

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 045371	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/04/2016
NAME OF PROVIDER OF SUPPLIER WESTWOOD HEALTH AND REHAB, INC		STREET ADDRESS, CITY, STATE, ZIP 802 S WEST END STREET SPRINGDALE, AR 72764	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0371 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>Store, cook, and serve food in a safe and clean way</p> <p>Based on observation, record review and interview, the facility failed to ensure a hot water sanitizing dish washing machine temperature was maintained at 150 degrees Fahrenheit minimum for the wash cycle and 180 degrees Fahrenheit minimum for the rinse cycle and the temperature readings on the dish washing machine temperature log accurately reflected final wash and rinse temperatures to decrease the potential for food borne illness for residents who received meals from 1 of 1 kitchen. These failed practices had the potential to affect 71 residents who received meals from the kitchen (total census: 71), according to the Diet List provided by the Registered Dietician on 8/1/16. The findings are:</p> <ol style="list-style-type: none"> 1. The dish washing machine temperature and Sanitizer parts per million (ppm) log for July 2016 was copied on 8/1/16 at 3:15 p.m. and documented the following low temperatures for July 2016: <ol style="list-style-type: none"> a. 7/23/16 at breakfast for the wash cycle, 148 degrees F. b. 7/23/16 at lunch for the wash cycle, 146 degrees F. c. 7/24/16 at lunch for the wash cycle, 146 degrees F. d. 7/29/16 at lunch for the rinse cycle, 168 degrees F. e. 7/30/16 at lunch for the rinse cycle, 168 degrees F. 2. On 8/1/16 at 2:10 p.m., the high temperature dish machine registered from 142 degrees Fahrenheit (F) down to 144 degrees F during the wash cycle, instead of 150 degrees F. The rinse cycle registered 167 degrees F, instead of 180 degrees F. 3. On 8/1/16 at 2:35 p.m., Dietary Employee #1 changed out the 5 gallon container of soap and adjusted the button beneath the dishwashing machine; the temperature then registered 163 degrees F on the wash cycle and 182 degrees F on the rinse cycle. <p>Dietary employee #1 stated, I was off for 3 days, sick. I usually watch it and change it out.</p>		
F 0502 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Give or get quality lab services/tests in a timely manner to meet the needs of residents. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on record review and interview, the facility failed to ensure laboratory services were provided timely to assist the physician in making treatment decisions to ensure the necessary care and services were provided for 2 (Residents #2 and #3) of 8 (Residents #1, #2, #3, #4, #5, #6, #8 and #9) case mix residents who had Physician orders [REDACTED]. The findings are:</p> <ol style="list-style-type: none"> 1. Resident #2 had [DIAGNOSES REDACTED]. The Quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 3/11/16 documented the resident scored 15 (13-15 indicates cognitively intact) on the Brief Interview for Mental Status (BIMS), and required extensive assistance of two plus people for bed mobility and transfers. <ol style="list-style-type: none"> a. A Physician order [REDACTED], Vitamin D Level Q (every) Yearly (June) every 12 month(s) starting on the 13th for 3 day(s) related to Vitamin D Deficiency, Unspecified. b. As of 8/3/16 at 9:50 a.m., there was no documentation in the resident's clinical record of laboratory results for a Vitamin D Level since 12/12/14. <p>At this time, the DON was asked, Can you get me the results of a yearly Vitamin D Level (for Resident #2)? She replied, When we changed to computer system our medical record person put the wrong month in the computer. She stated, Instead of June, it should be December. The DON then handed this surveyor a copy of the Vitamin D Level results for December 2014.</p> <ol style="list-style-type: none"> c. On 8/3/16 at 2:20 p.m., the DON was asked for current Vitamin D level laboratory results for the resident. She stated, We have no idea why the Vitamin D Level was not drawn. Every other lab was drawn but we missed the Vitamin D. I cannot figure out how it happened. 2. Resident #3 had [DIAGNOSES REDACTED]. The Annual MDS with an ARD of 5/25/16 documented the resident scored 3 (0-7 indicates severely cognitively impaired) on the BIMS, and was totally dependent on the physical assistance of two plus people for transfers and personal hygiene. <ol style="list-style-type: none"> a. A Physician order [REDACTED], Vitamin D Level Q (every) 12 months (June) every 12 month(s) starting on the 17th for 3 day(s) related to Vitamin D Deficiency, Unspecified. b. As of 8/3/16 at 11:55 a.m., there was no documentation in the resident's clinical record of laboratory results for a Vitamin D level since 5/29/14. 		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.