DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED:6/5/2015 FORM APPROVED

CENTERS FOR MEDICARE &	WEDICAID SERVICES			OMB NO. 0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	CLIA	(X2) MULTIPLE CONSTRUCT A. BUILDING B. WING	ION	(X3) DATE SURVEY COMPLETED 09/23/2014
NAME OF PROVIDER OF SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP	
			550 HIGH ST. BOWLING GREEN, KY 42101	l

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY (X4) ID PREFIX TAG

OR LSC IDENTIFYING INFORMATION

F 0157

Level of harm - Minimal harm or potential for actual

Residents Affected - Few

Immediately tell the resident, the resident's doctor and a family member of the resident

of situations (injury/decline/room, etc.) that affect the resident.
\*\*NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY\*\* Based on observation, interview, record review and review of facility's policy it was determined the facility failed to notify the physician of a significant change in condition for one (1) of five (5) sampled residents (Resident #3). Resident #3's abdominal wound began to have increased drainage and odor and the facility failed to notify the physician. The findings include: Review of the facility's policy titled, Change in a Resident's Condition or Status, last revised February 2014, revealed our facility shall promptly notify the resident, his or her attending Physician, and representative 2014, revealed our facility shall promptly notify the resident, his or her attending Physician, and representative (sponsor) of changes in the resident's medical/mental condition and/or status (e.g., changes in level of care, billing/payments, resident rights, etc.). The Nurse Supervisor/Charge Nurse will notify the resident's attending Physician or on-Call physician when there has been: A significant change in the resident's physical/emotional/mental condition. A 'significant change' of condition is a decline or improvement in the resident's status that: Will not normally resolve itself without intervention by staff or by implementing standard disease-related clinical intervention (is not self-limiting); impacts more than one area of the resident's health status; requires interdisciplinary review and/or resident to the extended that the part of the treatment of the property of the resident's property information. revision to the care plan, the nurse supervisor/charge nurse will record in the resident's medical record information relative to changes in the resident's medical/mental condition or status. Record review revealed the facility admitted Resident #3 on 08/15/14 with [DIAGNOSES REDACTED]. Review of the Initial Minimum Data Set (MDS) Assessment, dated

100/2214, revealed the facility assessed the resident's cognition as moderately impaired with a Brief Interview for Mental Status (BIMS) score of ten (10) which indicated the resident was interviewable. Review of the physician's orders [REDACTED]. Review of the Nurse's Notes revealed on 08/23/14 (no time) the resident's wound dressing changed, scant to moderate amount of drainage (brownish) present; complains of abdominal pain; seems to think (he/she) has another abscess on right side; hurts to lay on that side; on 08/28/14 (no time), there was a large amount drainage with odor noted; on 08/30/14, (no time) the abdominal dressing changed red-bloody drainage to drain sponge and abdomen pad, moderate amount, odorous. There was no documented evidence the physician was notified of the increased drainage, increased dressing changes or odor. Review of a Nurse's Note, dated 08/31/14 (no time) revealed the resident complains of pain at abdominal site and to right of incision, Nurse s Note, dated 08/31/14 (not time) revealed the resident complains of pain at abodiminal site and to right of incision, states he/she feels like something is pulling when he/she moves. Further review revealed the Evening Nurse noted, States (he/she) hurts so bad (he/she) wants to go to ER (emergency room). There was no documented evidence the physician was notified. Review of a Situation, Background, Assessment, Request (SBAR) Communication Form, dated 09/01/14 at 9:00 AM, revealed the resident complains of increased pain to abdomen. In the Nursing Notes portion of the SBAR Communication Form it was noted the facility called the physician concerning the need to increase as needed pain medication frequency because of pain. Further review revealed the request was to change the [MEDICATION NAME] order from every four (4) hours as needed of pain. Further review revealed the request was to change the [MEDICATION NAME] order from every four (4) hours as needed to [MEDICATION NAME] every three (3) hours as needed. The Communication Form indicated the facility had received orders for [MEDICATION NAME] to be increased; and, the family and physician were notified. However, there was no documented evidence the physician was made aware of the increased drainage and odor. Review of a Nurse's Notes revealed on 09/07/14 (no time) the resident's abdomen continued to be sore on right side and continued to have moderate to severe amount of bloody drainage, dressing changed; strong odor detected; (no time). On 09/07/14, the same nurse on another shift noted, Resident post antibiotic therapy for abdominal wound; drainage and odor remain, changed dressing every shift; complains of pain to post antibiotic inerapy for abothmian would, unange and odor ferlands, charged dressing every sint, companies or pain to abdominal site and right side; and, on 09/09/14 (no time), a Nurse's Note revealed there was a Large amount of serosanguinous drainage noted. Further review revealed there was no documented evidence the physician was notified of the increased drainage and odor. Review of Resident #3's August and September 2014 Treatment Administration Record (TAR) revealed there was no documented evidence of any additional wound dressing treatments administered besides the physician ordered twice daily treatments. Observation, on 09/17/14 at 8:07 AM, revealed near Resident #3's room in the hallway there was a pungent odor, resident was at the side of bed eating breakfast off of tray on bedside table facing the door; the room had the same pungent smell as the odor in the hallway but was stronger. On the floor at the end of the resident's bed were three non-dried red colored spots on the floor. Interview with Resident #3, on 09/17/14 at 8:07 AM, revealed the red stains were bloody drainage that had leaked out of his/her dressing when he/she had gotten up to use the bathroom. The resident stated he/she was receiving three (3) to four (4) dressing changes a day due to more drainage from his/her abdominal wound. The resident revealed the drainage had increased, was more excessive when ambulatory and during a regular day he/she would ask a nurse to change his/her dressing because of the amount of drainage. Interview with Certified Nursing Assistant (CNA) #2, on 09/23/14 at 4:00 PM, revealed Resident #3's room has a bad odor, and when she gave him/her a shower his/her wound had a bad smell. She further stated she did not know if the smell had worsened as she was new to the hall and the smell had been consistently strong since she had been on that side. Interview with Licensed Practical Nurse (LPN) #2, on 09/23/14 at 4:17 PM, revealed she noticed the odor in Resident #3's room and she described it as a foul odor related to Resident #3's wound. She further stated she did not know the time frame of the smell worsening. She stated the abdominal surgical wound had the same foul odor since she had been moved to care for residents on that hall. Interview with Registered Nurse (RN) had the same foul odor since she had been moved to care for residents on that hall. Interview with Registered Nurse (RN) #1, on 09/23/14 at 4:20 PM, revealed Resident #3 had an odor to his/her abdominal wound and the wound smelled like stinky feet. She stated she thought it was his/her feet smelling bad; however, when she changed the dressing to his/her abdominal wound she realized the stinky foot smell was a bad smell that came from his/her abdominal wound. RN #1 stated the odor has been there since the resident was admitted. Further interview with RN #1, on 09/17/14 at 5:01 PM, revealed she provided care to Resident #3 and had changed the dressing more than ordered because of the dressing being saturated. RN #1 further revealed she knew the order was for twice a day, but if the dressing was dirty you would change it no matter what. She stated if the dressing becomes saturated, especially if Resident #3 is up and ambulating the dressing would have to be changed. Interview, on 09/18/14 at 8:26 AM with LPN #3, revealed she usually did three (3) dressing changes for Resident #3 because of drainage. LPN #3 stated dressings were supposed to be done every shift, and she knew she had to do it more than once a shift because of drainage. LPN #3 further revealed she had not spoken with the physician related to dressing changes for the prestners and it says every shift and has since changes, she just did what the computer told her to do related to the treatment, and it says every shift and has since resident has been here. Interview, on 09/18/14 at 10:48 AM with RN #2, revealed she was not assigned to change Resident #3's dressing but would if it was soiled or asked to by the resident. RN #2 could not recall orders for the resident and had not called the physician about changing the dressings but had passed the information to the oncoming shift. Interview, on 9/18/14 at 10:17 AM with Resident #3's Physician, revealed he would have expected to be notified if the resident was having additional dressing changes related to increased drainage.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

Facility ID: 185089

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete Event ID: YL1011

If continuation sheet

Page 1 of 3

DEPARTMENT OF HEALTH CENTERS FOR MEDICARE &				PRINTED:6/5/2015 FORM APPROVED OMB NO. 0938-0391		
STATEMENT OF	(X1) PROVIDER / SUPPLIER	(X2) MULTIPLE CONSTRUCT	TION	(X3) DATE SURVEY COMPLETED		
DEFICIENCIES	/ CLIA	A. BUILDING		COMPLETED		
AND PLAN OF CORRECTION	IDENNTIFICATION NUMBER	B. WING		09/23/2014		
	185089					
NAME OF PROVIDER OF SU	PPLIER	!	STREET ADDRESS, CITY, ST.	ATE, ZIP		
SIGNATURE HEALTHCARI	E OF BOWLING GREEN		550 HIGH ST. BOWLING GREEN, KY 4210	1		
For information on the nursing	home's plan to correct this deficien	cy, please contact the nursing hon	ne or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)					
F 0157	(continued from page 1)					
Level of harm - Minimal harm or potential for actual harm						
Residents Affected - Few						
F 0282	Provide care by qualified person					
	**NOTE- TERMS IN BRACKET					
Level of harm - Actual		record review and review of the f				
harm	facility failed to provide services in accordance with the care plans for two (2) of five (5) sampled residents (Resident #1 and Resident #5). Resident #1 was care planned for staff to report changes in the resident's skin status and administer					
75 13 1 100 1 3 7						
Residents Affected - Few		umor to the resident's right hand.				
	identify any changes and failed to 09/05/14. In addition, Resident #.					
		ty admitted Resident #1 on 08/02/				
	Minimum Data Set (MDS) assessment, dated 08/20/14, revealed the facility assessed Resident #3's cognition as severely impaired with a Brief Interview of Mental Status score of 3; and, the resident required extensive assistance with					
	impaired with a Brief interview of whental status score of 5; and, the resident required extensive assistance with activities of daily living. Review of the Comprehensive Care Plan, Resident has actual skin breakdown, dated 08/21/14,					
	revealed the resident had a right l					
		coling pow gross) to physician B				

F 0309

Level of harm - Actual

Residents Affected - Few

care and services to maintain the highest well being of each resident

\*\*NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY\*\*

Based on observation, interview, record review, facility policy and procedure review, and Hospital Admission Record review it was determined the facility failed to provide services to maintain/attain the highest practicable physical, mental and psychosocial well-being for two (2) of five (5) sampled residents (Resident #1 and Resident #3). Resident #1's was psychosocial well-being for two (2) of five (5) sampled residents (Resident #1 and Resident #3). Resident #1's was identified with a cyst to the back of the right hand on admission on 12/18/13. Staff completed wound assessments on the wound through 06/09/14 when the wound measured 7.0 centimeters (cm) x 6.9 cm, and was identified as having a foul odor and serosanguineous drainage. There was no documented evidence of further wound assessments until maggots were identified in the wound on 09/05/14. A physician's orders [REDACTED]. A wound assessment was completed on 09/12/14 with the wound measuring 12.5 cm x 15.8 cm x 2.5 cm and bloody drainage was noted. In addition, Resident #3's abdominal wound began to have increased drainage and odor and the facility failed to notify the physician to determine if additional treatment was necessary. The findings include: Review of the facility's policy titled, Skin Management and Prevention At-A-Glance, last revised August 2013, revealed the Weekly Skin Rounds Sheet would be utilized to determine if any new skin alterations had developed. Clinical nurses or nurse designee on the unit were responsible for the weekly completion of these Sheets. It developed. Clinical nurses, or nurse designee, on the unit were responsible for the weekly completion of these Sheets. It is the responsibility of the clinical team (DON, ADON, Nurse Managers) to determine compliance. Any new skin condition(s) found during the weekly skin rounds will be documented in the appropriate form (Pressure or Non-pressure, and Skin Ulcer Change of Condition Evaluation if appropriate). Responsible party for completing this form is the nurse who finds the skin Change or Confidence Evaluation in appropriate). Responsible party for completing this form is the lates who finds the skin alteration. Documentation of new sites must have physician and family notification with documentation of this communication with the medical record. The responsible party for completing this form is the nurse finding the skin alteration. Record review revealed the facility admitted Resident #1 on 08/02/13 with [DIAGNOSES REDACTED]. Review of the Quarterly Minimum Data Set (MDS) assessment, dated 08/20/14, revealed the facility assessed Resident #3's cognition as severely impaired with a Brief Interview of Mental Status score of three (3); Resident #1 required extensive assistance with activities of daily living. Review of the Comprehensive Care Plan for Actual Skin Breakdown, dated 08/21/14 due to a right hand tumor; with a cool dated 11/10/14 setting resident will have intend the form of replaces before the date of the properties of the party a hony. goal, dated 11/19/14, stating resident will have intact skin, free of redness, blisters, or discoloration over a bony prominence through next review date. Review of the interventions revealed to report changes in skin status (i.e.: s/s of infection, non-healing, new areas) to physician, complete weekly skin check, notify nurse immediately of any new areas of skin breakdown, redness, blisters, bruises, discoloration noted during bathing or daily care. There were no interventions to address the right hand tumor on the resident's hand. Review of Physician Order, dated 08/28/14, revealed to cleanse right hand growth (tumor) with normal saline, apply dry dressing, wrap with kerlix twice daily with [DIAGNOSES REDACTED]. Review of the Non-pressure Skin Condition Record Assessments revealed the date the wound was first observed was on 12/18/13. The wound was on the back of the resident's right hand and was described as a growth. Further review of the Non-pressure Skin Condition Record Assessments revealed the wound was measured and described on 05/12/14, as 7.1 cm x 7.0 cm with a small amount of serosanguineous drainage, no change; on 05/19/14 as 7.0 cm x 7.2 cm with a small amount of serosanguineous drainage, no change; on 05/26/14 as 7.0 cm x 7.1 cm with a small amount of serosanguineous drainage, no change; on 06/02/14 as 7.0 cm x 7.1 cm with small amount of serosanguineous drainage, no change; and, on 06/09/14 as 7.0 x 6.9 with a foul odor and serosanguineous drainage, no change. There was no documented evidence any further wound assessments were completed until 109/12/14 when the wound measured 12.5 x 15.8 x 2.5 cm and bloody drainage was noted. Interview on 09/16/14 at 8:08 AM; and, on 09/17/14 at 10:44 AI

FORM CMS-2567(02-99) Previous Versions Obsolete Event ID: YL1O11

Facility ID: 185089

If continuation sheet

			550 HIGH ST.	
NAME OF PROVIDER OF SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP	
	185089			
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X2) MULTIPLE CONSTRUCT A. BUILDING B. WING	ION	(X3) DATE SURVEY COMPLETED 09/23/2014
DEPARTMENT OF HEALTH A CENTERS FOR MEDICARE &	PRINTED:6/5/2015 FORM APPROVED OMB NO. 0938-0391			

BOWLING GREEN, KY 4210 For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY (continued... from page 2)
with the Assistant Director of Nursing (ADON) #1, revealed the right hand tumor was measured up until 06/09/14 but it was not measured after that time. ADON #1 further stated the measurements were started back up on 09/12/14 because the new DON wanted staff to measure the resident's right hand. The ADON revealed it was her responsibility to make sure that non-pressure skin condition records were completed, but the previous DON did not want to measure areas like Resident #1's right hand. ADON #1 further stated if the DON did not want the non pressure wounds measured then we did not do it. Interview, on 09/17/14 at 5:16 PM with Registered Nurse (RN) #2, revealed maggots were found in the wound of Resident #1's right hand between 11:30 PM and 1:00 AM on 09/05/14. Interview, on 09/16/14 at 10:03 PM with Licensed Practical Nurse (LPN) #4, revealed maggots were found on the dressing on the resident's right hand and in the wound of Resident #1's right hand on 09/05/14. Further interview revealed the treatment for [REDACTED]. Review of Telephone Physician Order, and Nursing Notes, dated 09/05/14, revealed Resident #1 was sent to the emergency room for wound determination to the right hand, and returned on 9/05/14 with an order for [REDACTED]. Review of the Comprehensive Care Plan for Infection, dated 09/05/14, revealed the resident had active infection in wound with interventions to administer medications as ordered and assess wound bed during dressing changes for any additional abnormalities. Review of Telephone Physician Order, dated 09/05/14, revealed to discontinue order to cleanse right hand with normal saline, apply dry dressing wrap with kerlix twice a day? and a new order to cleanse right hand growth with normal saline, apply dry dressing wrap with kerlix twice a day? and a new order to cleanse right hand growth with normal saline, apply dry dressing wrap with kerlix every shift. However, review of the September 20/14 Treatment Administration Record (TAR) revealed the new order for tr F 0309 Level of harm - Actual Residents Affected - Few 2. Record review revealed the facility admitted Resident #3 on 08/15/14 with [DIAGNOSES REDACTED]. Review of the Initial Minimum Data Set (MDS) Assessment, dated 08/22/14, revealed the facility assessed the resident's cognition as moderately impaired with a Brief Interview for Mental Status (BIMS) score of ten (10) which indicated the resident was interviewable. Review of the Comprehensive Care Plan for Resident #3 revealed on 08/25/14 the problem was addressed as, Resident has disruption of surface, not related to pressure, has abdominal surgical wound. The goal stated, the resident's disruption of skin surface will remain free from infection and show evidence of healing by: (no date was entered) The intervention stated skin startace with remain release from intervention show evidence or nearing by, (no date was entered) from intervention stated as of 08/25/14: Report changes in skin status to physician, provide diet as ordered and monitor nutritional status and dietary needs; consult dietician PRN, monitor for pain and medicate PRN per physician orders [REDACTED]. Review of the physician's orders [REDACTED]. Review of Resident #3's August and September Treatment Administration Record (TAR) revealed staff should cleanse wound to abdomen with normal saline, apply normal saline wet to dry dressing and cover with dry dressing twice daily. Interview with Resident #3, on 09/17/14 at 8:07 AM, revealed nurses occasionally administered more dressing changes in addition to the physician ordered twice daily treatments to the abdomen wound. Resident #3 stated that dressing changes in addition to the physician ordered twice daily treatments to the abdomen wound. Resident #3 stated that he/she was receiving three to four dressing changes a day due to more drainage from the abdominal wound. The resident stated that drainage had increased and was more excessive when ambulatory. Interview on 09/17/14 at 5:01 PM with Registered Nurse (RN) #1 revealed she provided care to Resident #3 and had changed the dressing more than ordered because of the dressing being saturated. RN #1 further revealed she knew the order was for twice a day, but if the dressing was dirty she would change it no matter what. She stated she had to change it more because it would be saturated, especially if Resident #3 was up and ambulating. Interview on 09/18/14 at 8:26 AM with Licensed Practical Nurse (LPN) #3 revealed she usually did three (3) dressing changes for Resident #3 because of the drainage. She stated dressings were supposed to be done every shift, and she knew she had to do it more than once and she did not know if the order said every shift or as needed. LPN #3 further revealed she had not spoken with the physician related to the dressing changes, she just did what the computer told her to do according to the treatment. She stated the treatment was every shift and had been as long as resident had been there. Interview on 09/18/14 at 10:48 AM with RN #2 revealed she was not assigned to change Resident #3 dressing but she did so if it was soiled or she was asked to change it by the resident. RN #2 could not recall the orders for the resident. She stated she had not called the physician about changing the dressings, but she had passed the information to the oncoming shift. Further record review revealed there was no documented evidence of wound dressing treatments administered other than the twice daily on August and September TARs. In addition, there was no documented evidence the physician had been notified of the additional needed dressing changes due to the increased drainage. Interview on 09/18/14 at 10:17 AM with Resident #3's Physician revealed he would expect to be notified if the resident was having additional dressing changes related to increased drainage.

FORM CMS-2567(02-99) Event ID: YL1011 Facility ID: 185089 If continuation sheet Previous Versions Obsolete