Printed: 02/22/2025 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056078	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/06/2022
NAME OF PROVIDER OR SUPPLIER Alta View Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 831 S Lake Street Los Angeles, CA 90057	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0697 Level of Harm - Actual harm Residents Affected - Few	 **NOTE- TERMS IN BRACKETS F Based on observation, interview ar sampled residents (Resident 2), whilegs (surgical removal) and had hy against the artery wall is too high), practice and the comprehensive per -Implement Resident 2's Physician 10/325 mg (Norco - a controlled su hours for severe pain. -Recognize and assess Resident 2 -Implement Resident 2's care plan This deficient practice caused Resi pain scale from 0-10 where 10 is the medication was not administered a Findings: A review of Resident 2's Admission facility on [DATE] with diagnoses in below the knee) and acquired abset A review of Resident 2's Order Sur orders), dated 9/27/2021, indicated (Norco), one tablet by mouth every Order Summary Report indicated to 	hagement for a resident who requires s HAVE BEEN EDITED TO PROTECT C and record review, the facility failed to id ho was at risk for pain and distress rela- pertension (high blood pressure, a con received care and services in accorda- erson-centered care plan by failing to: 's Order to administer pain medication ibstance used to relieve moderate to se ?'s pain every shift, related to the reside for limitations in joint mobility and mon ident 2 to experience severe untreated he worst possible pain) between 12/2 - is ordered.	ONFIDENTIALITY** 40994 entify and ensure one of four ted to amputations on both lower dition when the force of the blood nce with professional standards of hydrocodone/acetaminophen evere pain), as needed every six ent's amputations. itor for pain every shift. pain (rated 8 or 9 out of 10 on a 12/5/2021 when the pain nt 2 was originally admitted to the elow knee (left leg amputation eg amputation above the knee). ng a resident's current physician's ne/acetaminophen 10/325 mg pain score 7-10.). On 9/29/2021, the nt 2 to be assessed for pain every

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE

Facility ID: 056078

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F 0697 Level of Harm - Actual harm Residents Affected - Few	 A review of the care plan updated S limited movement, with complication body part that is no longer there). T the knee amputation and the right a for pain and notify the physician of According to a review of the care p approach to monitor for pain every A review of the care plan updated S syndrome with the goal to have pair administer analgesics as ordered, I effectiveness of medications. A review of the annual Minimum Da dated 10/16/2021 indicated Reside MDS indicated Resident 2 received A review of Resident 2's MAR for N of the pain medication hydrocodome 7-9. A review of Resident 2's Controlled unavailable from 11/4 to 11/17/202 According to a review of Resident 2 for nontrolled substance is given to a reindicated Resident 2 did not receively 9:30 PM - 12/5/2021 at 10:13 PM (indicated Resident 2 did not receiver) 	D/2021 indicated Resident 2 had impair ns of unrelieved phantom pain (pain the 'he care plan indicated the contributing above the knee amputation. The care p any pain. There was no pain medication any pain. There was no pain medication any pain. There was no pain medication no 2/2021 indicated Resident 2 was at risk n under control with medication. The c Norco 10-325 mg every six hours as ne ata Set (MDS - a comprehensive assess nt 2 was able to make decisions and d l as needed (PRN) pain medication and lovember 2021 indicated Resident 2 ty e/acetaminophen 10/325 mg (Norco) p Drug Record for hydrocodone /acetam 1. 2's progress notes, dated 11/1/2021 to d or monitored Resident 2 for pain duri 25 mg (Norco). cord (a log signed by the nurse with the esident) for Resident 2's hydrocodone any hydrocodone/ acetaminophen 10/300000000000000000000000000000000000	red physical mobility related to at feels like it is coming from a factor was Resident 2's left below alan approach indicated to monitor in noted on the care plan. hitations in joint mobility with the oted on the care plan. if or pain related to chronic pain are plan approach indicated to used for severe pain, and to observe assment and care-screening tool) id not have a memory problem. The d had pain within the last five days. pically received one to three doses er day for pain scores ranging from hinophen 10/325 mg (Norco) was 12/6/2021, there was no record ing the administration of e date and time each time a /acetaminophen 10/325 mg, //325 mg between 12/1/2021 at

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC (Each deficiency must be preceded by	CIENCIES full regulatory or LSC identifying informati	on)
F 0697 Level of Harm - Actual harm Residents Affected - Few	 staff assessed Resident 2 for pain During an interview on 12/6/2021 at he had his legs amputated. Reside pain medication was unavailable frooff the pain and tried follow up with LVN 2, LVN 3, and LVN 4 why his indid not receive the Norco or any ot other source during that time. Reside they said it was not an emergency. months and this was the second tirt time. During an interview on 12/6/2021 at on Sunday 12/5/2021. LVN 4 statemedication was delivered later that During an interview on 12/8/2021 at the missing Controlled Drug Recorr 11/1/2021 and 11/19/2021. The DC from the facility's emergency kit be hydrocodone /acetaminophen 10/3 during that time. The DON acknow 10/325 mg on time to ensure he did A review of the facility policy titled, are administered in accordance witt A review of the facility's policy titled was to help the staff identify pain in resident's goals and needs. The por commitment for appropriate assess the comprehensive care plan, and the steps in procedure was to revier resident requests and receives PRI resident's pain. A review of the facility's policy titled. 	notes dated 12/1 - 12/6/2021, indicated between 12/1/2021 at 9:30 PM - 12/5/2 at 4:10 PM Resident 2 stated he takes N nt 2 stated he experienced 8 or 9 out o com 12/2/21 to 12/5/21. Resident 2 state staff regarding his refill. Resident 2 state refill was late and got three different ex- her pain medication from the facility's e dent 2 stated staff denied him medicatio Resident 2 stated the has been living a me the facility failed to refill his hydroco at 4:55 PM, LVN 4 stated Resident 2 as d he called the pharmacy around 5 PM night and he administered a dose to R at 11:38 AM, the Director of Nursing (D0 ds for Resident 2's hydrocodone /aceta DN stated and confirmed Resident 2 was tween 12/2/2011 and 12/5/2021 when N 25 mg was unavailable, and that licens ledged the facility failed to refill Residen d not go without treatment for severe par Administering Medications, and dated a h prescriber orders, including any requil A, Pain Assessment and Management, the resident, and to develop intervention licy indicated the pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the resident's choices related to pain management pro- sment and treatment of pain, based on the disper-	2021 at 10:13 PM. Norco for pain in his stumps since f 10 pain throughout the time his ed he did his best to take his mind ated he asked three charge nurses: planations. Resident 2 stated he mergency medication kit or any on from the emergency kit because it the facility for about fourteen done/acetaminophen 10/325 mg on ked him about his pain medication to follow up. LVN 4 stated the tesident 2 around 10 PM. DN) stated she was unable to find minophen 10/325 mg between as not offered any pain medication his own supply of pain medication ed staff failed to assess his pain nt 2's hydrocodone/ acetaminophen ain. April 2019, indicated medications ired time frame. undated, indicated the purpose ons that are consistent with the ogram was based on a facility-wide professional standards of practice, nanagement. The policy indicated I to determine how often the dministered medication relieves the om Pharmacy, dated April 2008,

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F 0697 Level of Harm - Actual harm Residents Affected - Few	A review of the facility policy and pr Administration, indicated the facility medication administered. Documen	rocedure dated April 2017, titled, Docur shall maintain a medication administra tation must include, a minimum: name vas withheld, not administered, or refus	mentation of Medication ation record to document all and strength, dosage, date and

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F 0755 Level of Harm - Actual harm Residents Affected - Few	 licensed pharmacist. **NOTE- TERMS IN BRACKETS H This is a repeat deficiency from 10/ Based on observation, interview, ar (Norco - a controlled substance, me unit of measure for mass) was reor residents (Resident 2) receiving me This deficient practice caused Resi pain scale from 0-10 where 10 is th was unavailable. Findings: A review of Resident 2's Admission facility on [DATE] with diagnoses in below the knee) and acquired abse A review of Resident 2's Order Sun orders), dated 12/6/2021, indicated hydrocodone/acetaminophen 10/32 pain (pain score 7-10.). On 9/29/20 Resident 2 to be assessed for pain moderate pain, and 7-10 severe pain A review of Resident 2's Medication administered to the resident) for No of the pain medication hydrocodone/ 7-9. During an observation of Medication (LVN 1), an empty medication card information that contains the individi hydrocodone/acetaminophen 10/32 stated Resident 2's hydrocodone/acetaminophen 10/32 Stated Resident 2's hydrocodone/acetamin	nd record review, the facility failed to en- adication used to treat moderate to sev dered from the pharmacy in a timely medications for severe pain between 12/2 dent 2 to experience severe untreated e worst possible pain) between 12/2 - reverse possible pain) between 12/2 - reverse possible pain) between 12/2 - reverse fright leg above the knee (right leg ance of right leg above the knee (right leg ance of right leg above the knee (right leg and possible pain) between 12/2 - reverse fright leg above the knee (right leg and possible pain) between 12/2 - reverse fright leg above the knee (right leg and possible pain) between 12/2 - reverse fright leg above the knee (right leg and possible pack from the dispension of the second (MAR - a recondered as core of 0 win. Administration Record (MAR - a recondered as core of 0 win. Administration Record (MAR - a recondered as core) per an Cart 2 on 12/4/2021 at 1:10 PM, with (a bubble pack from the dispensing philual doses of the medication) for Resid 25 mg was observed in the cart. During cetaminophen 10/325 mg was reordered as currently no other hydrocodone/aceta cord (a log signed by the nurse with the esident) for Resident 2's hydrocodone/ a any hydrocodone/acetaminophen 10/2	ONFIDENTIALITY** 40994 Insure hydrocodone/acetaminophen (rere pain) 10/325 milligrams (mg - a anner for one of four sampled 2/21 and 12/5/21. pain (rated 8 or 9 out of 10 on a 12/5/2021 when the medication and the association above the knee). Ing a resident's current physician's ordered ery six hours as needed for severe ed the attending physician ordered was no pain, 1-3 mild pain, 4-6 rd of all doses of medications ically received one to three doses er day for pain scores ranging from the Licensed Vocational Nurse harmacy labeled with the resident's ent 2's a concurrent interview, LVN 1 ed from the pharmacy but had not minophen 10/325 mg available for e date and time each time a 'acetaminophen 10/325 mg,

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F 0755 Level of Harm - Actual harm	A review of Resident 2's MAR for December 2021 indicated Resident 2 received a dose of hydrocodone/acetaminophen 10/325 mg around 9:30 PM on 12/1/2021 and did not receive another dose until 12/5/2021 around 10:13 PM.			
Residents Affected - Few	A review of Resident 2's progress notes dated 12/1 - 12/6/2021, indicated no record that licensed staff assessed Resident 2 for pain between 12/1/2021 at 9:30 PM - 12/5/2021 at 10:13 PM.			
	stumps since he had his legs ampu- the time his hydrocodone/acetamin stated he did his best to take his m stated he asked three charge nurse explanations. Resident 2 stated he emergency medication kit or any of from the emergency kit because the the facility for about fourteen month During an interview on 12/6/2021 a sent for Resident 2's hydrocodone/ were sent to the pharmacy directly of that.	t 4:10 PM Resident 2 stated he takes t itated. Resident 2 stated he experience ophen 10/325 mg was unavailable fror ind off the pain and tried follow up with es: LVN 2, LVN 3, and LVN 4 why his r did not receive the Norco or any other her source during that time. Resident 2 ey said it was not an emergency. Resident as and this was the second time the fac t 4:50 PM, LVN 5 stated he was unable acetaminophen 10/325 mg via fax. LVI through the computer system but he di t 4:55 PM, LVN 4 stated Resident 2 as	ed 8 or 9 out of 10 pain throughout in 12/2/21 to 12/5/21. Resident 2 staff regarding his refill. Resident 2 efill was late and got three differen pain medication from the facility's 2 stated staff denied him medicatio dent 2 stated he has been living at cility failed to refill his Norco on time e find a record of the refill request N 5 stated sometimes refill request id not know how to access a record	
	on Sunday 12/5/2021. LVN 4 stated be delivered that night. LVN 4 state	d he called the pharmacy around 5 PM d he did not understand why the pharr elivered later that night and he adminis	to follow up and was told it would nacy delayed medication refills.	
	stated the facility first requested a r at 11:24 AM via a phone call from L delivered it to the facility on [DATE] time that were apparent from the pl at least two to three days of advanc hydrocodone/acetaminophen 10/32 hydrocodone/acetaminophen 10/32 there was no record of any request and 12/5/2021.	77/2021 at 2:10 PM, the Registered Ph efill for Resident 2's hydrocodone /ace LVN 6. The RPH stated Pharmacy 1 pr harmacy's documentation. The RPH st ed notice to process refills and that if t 25 mg, they could have called the phan 25 mg available in the facility's emerger from the facility to access the facility's	taminophen 10/325 on 12/3/2021 ocessed the refill on 12/4/2021 and ssues with filling the prescription or ated the pharmacy always request he facility was out of Resident 2's macy to request access to the ncy medication kit. The RPH stated	
	(continued on next page)			

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F 0755 Level of Harm - Actual harm Residents Affected - Few	 to reorder any medication that was DON confirmed the first time the fa 10/325 mg was when LVN 6 called administered. The DON stated and facility's emergency kit between 12 /acetaminophen 10/325 mg was un The DON acknowledged the facility time to ensure he did not go without A review of the facility's policy titled indicated medications and related p The policy indicated to reorder medic on hand. A review of the facility's policy and controlled substances are reconcile medication was responsible for reconce A review of the facility shall documen maintain medication order and recent Name and title of person placing th receiving the order. The Director of 	A, Medication Ordering and Receiving from the disper broducts were received from the disper dication five days in advance of need to procedure revised in April 2019, titled, ed upon receipt, administration, disposi ording time, quantity of the medication procedure titled, Medication Orders and t all medications that it orders and receipt performed to the medication order/receipt e order. The date and quantity received Nursing Services will designate individuation to forms. Medications should be ordered	of the medication remained. The hydrocodone/acetaminophen wo days after the last dose was any pain medication from the of pain medication hydrocodone to assess his pain during that time. he/acetaminophen 10/325 mg on om Pharmacy, dated April 2008, sing pharmacy on a timely basis. assure an adequate supply was Controlled Substances, indicated tion. The nurse administering the remaining. d Receipt Record, dated 1/2021 ives. The Charge Nurse will ipt record shall contain: Order date; d; and Name and title of the person uals to be responsible for

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F 0757	Ensure each resident's drug regimen must be free from unnecessary drugs.			
Level of Harm - Minimal harm or potential for actual harm	**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40994			
Residents Affected - Some	Based on interview and record review, the facility failed to monitor and record pain scores (an assessment of pain on a scale from 0-10 where 0 is no pain and 10 is the worst possible pain) for ten doses of as needed pain medication administered to three of four sampled residents (Residents 1, 2, and 3) between 11/1/2021 - 12/1/2021.			
		e risk that Residents 1, 2, and 3 could h n's order or that their pain may have be hed quality of life.		
	Findings:			
		ion Record indicated he was admitted ty yndrome (chronic pain that affects phys		
	A review of Resident 1's Order Summary Report (a document summarizing a resident's current physician's orders), dated 12/6/2011, indicated on 9/4/2021 the attending physician ordered oxycodone/acetaminophen 10/325 mg to take one tablet by mouth every six hours as needed for severe pain (pain score of 7-10.)			
	oxycodone/acetaminophen 10/325 Drug Record were not entered into	's MAR for November 2021 and the Co mg, the records indicated the following Resident 1's MAR: 11/2/2021 at 9:54 F I at 3:50 PM, and 11/17/2021 at 10 PM	doses signed on the Controlled PM, 11/10/2021 at 3:30 PM,	
	A review of Resident 1's progress notes, dated 11/1/2021 to 12/6/2021, indicated no record the licensed nursing staff assessed or monitored Resident 1 for pain during the administration of oxycodone/acetaminophen 10/325 mg on the dates and times listed above.			
	b. A review of Resident 2's Admission Record, dated 12/6/2021, indicated Resident 2 was originally admitted to the facility on [DATE] with diagnoses including acquired absence of left leg below knee (left leg amputation below the knee) and acquired absence of right leg above the knee (right leg amputation above the knee).			
		nmary Report, dated 12/6/2021, indical etaminophen 10/325 mg to take one ta 7-10.)		
	hydrocodone/acetaminophen 10/32	's MAR for November 2021 and the Co 25 mg, the records indicated the followi Resident 2's MAR: 11/1/2021 at 9 PM	ng doses signed on the Controlled	
	A review of Resident 2's Controlled unavailable from 11/4 to 11/17/202	Drug Record for hydrocodone/acetam 1.	inophen 10/325 mg was	
	(continued on next page)			

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F 0757 Level of Harm - Minimal harm or	A review of Resident 2's progress notes, dated 11/1/2021 to 12/6/2021, no record that licensed nursing sta assessed or monitored Resident 2 for pain during the administration of hydrocodone/acetaminophen 10/32 mg on the dates and times listed above.		
potential for actual harm Residents Affected - Some		on Record, dated 12/6/2021, indicated ironic pain syndrome and low back pai	
	A review of Resident 3's Order Summary Report, dated 12/6/2021, indicated on 9/27/2021 the attending physician ordered hydrocodone/acetaminophen 10/325 mg to take one tablet by mouth every four hours as needed for severe pain (pain score 7-10.)		
	Record for hydrocodone/acetamino	's MAR for November and December 2 phen 10/325 mg, the records indicated ntered into Resident 3's MAR: 11/22/2	d the following doses signed on the
	A review of Resident 3's Controlled Drug Record for hydrocodone/acetaminophen 10/325 mg was unavailable from 11/1 to 11/19/2021.		
	nursing staff assessed or monitored	notes, dated 11/1/2021 to 12/6/2021, ir d Resident 3 for pain during the admin 5 mg on the dates and times listed ab	istration of
	facility's electronic MAR system wa the administration of some controlle stated the registered nurse supervise	t 2:10 PM with the former administrato s new to them and acknowledged som ed substances in the MAR immediately sor was supposed to check the admini sure the documentation was performed	he staff have missed documenting after administration. The FADM stration of as needed controlled
	doses of oxycodone/acetaminophe and on 11/17 at 3:50 PM and 10 PM Controlled Drug Record, but he failuresident's pain level before and after score and the administration of as r an hour later to document the effect and record the results to ensure the	50 PM, licensed vocational nurse (LV n 10/325 mg given to Resident 1 on 1 M. LVN 7 stated the medication was ac ed to record it in the MAR or perform n er the dose. LVN 7 stated that the prop needed pain medication right after the tiveness. LVN 7 stated it was importar ey were effective, that the residents do ot experience adverse effects which co	1/10/2021 at 3:30 PM and 9:42 PM dministered to the resident per the nonitoring or documentation for the per protocol was to record the pain dose is given and to return about it to properly monitor medications not receive more doses than
		t 11:38 AM, the Director of Nursing (D ds for Resident 2 and 3's hydrocodone	
	individual administering the medica	, Administering Medications, revised J tion initials the resident's MAR on the	-
	medication and before administerin	g the next enes.	

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F 0757 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some A review of the facility's policy tiled, Controlled Substances, revised January 2021, indicated upon administration: the nurse administration. A review of the facility's policy tiled, Charting Errors and/or Omissions, revised January 2021, indicated accurate medication records shall be maintained by this facility.	