions based on authorized appropriate indication or diagnosis ordered for the resident. Facility Ordering and Receiving Notentered into the facility's EHR (electorder includes Date ordered, resident and strength, indication for use, an Orders: When sending electronical given all allergies, and diagnoses the assessment. Receiving Medication directions for use with the medication directions for use with the medication directions for use with the medication prescribed. Five Rights- right resident medication being administered. Facility Medication Administration of prescribed. Five Rights- right resident medication being administered. Facility Administration Procedures safe and effective manner. Prior to the order, identify the resident before monitor for side effects or adverse. Facility Physician-Family Notification medical care problems are community resident's physical, mental, or postatus). Facility Registered Nurse/RN and I The RN is responsible for providing nursing activities. Complete and file transfer and/or discharge. Prepare Facility Resident Rights for People right to safety and good care. Facility Resident Rights Federal, unthat each resident admitted to the formal providence and metal admitted to the federal	full regulatory or LSC identifying information of the prescription and nonprescription med prescriber orders. Screening each new is for duplication of therapy with other duplication of therapy with other duplications (and transmitted to the prescriber orders) and transmitted to the prescription of the prescription of the prescription of a patient profile is from the pharmacy: A licensed nurse	and reliable pharmaceutical service dications. Accurately dispensing medication order for an rugs in the same therapeutic class cuments Medication orders are to the pharmacy. The medication fying information, medication name w Admissions/Re-admission ed resident, the pharmacy is also le and permit initial medication use exercises medications received and couments To safeguard the exercises medications are administered as and right time, are applied for each that its Medications are administered as and right time, are applied for each that its To administer medications in a tainer from the cart/drawer check robal confirmation of last name, tion and throughout each shift. E], documents To ensure that the manner. A significant change in alth, mental, or psychosocial ription, dated [DATE], documents and to supervise the day-to-day upon the resident's admission, do by the physician. d+[DATE], documents You have the sits policies and procedures ensure extend to be supervised and procedures ensure extend that the right to be
	(continued on next page)		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145811	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OR SUPPLIE	NAME OF PROVIDED OF SUPPLIED		P CODE
Arcadia Care Peoria Heights		STREET ADDRESS, CITY, STATE, ZI 1629 East Gardner Lane Peoria Heights, IL 61616	FCODE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)
F 0684 Level of Harm - Immediate jeopardy to resident health or safety	Online American College of Physicians, Internal Medicine Encephalopathy, copyright 2015, documents Acute Encephalopathy may be referred to as toxic. Toxic Encephalopathy describes acute mental status alteration due to medications, or toxic chemicals. Causes of acute toxic encephalopathy include acute organ failure such as hepatic (liver) and renal (kidney), dehydration, medications.		
Residents Affected - Few	, , ,	ated [DATE], documents V5 staff RN/Rocensed Practical Nurse for 6pm-6am.	egistered nurse on day shift
	documents (R1) has a past medica	DATE] by V24 (R1's MD/Medical Doctor Il history of alcohol use disorder, liver d less. States he is trying to quit drinking	isease, presenting with a chief
	R1's EHR (electronic health record) documents R1 was admitted to the nursing home on [DATE], from , d+[DATE]-[DATE] in the hospital, and [DATE] at the facility.		
	,	nts the following: Diagnoses- Fatty Live ostate Hypertrophy, Atrial Fibrillation, Alliver enzymes.	
	R1's hospital After Visit Summary/AVS from a local hospital, dated ,d+[DATE]-[DATE], documents the following: Diagnosis of Alcohol Withdrawal. Discharge Medications: Tylenol 325mg/milligrams (2 tablets) po/by mouth every four hours as needed for pain; Calcium Carbonate 500mg chew take two tablets by mouth every eight hours as needed for heartburn or indigestion; Depakote 500mg by mouth two times daily; Folic Acid 1mg po daily; I-Vite 1 tablet by mouth daily; Ativan 1 tablet by mouth three times daily for five days, then 0.5mg tablets three times daily for five days, then 0.5mg tablets daily after breakfast for five days; Flomax 0.8mg po daily; and Thiamine 100mg po daily.		
	R1's head cat scan at local hospita	I, dated [DATE], documents No acute i	ntracranial abnormality.
		DATE] and already had admission orde	•
	R1's Facility Incident Report reported to (state agency), dated [DATE], documents the following: On [I at 4:54pm, (R1) with the diagnoses of 'Toxic encephalopathy, psychoses not due to known physiologic condition, anxiety, alcohol dependence with withdrawal, and fatty liver' received hospital updates for reduce to inpatient status. Upon reviewing hospital updates it was noted there are medications that are of EMAR (Electronic Medication Administration Record) that are not his medications. Incorrect orders we entered into the residents EMAR. On [DATE], (V7) Agency LPN/Licensed Practical Nurse was asked in could recall the events of the night of [DATE]. (V7) stated she was looking at (R1's) chart, two resident trying to exit seek, staff were conducting a 'code pink', grabbed (R2's) medication orders to enter them (online charting system). (V7) stated 'I did not mean to enter the wrong orders into (R1's) chart. It was that night. I should have double checked I was on the correct person before I continued entering order horribly sorry for the medication error'.		
	(continued on next page)		

enters for Medicare & Medicard Services		No. 0938-0391	
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC	CIENCIES full regulatory or LSC identifying informati	on)
F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	date [DATE] and [DATE] document diagnoses signed by V20 (R1's Me R1's [DATE] nursing home orders i Tylenol 325mg/milligrams (2 tablets 500mg chew take two tablets by mouth two times daily/BID; Folic Acthree times daily/TID for five days (medication ,d+[DATE]-[DATE]), the Administration record documents R daily for five days, then 0.5mg tablet ablet by mouth three times a day forder) R1's MAR/Medication Admin Flomax 0.8mg daily for BPH; and T R1's [DATE] orders include the folke treatment as indicated; full code; ar R1's facility note, dated [DATE], do with gait belt and cares, and incontinuation of the solution of	owing: Physical Therapy/PT and Speed of PT evaluation and treatment for ,d+cuments (R1) arrived around 5:45pm, inent at times. cuments (R1) admitted on [DATE] for swithdrawal. Previously lived independents, documents R1 was able to answe	plan of care, allergies, and erapy/OT evaluation and treatment; eded for pain; Calcium Carbonate eartburn; Depakote 500mg by th daily; Ativan 1 tablet by mouth ecord documents R1 got this we days (R1's MAR/Medication E]), then 0.5mg tablets two times enspecified diagnosis); Ativan 1 en listed prior with no order, R2's emedication ,d+[DATE]-[DATE]; eth Therapy/ST evaluation and entity in the medication of the control of the control entity in the medication of the control entity in his home prior to his

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(X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFIC (Each deficiency must be preceded by		CIENCIES full regulatory or LSC identifying informati	on)
F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	BID for depression (no diagnosis of Administration record documents R BID (no orders, and R2's order). R' medication ,d+[DATE]-[DATE]; Cog and R2's order). R1's MAR/Medication d+[DATE]-[DATE]; Biktarvy tablet [I R1's MAR/Medication Administratio 2000 unit by mouth daily (no orders R1 got this medication ,d+[DATE]-[hypertension, and R2's order). R1's medication ,d+[DATE]-[DATE]; Fern MAR/Medication Administration record daily for antihypertensive (no diagnosis of fluid reter documents R1 got this medication (on top of the tapering Ativan listed Administration record documents R mouth every hour for nicotine cessarecord documents R1 got this medication ,dereord documents R1 got this medication ,dereord documents R1 got this medication ,d+[DATE]-[DATE] and R2's order). R1's MAR/Medication (no order, and got this medication ,d+[DATE]-[DATE]. R1's [DATE] orders include the follof for ,d+[DATE] weeks for four weeks The wrong orders entered into R1's multiple bowel movements a day in for bowel continence, dated [DATE and [DATE] one incontinent bowel R1's [DATE] nursing home orders in R1's physician progress note, dated documents (R1) currently sleeping evaluation. R1's facility note, dated [DATE] at 7 in his level of consciousness for the R1's communication form and prog	s nursing home medical record for Miral cluding incontinent episodes. R1's Boy a documents one incontinent and one depisode. Include the following: regular texture and [DATE] at 6pm by V8 (R1's PAC/Phy in bed and not easily aroused. Send to respect two days. (R1) has been sleeping ress note from the facility, dated [DATE] sponsiveness, functional status needs	R1's MAR/Medication E]; Ascorbic Acid 500mg by mouth ord documents R1 got this diagnosis of Parkinson's, no order, R1 got this medication, agnosis of HIV, and R2's order). ation, d+[DATE]-[DATE]; Vitamin D on Administration record documents pertensive (no diagnosis of documents R1 got this order, and R2's order). R1's order, and R2's order). R1's MAR/Medication E]; Lasix 40mg BID for fluid cation Administration record nouth three times a day for anxiety der). R1's MAR/Medication E]; Nicotine Gum 4mg 1 gum by MAR/Medication Administration wider apply to abdominal folds g/grams 1 scoop by out one time a ninistration record documents R1 ay for HIV (no order, no diagnosis, R1 got this medication, and ST evaluation and treatment lax and Lasix resulted in R1 having wel and Bladder Elimination record continent, [DATE] one incontinent, and consistency diet. sician Assistant Certified) ER/emergency room for ent to hospital because of changes g throughout this shift. E], documents (R1's) situation has

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(X4) ID PREFIX TAG	ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0684	R1's EHR documents R1 went to the	ne hospital on [DATE], and on [DATE] ı	returned to the facility.	
Level of Harm - Immediate jeopardy to resident health or safety	R1's local hospital notes, dated [DATE]-[DATE], documents R1 was ordered and received the above medications during his hospital stay which were R2's admission orders from [DATE] along with R1's admission orders from [DATE].			
Residents Affected - Few		ATE] by V26 (Registered Nurse Emergo Sholism. (R1) will not answer any questi		
	R1's local hospital notes, dated [DATE] by V27 (Resident Doctor ED) documents I spoke to the nurse at (facility) and learned the following: (R1) was sent in to the hospital for increased lethargy and altered mental status. On [DATE] (V1) R1's PA at the nursing home evaluated (R1) and thought he had decreased level of consciousness. Other nursing notes in the last two days mentioned acute concerns from the patient and stable vital signs. They mentioned he has decreased appetite and thirst. (R1's) communication and mental status limits this history. Physical exam: [NAME] crusting in oropharynx, very dry. Neurological: Challenges communicating. Patient is arousable. History was somewhat difficult to obtain from the patient due to difficult to understand speech. Patient was initially somnolent but was arousable and able to answer questions. R1's local hospital notes, dated [DATE] by V28 (R1's case manager) documents (V9/R1's POA/power of attorney) is aware of (R1's) condition worsening.			
		ATE], documents (R1) has been very d	rowsy for most of the day.	
	R1's note from a local hospital, dated ,d+[DATE]-[DATE], documents R1 has the following diagnoses: [DATE] Altered Mental Status and [DATE] Palliative Care by Specialist. This form further documents discharge medication orders: [DATE] orders include the following: Abilify 2mg po BID (R2's admit order an no order for R1); Ascorbic Acid 500mg by mouth BID (R2's admit order and no order for R1). R1's MAR/Medication Administration record documents R1 got this medication [DATE]; Cogentin 1mg po BID (R2's admit order and no order for R1); Calcium Carbonate 500mg chew take two tablets by mouth every eight hours as needed for heartburn; Depakote 500mg by mouth two times daily; Ferrous Sulfate 325mg I mouth daily (R2's admit order and no order for R1); Flomax 0.8mg daily for BPH; Folic Acid 1mg po daily; Nystatin Powder apply to abdominal folds every day and night shift (R2's admit order and no order for R1) R1's MAR/Medication Administration record documents R1 got this medication ,d+[DATE]-[DATE]; Mirala (Glycolax) powder 17mg/grams 1 scoop by out one time a day for constipation (R2's admit order and no order for R1); Thiamine 100mg po daily; Vitamin D 2000 unit by mouth daily (R2's admit order and no order for R1); Zyprexa 2.5mg by mouth daily; and Foley Catheter and bag change as needed, and foley catheter care every shift as needed.			
		documents Resident arrived around 4p nechanical) lift for transfers, incontinent		
	R1's [DATE] facility orders include the following: I-Vite 1 tablet by mouth daily; pureed texture and regular consistency diet; may crush acceptable medications; (name of hospice) to evaluate and treat stat (immediately) for 'Toxic Encephalopathy' (Brain dysfunction cause by toxic exposure); Do Not Resuscitate/DNR; and admit to hospice.			
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F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	activities of daily living including be and bathing. R1's facility notes, dated [DATE] at time. (Catheter) patent and intact, or R1's nursing home notes, dated [DR1's [DATE] at 9:40am, R1 was in b not respond to his name, eyes clos (Caucasian), tall, and skinny. 2. R2's EHR documents R2 was ac R2 was admitted on [DATE] and R2 R2's hospital record from a local howard in the hospital: schizoaffective diso Medications: Albuterol 108mcg/act Cogentin 1mg po BID; Biktarvy [DAP Prezista (Darunavir) 800mg po dail BID; Lisinopril 5mg po daily; Loraze hour PRN; Glycolax 17 gm po Q12 R2's Discharge Summary from (loc for HIV AIDS currently on retroviral R2's nursing home orders include to (R2's MAR/Medication Administration BID ordered [DATE]; Biktarvy [DAT record documents R2 started getting daily order date [DATE]; Prezista (In Administration record documents R2 DATE]; Ferrous Sulfate 325mg po 5mg po daily order date [DATE]; Mark docordered Q1 hour scheduled and not [DATE] and per R2's MAR was given a day (not ordered PRN it was schepo daily ordered [DATE]; and Zolof	ATE] at 5:33am, documents Resident of the following: Discontinue medications ed, fidgeting/twitching, mouth open, do ted, and catheter on his right side drain dimitted to the facility on [DATE] 2's admission orders were entered on It opspital, dated ,d+[DATE]-[DATE], documenter, bipolar type; HIV; hypertension, at 2 puffs Q6 PRN; Abilify 5mg po daily; ATE]mg po daily; Calcium Carbonate Vity; Cardura 4mg po daily; Ferrous Sulfate of the part of the following order date; Multivitamin 1 hours PRN; Ritonavir 100mg po daily; and) hospital, dated [DATE], documents therapy, and schizoaffective disorder/lithe following order dates: Ascorbic Acid on record documents R2 got this medication [DATE], Calcium Carbonavir) 800mg po daily order date [Bate] got this medication [DATE]; Lasix 40mg pultivitamin 1 tablet po daily order date [Bate] daily order date [DATE]; Lasix 40mg pultivitamin 1 tablet po daily order date [Bate] order date [BATE] was given this hourly on ,dot PRN per order; Glycolax/Miralax 17 gen this on [DATE] one dose; and then , eduled; and order on [DATE] this was determined.	ressing, personal hygiene, walking, res to name only. Nonverbal at this expired on [DATE] at 4:55am. due to death. due to death. es not respond to my voice, does ing amber urine. R1 is white R1's electronic medication orders. ments the following: Why you were ind peripheral edema. Discharge Ascorbic Acid 500mg po BID; it D3 ,d+[DATE]mg po daily; ate 325mg po daily; Lasix 40mg po tablet po daily; Nicotine gum Q1 and Zoloft 25mg po daily. (R2's) medical history significant bipolar disorder. If 500mg po BID ordered [DATE] cation [DATE]); Cogentin 1mg po IAR/Medication Administration arbonate Vit D3 ,d+[DATE]mg po DATE] (R2's MAR/Medication E]); Cardura 4mg po daily order date to BID order date [DATE]; Lisinopril iDATE]; Nicotine gum Q1 hour PRN +[DATE]-[DATE] per entered im po Q12 hours PRN order date d+[DATE]-[DATE] given two doses changed to PRN; Ritonavir 100mg

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying		on)
F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	bowel movements a day including i bowel continence, dated [DATE], di [DATE] continent; [DATE] two conti [DATE] one incontinent; [DATE] on continent; and [DATE] two incontinent; and [DATE] two incontinent; and incontinent incontine	a manual wheelchair, stated he got the tes he goes outside and around the fain a manual wheelchair. both CNAs/Certified Nurse Assistants) chair to self-propel himself thru the hor have to feed him, and he won't open his m to eat at times, but he fed himself. Ni-back wheelchair for safety. (R1) came	Bladder Elimination record for E] continent, [DATE] continent; continent; [DATE] two incontinent; E] one incontinent; [DATE] two facility in August, unsure if he has cility in his wheelchair during the stated (R1) could walk but he was ne. Before his last hospitalization is eyes. Before this last ow he can't walk or move, and he is back yesterday ([DATE]) about
	On [DATE] at 10:00am, V5 (staff Refrequently. Before (R1) went to the answer yes/no questions. Verified I here five or six days before sent to times when he first got here, he wa (R1) wore briefs before. (R1) got (Fadmitted ([DATE]) and performed hourse (V7 agency LPN/Licensed Prin for (R2) under (R2's) name but podirectly to pharmacy then for them residents. I gave (V7) R2's admission we would not have had this happer asked staff/management where (R2 DON/Director of Nursing) about (R2 medications he needed to be given orders in. I left (R2's) admission parand the other nurse was supposed each admission. On [DATE] at 9:30am, V4 (CNA) stobservation, or he would walk with would go in his wheelchair and pustimes when he was first here which	me. He was at the hospital about two vegistered Nurse/RN) stated I work 6am hospital last, he could stand, sit in the R1 had a catheter now. He (R1) was not the hospital again after getting the wross a person that needed a one to one a R2's) medications for a few days. I was its admission assessment, he came at reactical Nurse) put the orders in the coruit (R2's) orders in the computer under to fill. When we put the orders in the consummary paperwork because I was ne another out. I probably should have not I was off work the next day ([DATE]) R2's) medications were in (online charting 2's) missing medications in (online charting 2's) missing medications in (online charting because I had started his admission of coket on the desk for (V7) to complete. It to put the orders in for (R2). We have atted Our prior (V11) DON used to keep (R1). We also used to keep (R1) up at the himself around, he was really unstead is why he was on increased observation at times. He did use the toilet but wore	a to 6pm and have worked with (R1) wheelchair, walk the hallways, and ew, came from the hospital and was ng medications. He (R1) fell a few and now he is not a one to one. He here working when (R2) was change of shift, and the oncoming apputer. (V7) was to put the orders (R1's) name. The orders go amputer, they are the orders for the the off going nurse and (V7) was stayed and finished the orders so and came back on [DATE] and g system). I spoke to V6 (Interim tring system). I knew (R2) had in [DATE] and (V7) was to put the did (R2's) admission assessment a re-admit checklist we go by with the desk for close observation. He dy when walking. He did fall a few on. He would ask for alcohol and
	(continued on next page)		

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For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)
F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	The nurse (V7 LPN) must have bee (R1's) name. (V7) did come to me to (online charting system) for (R2). (If he could get his medications. [DAT charting system) it goes to pharmar sent to the hospital on [DATE] (local without a diagnosis. I and V2 (RN F on the same medications so we call been on. (R1) is still on some medication and call the doctor for clarification and call the doctor for clarification and call the doctor for clarification and compared and saw HIV (R1) was more lethargic and he was had a change in condition until (V8 ([DATE]) but (V8) felt (R1) was more the hospital had concerns about the sheet) and compared and saw HIV (R2's) medications and orders were in (online charting) under (R1) and have been (R2's). (R1) got (R2's) in should be in (online charting) withing for admission. On [DATE] at 1:07pm, V7 (Agency new admit. I was going to put his on had a 'code pink' (elopement) so I his pink', and when I got back from the chart. I entered (R2's) orders on (R1'code pink', and residents very busy worked the next night and couldn't (Interim DON) (who was the wound notified V2 (RN RNC/Regional Nurmistake, there were no pictures in the chart. I and the was trying to die. himself before he got the wrong me noticed from his (local hospital) my now talking with them about putting (diuretic) medications at the nursing the could of the could of the could of the could of the could be a displayed to the source of the wrong me noticed from his (local hospital) my now talking with them about putting (diuretic) medications at the nursing the could of the could of the could of the could of the units of	stated I have been DON for about three en under (R1's online charting system) to find where (R2's) orders were and w R2) needed his medications so we re-e [E] (R2's) medication orders were put in cy automatically so they can fill his media hospital) called and wanted to know a Regional Nurse Consultant/RNC) both alled the hospital and gave the full list of cations from the hospital that he should not verified these medications he was not verified these medications he was not be seen to the hospital per (V8's) requests pointed it out. (V8) asked the nurse at the lethargic from the week prior and see the medications (R1) was not on but was to put in under (R1's) name. V7 (Agency did not check to make sure she was in medications for five days (,d+[DATE]-[Data 24 hours of admit. Activities or social LPN) stated I worked [DATE] and I took and to go take care of that. I was looking and demanding. I should have double find the orders for (R2) I had entered. If a nurse at the time) to help me find the se Consultant), (V11) prior DON (who we can be consultant), (V11) prior DON (who we can be consultant), (V11) prior DON (who we can be consultant). (V11) prior DON (who we can be consultant). (V11) prior per his eyes chart he was on the wrong medication and colications. Now he can't open his eyes chart he was on the wrong medication for high blood pressure. On [DATE] we for high blood pressure.	access and put (R2's) orders under e could not find any orders in intered them under (R2's) name so and when we put orders in (online dication orders. When (R1) was why (R1) was on medications emailed and discovered (R2) was if medications (R1) should not have do not be on from his admission. I not on at admission ([DATE]). (8 (R1's PAC) was here [DATE]. St. The nurses did not identify (R1) bout Ativan which was held into him to the hospital. I was notified (online) orders and (admission on now. It was determined (R1) got y LPN) stated she put (R2's) orders the correct chart which should wATE]). New admission pictures services take the residents pictures of the correct chart prior to the 'code without verifying I was on (R2's) istractions going on, call lights, is checked the resident's records. I know I put them in. I asked V6 m, she and I both looked, she was the DON at the time). It was a k for agency. The totake (R1) to smoke and then a hold his cigarette and smoke by and he is not eating. My wife is My wife is at the nursing home medications, blood pressure and re. He has low blood pressure so

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OF CURRUER		CTREET ADDRESS SITV STATE 7	ID CODE
NAME OF PROVIDER OR SUPPLIE	EK	STREET ADDRESS, CITY, STATE, ZI 1629 East Gardner Lane	PCODE
Arcadia Care Peoria Heights		Peoria Heights, IL 61616	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		ion)
F 0684 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	the nursing home he recognized m hospital on [DATE] and he was out and he moaned and groaned. He dwas negative. I checked his (local hyressure, and HIV medications. I to got the wrong medications at the number of the was at the nursing home to dry was physically able to, he was to got on [DATE] at 9:,d+[DATE]:37am, has been lethargic, the last day I sate for an evaluation at the hospital. At can sedate, affect ambulation, and can sedate, absolutely, we give 2m for sure. Benztropine (Cogentin) can cause liver and kidney problems; Dicause confusion and kidney failure lightheadedness and hypotension; liver failure. Taking medications to his alcoholism, so these medicat hospital for falls he had a cat scan, believe that was the cause of his clean.	amily) stated (R1) was in the hospital for e, ate, and I took him outside to smoke of his mind. He could not communicate lid have a fall at the nursing home whenospital) my chart and noticed he was a old the hospital he did not have HIV and ursing home and hospital. He was at the nome by himself which he took care of out from alcohol, get some rehab since to back home to live independently as held (PA-C/Physician Assistant Certified) and him for his evaluation ([DATE]) he will be considered to be considered to the constant of the consta	e cigarettes. He was sent to the e or talk, he did not recognize me, re he had a cat scan done which on abilify, (diuretic), high blood d they called the nursing home. He he nursing home for alcohol abuse prior to going to the nursing home. e his legs were weak, and when he he did before. If for R1 at the facility stated (R1) was very lethargic and I sent him in essness, and somnolence. Ativan on Ativan double your usually dose it for go f Ativan TID would 'snow' (R1) is and nervousness; Biktarvy can secdation; Lasix can dehydrate, dration, Lisinopril can cause oss of appetite, and cause severe your kidneys, liver can be harmed liver was already compromised due. When (R1) was sent to the umatic brain injury, so I don't

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145811	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE	
Arcadia Care Peoria Heights		1629 East Gardner Lane	P CODE
Peoria Heights, IL 61616			
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		ion)
F 0726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.		
Level of Harm - Immediate jeopardy to resident health or safety	**NOTE- TERMS IN BRACKETS H	IAVE BEEN EDITED TO PROTECT C	ONFIDENTIALITY** 34131
Residents Affected - Few	Based on observation, interview and record review, the facility failed to educate staff and agency nurses that there was Narcan in their building, facility failed to educate staff and agency nurses on the medication dispensary machine, failed to give staff and agency nurses access codes and privileges to the medication dispensary machine, and failed to provide training to V6 (Interim DON/Director of Nursing). Further non-compliance could result in serious health issues and possibly death. These failures resulted in an immediate jeopardy.		
	While the immediacy was removed on 9/20/22, the facility remains out of compliance at a severity Level II the facility continues to in-service all staff and agency nurses on where the Narcan is stored in the facility, educate, and provide access to all their nurses on their emergency medications and medication dispensary machine locations and contents, and in-service the DON on her job duties.		
	Findings include:		
	2:15am when the facility failed to e	tified 9/16/22 at 1:28 PM. The Immedia ducate and provide access to all their r asary machine locations and contents.	. , ,
	V1 (Administrator) was notified of the	he Immediate Jeopardy on 9/20/22 at	12:58 PM.
	, , , ,	Emergency Kits, undated, documents sharmacy supplies emergency medicat	
	Facility provided a document titled Nursing/Wound Nurse).	Department Head List, undated, docur	nenting V6 (Interim DON/Director of
	referred to as the Automated Dispermedication is to ensure the resident the appropriate initiation and continuis/her own individual electronic, bithe First Dose System will be limited responsible for developing and main	st Dose Machine and (Brand name), revised 8/2015, documents The supply of medications will be as the Automated Dispensing System (ADS) unit. The purpose of the emergency supply of is to ensure the residents will have access to pharmaceutical care in a manner that provides for riate initiation and continuation of drug therapy. Each person who accesses the ADS will have a individual electronic, biometric, or other authentication credentials permitting access. Access to use System will be limited to designated licensed nurses. The DON/Director of Nursing will be for developing and maintaining a confidential system for assigning access codes and system or nursing personnel. This information will be maintained current and easily retrievable by the	
	Facility pharmacy emergency kit content, emailed 9/20/22, documents Naloxone 0.4mg (milligram (milliliter) vial (1ml) (Narcan) with a quantity of one.		
	Facility pharmacy ADS medication list inventory, emailed 9/20/22, documents Naloxone 0.4mg (milligram)/ml (milliliter) vial (1ml) (Narcan) with a quantity of two.		
(continued on next page)			

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Facility ID:

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OR SUPPLIE Arcadia Care Peoria Heights	NAME OF PROVIDER OR SUPPLIER Arcadia Care Peoria Heights		P CODE
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	X TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)
F 0726 Level of Harm - Immediate jeopardy to resident health or	On 9/20/22 at 12:48 PM, V22 (Pharmacy Director) emailed the following: Number (how many) of Emergency Kits provided to (nursing home) 3 kits (locations: Hillside unit, Riverside Unit, and one additional to be kept in nursing office for emergency), and Number (how many) (electronic medication dispensary) at (facility) 1 machine.		
safety Residents Affected - Few	Facility Director of Nursing/DON, dated 5/2/17, documents The primary purpose of the DON is to plan, organize, develop and direct the overall operation of our Nursing Department to ensure that the highest degree of quality care is maintained at all times. Make written and oral reports concerning the operation of the nursing services department. Develops methods for coordination of nursing services with other resident services to ensure the continuity of the residents' total regimen of care. Must have as a minimum three years of experience as a supervisor. Must be knowledgeable of nursing and medical practices and procedures as well as laws regulations and guidelines that pertain to nursing care facilities.		
	Facility Registered Nurse/RN and Licensed Practical Nurse/LPN job description, dated 5/2/17, documents The RN is responsible for providing direct nursing care to the residents, and to supervise the day-to-day nursing activities. Complete and file required record keeping forms/charts upon the resident's admission, transfer and/or discharge. Prepare and administer medications as ordered by the physician.		
	include any training for the medicat	rovided the training for all the facility nuition dispensary machine, or convenience ontents. The provided training for V6 (listion.	ce/emergency medication
	Facility was unable to provide any t	training the facility has done/provided to	o the agency nurses.
	Facility was unable to provide any l	DON training for V6 (Interim DON RN/F	Registered Nurse.)
		2-9/15/22 6pm-6am documents V15 (agere the only nurses scheduled to work	
	R9's electronic nurses notes, dated 9/15/22 at 2:15am by V15 (agency LPN) documents the alerted by staff that (R9) noted lying on his back on the floor at the foot of the bed. Resident to respond to commands, pupils blown, respirations shallow with periods of apnea noted, ar weak/thready. 911 called. Narcan 4mg (milligrams) administered in each nostril and residen respond appropriately to commands. He denies taking anything. (R9) taken to (hospital) for treatment. All responsible parties notified.		
	manage the medication dispensary gets for education. I do not know w nurses, have a lot of new staff, and	ated the facility uses (Name of pharmac or machine. I started Tues 9/6/22 as the that we do for educating them to our but I only have a few of our own staff. Yes, ause we have three nurses on from 6ar	AIT. I do not know what agency ilding. We use a lot of agency there will be time when only
	(continued on next page)		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022	
NAME OF PROVIDER OR SUPPLIE	I ER	STREET ADDRESS, CITY, STATE, ZIP CODE		
Arcadia Care Peoria Heights			1629 East Gardner Lane Peoria Heights, IL 61616	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0726 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	On 9/16/22 at 10:30am, V6 (Interin unresponsive. (R9) is normally aler he hangs out with on the patio. (R9 and then sent to the hospital. I am On 9/16/22 at 11:46am, V16 (staff 9/14-9/15/22 from 6pm-6am. I am sometimes, goes to dialysis Tues, wheelchair around the nursing hom on the floor and unresponsive. I ch took but did not respond, Narcan w deeper breaths and move his arms know we had Narcan in the building. On 9/16/22 at 12pm, V15 (agency pupils were dilated, periods of apnedrugs, and residents know which re Narcan that I had on hand. I gave I get him to respond. I have seen ov and after the Narcan he started to medications are located in the ADS hall. On 9/16/22 at 11:30am, V17 (staff needed and can't get in the (ADS). have Narcan on my cart, the convesystem. At that same time surveyo where the ADS system was located system where she believed the Na surveyor found two sealed red med bottom shelf. At that same time, V1 secured with zip ties from the phart two doses in the building. V17 state (V5 RN) working on Hillside was or building on lunch. No ADON is emy were working in the building beside On 9/16/22 at 12pm, V18 (agency	in DON/RN) stated We suspected drug it and oriented to person and place. He is went unresponsive, was given Narca only helping out in the DON position under the polymer of	overdose for (R9). (R9) went possibly got drugs from the people in x2 doses at the nursing home, ntil they hire someone. In or 8th, 2022. I worked R9). (R9) goes to bed late putee, and self -propels his last reported to me that (R9) was shallow, he was asked what he se, he started to arouse by taking to the hospital. I am new and did not arcan. In or 8th, 2022. I worked R9). (R9) goes to bed late putee, and self -propels his last reported to me that (R9) was shallow, he was asked what he se, he started to arouse by taking to the hospital. I am new and did not arcan. In or drugs. I went to my car and got use doses, so I had to use two to not and figured that is what he did, is building. I think the emergency less to the ADS. I work on Hillside In hillside in the (ADS). I do not (ADS) and I can't get into the (ADS) and entered the medication room find the Narcan or access the ADS are around the med room with V17, cated on a shelving unit on the medication boxes that were each medication boxes that were each medication box for a total of the box. At that same time, the nurse /wound nurse) was out of the ster. No other nurses not on break and stated I can't get in the (ADS). I	

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145811	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OR SUPPLI	FD.	STREET ADDRESS, CITY, STATE, Z	IP CODE
Arcadia Care Peoria Heights			r cobl
For information on the nursing home's	plan to correct this deficiency, please con	l tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0726 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	On 9/19/22 at 11:57am, V6 (Interim DON/RN) stated I don't want the DON position permanently. I have worked as DON before at another place, but it has been a long time ago. I will have worked here two years October 2022. I became the interim DON about four weeks ago. When (V11) prior DON left (8/19/22) we had no DON for one week and then I went into the Interim DON position (about 8/29/22). I did not get training a DON here, and when things come up, I call corporate nurse for guidance. I was supposed to be Interim DO for two weeks only. They hired a DON to start on 9/26/22 but I heard they are not coming now. I work durin the week Monday thru Friday where I do the wound treatments first thing in the morning on Monday and Tuesday only, and then the rest of the day I spend as Interim DON. The surveyor confirmed through observation, interview, and record review that the facility took the following actions to remove the Immediate Jeopardy: 1.All nurses educated on e-box. Location, content usage of contents. Education completed by V2 RN/RNC (Registered Nurse/Regional Nurse Consultant). 9/20/22. 2.Corporate DON assigned to facility V30 (RN/DON). 9/20/22 3.All nurses educated by V2 (RN/RNC) on pharmacy electronic medication dispensary machines- locations gaining access and content. 9/20/22. 4.List of all emergency medications available in e-box as well as medication dispensary machine posted in all med rooms. 9/20/22.		
		ducation on medication dispensary machine and convenient box during orier /30 (RN/DON). Initiated 9/20/22 on going.	
	7. All nurses educated on location of Narcan and how and when to administer Narcan. Education completed by V2 (RN/RNC). Initiated 9/20/22 will be completed by 9/21/22.		
	8.New orders for naloxone for all residents who currently receive narcotics or have a history or substance abuse. 9/20/22.		
	9. V20 (MD/Medical director) notified of incident on 9/20/22 and reviewed the facility's immediate action plan. V20 was in agreement with immediate action plan. 9/20/22.		
	10. QAPI review with V20 (MD/Med content/administration/location. 9/2	dical Director) to review emergency me 0/22.	edication boxes including

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145811	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022	
NAME OF PROVIDER OR SUPPLIE	- n	CTDEET ADDRESS CITY STATE TIP CODE		
	=R	STREET ADDRESS, CITY, STATE, ZIP CODE		
Arcadia Care Peoria Heights	Arcadia Care Peoria Heights		1629 East Gardner Lane Peoria Heights, IL 61616	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0760	Ensure that residents are free from	significant medication errors.		
Level of Harm - Actual harm	**NOTE- TERMS IN BRACKETS H	IAVE BEEN EDITED TO PROTECT CO	ONFIDENTIALITY** 34131	
Residents Affected - Few	Based on observation, interview, and record review the facility failed to enter admission medication orders under the correct resident, and failed to give the correct medications to the correct resident per physician orders which included HIV, antihypertensive's, antipsychotic, diuretic, anti-tremor, depression, and sedative medications for two (R1 and R2) of three residents reviewed for medications in a sample of nine. These failures resulted in R1 having a change in condition with a hospital stay from 8/23-9/12/22, and R2 missing three days of required medications from 8/18-8/20/22.			
	Findings include:			
	Facility Medication Errors and Adverse Drug Reaction, revised 1/4/2, documents To safeguard the resident. To identify causes and prevent future errors. To provide guidelines for reporting and recording. All medication, treatment errors, and drug reactions must be reported promptly. The residents receiving incorrect medication should be observed as needed.			
	Facility Registered Nurse/RN and Licensed Practical Nurse/LPN job description, dated 5/2/17, documents The RN is responsible for providing direct nursing care to the residents, and to supervise the day-to-day nursing activities. Complete and file required record keeping forms/charts upon the resident's admission, transfer and/or discharge. Prepare and administer medications as ordered by the physician.			
		cility Medication Administration General Guidelines, undated, documents Medications are administered as scribed. Five Rights- right resident, right drug, right dose, right route, and right time, are applied for each dication being administered. Cility Resident Rights Federal, undated, documents These resident rights policies and procedures ensure teach resident admitted to the facility: has a right to dignified existence. Each resident has the right to be a from Psychoactive drug administration not required to treat the resident's medical symptoms.		
	that each resident admitted to the f			
	Facility Resident Rights for People right to safety and good care.	acility Resident Rights for People in Long-term Care Facilities, revised 3/2011, documents You have ght to safety and good care.		
	R2's EHR/electronic health record documents R2 was admitted to the facility on [DATE] and R2's admission orders were not entered into R2's electronic medication orders until 8/20/22.			
		ary from a local hospital, dated 7/21-8/ coaffective disorder, bipolar type; HIV; l		
	(continued on next page)			

STATEMENT OF DEFICIENCIES	(XI) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY
AND PLAN OF CORRECTION	IDENTIFICATION NUMBER:	A. Building	COMPLETED
	145811	B. Wing	09/21/2022
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE	
Arcadia Care Peoria Heights		1629 East Gardner Lane Peoria Heights, IL 61616	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0760 Level of Harm - Actual harm Residents Affected - Few	R2's AVS Discharge Medications, dated 7/21-8/17/22, documents the following significant medications: Abilify (antipsychotic) 5mg/milligrams po daily; Cogentin (anti-tremor) 1mg po BID; Biktarvy (HIV) 50-200-25mg po daily; Prezista (Darunavir) (HIV) 800mg po daily; Cardura (antihypertensive) 4mg po daily; Lasix (diuretic) 40mg po BID; Lisinopril (antihypertensive) 5mg po daily; Lorazepam (sedative) 1mg po		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OR SUPPLIER Arcadia Care Peoria Heights		STREET ADDRESS, CITY, STATE, ZIP CODE 1629 East Gardner Lane Peoria Heights, IL 61616	
For information on the nursing home's	plan to correct this deficiency, please con	Lact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG			ion)
F 0760 Level of Harm - Actual harm Residents Affected - Few	Peoria Heights, IL 61616 s plan to correct this deficiency, please contact the nursing home or the state survey agency. SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) R1's EHR documents R1 was admitted to the facility on [DATE], 8/22-9/12/22 in the hospital, and 9/12/22 at the facility. On 9/13/22 at 12:00pm, V6 (DON) stated The nurse (V7 LPN) must have been under (R1's online charting system) access and put (R2's) orders under (R1's) name, 8/20/22 (R2's) medication orders were put in, but he was admitted on [DATE]. When we put orders in (online charting system) it goes to pharmacy automatically so they can fill his medication orders. When (R1) was sent to the hospital on 8/22/22 (local hospital) called and wanted to know why (R1) was on medications without a diagnosis. On 9/15/22 at 9:20-9:37am, V8 (PA-C/Physician Assistant Certified) for R1 at the facility stated (R1) has been lethargic, the last day I saw him for his evaluation (8/22/22) he was very lethargic and I sent him in for an evaluation at the hospital. Ability can cause falls, drovenises, restlessness, and somnolence. Alivan can sedate, affect ambulation, and increase your risk for falls. If you are on Alivan double your usually dose it car sedate, absolutely, we give zing IV in ER for status selipeticus so 2.5mg of Ativan TID would insow (R1) or sure. Benztropine (Cogentin) can cause drowsiness, sedation, disziness and nervousness; Bilkarry can cause liver and kidney problems) convascions can cause hypotension and sedation, Lasix can dehydrate, cause confusion and kidney failure; Miralax can cause diarrhea and dehydration, Lisinopril can cause lightheadedness and hypotension; and Rintonavir can cause drowsiness, list on the search components of the search can be harmed especially since most medications are metabolized in the liver and (R1's) liver was already compromised due to his alocholism, so these medications are metabolized in the liver and (R1's) liver was already		