Department of Health & Human Services Centers for Medicare & Medicaid Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676112	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/20/2022	
NAME OF PROVIDER OR SUPPLIER Crestview Court		STREET ADDRESS, CITY, STATE, ZIP CODE 224 W Pleasant Run Rd Cedar Hill, TX 75104		
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0684	Provide appropriate treatment and care according to orders, resident's preferences and goals.			
Level of Harm - Actual harm	**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42971			
Residents Affected - Few	Based on interview, and record review the facility failed to ensure that residents received treatment and care in accordance with professional standards of practice, the comprehensive person-centered care plan, and the residents' choices for one (Resident #1) of seven residents reviewed for quality of care.			
	The facility failed to identify an ulceration to Resident #1's bottom of the right great toe. A family member discovered the ulceration on 11/29/2021, resulting in Resident #1 going to the podiatrist on 11/30/2021 and being diagnosed with an infected wound to the bottom of the right great toe.			
	This failure placed residents with ulcerations at risk for worsening wounds, infection, or hospitalization .			
	Findings Included:			
	Observation on 04/19/2022 at 4:15 of the Resident#1 right great toe reflected a scar tissue of healed wound on the bottom of the right great toe.			
	Review of Resident #1's MDS assessment, dated 02/28/22, reflected she was [AGE] year-old female admitted to the facility on [DATE]. Her BIMS score was 08 which indicated she is moderately impaired. The assessment of functional status reflected Resident #1 could perform locomotion on unit and eating with supervision. The assessment reflected she required extensive assistance with toilet use and personal hygiene. Her diagnoses included: peripheral vascular disease (blood circulation disorder), diabetes mellitus, coronary artery disease (narrowing or blockage of the heart arteries), and Alzheimer's disease.			
	Review of Resident #1 care plan dated 02/10/2022 reflect Resident #1 at risk for circulatory concerns of the lower extremities and feet. As evidenced by callus to right distal plantar great toe (bottom of the right great toe). Interventions included monitor lower extremities and feet for cuts, cracks, blisters, calluses, redness, and edema. Monitor for appropriate fitting footwear. Podiatry intervention as ordered.			
	Review of Resident#1 nurses notes of the month of November (11/01/2021 through 11/28/2021) reflected no wound on the right great toe.			
	(continued on next page)			

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE

Department of Health & Human Services Centers for Medicare & Medicaid Services

Residents Affected - Few weekly. Review of Resident #1's weekly skin assessments dated: 11/01/21, 11/08/21, 11/15/21, 11/22/21, completed by LVN F all reflected her skin condition as normal and indicated there were not any ulcers. In a telephone interview on 04/18/22 at 9:45 AM, Resident #1's family member said she had arrived to vis Resident #1 on 11/29/21. She stated that she discovered and open wound on the bottom of resident #1's inght foot that was 5 millimeters deep. She said the facility failed to find the wound. It was diagnosed as a ischemic ulcer. She stated, on 11/30/21 Resident#1 saw an outside podiatrist and Resident#1 frequently She said she did not recall finding any skin lesion on the resident right toe. She said resident wear socks shoes. In an interview on 04/18/22 at 9:20 AM, CNA A said she was the CNA assigned to Resident #1 frequently. She said she did not recall finding any skin lesion on the resident right toe. She said resident wear socks shoes. In an interview on 04/20/22 at 11:52 AM, ADON C said skin assessments were done every week by the fl nurse, if any finding of any abnormal findings the floor nurse would report to the treatment nurse, and the treatment nurse would collaborate with the wound doctor. She said I don't know how Resident#1's wound was missed. In a telephone interview on 04/20/22 at 12:51 PM, DPM D said Resident#1 came with a family member to the feot center on 11/30/21 for a fungus on the top of the right toe. Up on assessment the resident may loss he toe. In a telephone interview on 04/20/22 at 2:30 PM, Wound Doctor E said she was not aware Resident #1 h a skin problem/wound on the right going to the wound and the resident #1 ha skin problem/wound on the right going to the wound doctor. Is easid the assessed the wound dac	AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 676112 1. Building 9. Wing COMPLETED 04/20/2021 NAME OF PROVIDER OR SUPPLIER Creative Court STREET ADDRESS, CITY, STATE, ZIP CODE 224 W Pleasant Run Rd Coder HIII, X75104 STREET ADDRESS, CITY, STATE, ZIP CODE For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) F 0684 Review of Resident #1 purses notes dated 11/29/2021 reflected resident noted with dark eschar area to bottom of ngit great toe. Review of Resident #1 purses notes dated 11/29/2021 reflected resident noted with dark eschar area to bottom of ngit great toe. Review of Resident #1 physician order dated 09/17/2020 reflected weekly head to toe assessment one weekly. Review of Resident #1 thysician order dated 09/17/2020 reflected weekly head to the assessment one weekly. Review of Resident #1 showedly skin assessments dated: 11/01/21, 11/08/21, 11/12/21, 11/22/21, comp by UNF &11/120/21. Resident date that disted field there were not any ulcers. In a helphone interview on 04/18/22 at 9.20 AM, CNA A said she was singer to Resident #1 had been going to an outside wound doctor for treatment after 11/30/2021. In an interview on 04/20/22 at 1.52 HM, DPM D said the inderted resident #1 more showed wound was missed. In an interview on 04/20/22 at 1.52 M, DPM D said the inderted resident #1 more usead resident #0 more side of the righore on 11/30/21 R		1		1
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Department of Health & Human Services Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676112	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/20/2022
NAME OF PROVIDER OR SUPPLIER Crestview Court		STREET ADDRESS, CITY, STATE, ZIP CODE 224 W Pleasant Run Rd Cedar Hill, TX 75104	
For information on the nursing home's	plan to correct this deficiency, please cont	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0684 Level of Harm - Actual harm Residents Affected - Few	 drainage, no malodor, no edema, no Confidential interview reflected; a fa took Resident #1 to an outside pool Review of Resident #1's foot center center by a family member on 11/3i an ulcer on the bottom of the right 1 Ischemic (reduced blood flow) ulcet Records reflected the ulceration existence for culture ar lab results dated 12/03/2021 reveal the ulcer. Resident was referred to Review of Resident#1 medication a 300 mg (antibiotic) two times per da Review of the facility policy titled, P treatment nurse/designee must com the findings of the initial skin assess discharge/transfer of a Patient . 9. any newly identified skin issues The facility initated and completed i prior to entry for this investigation. In 12/31/21. Review of Inservice Training dated the responsibility of nurses and nur trained to complete skin assessment issues found the nures report (to tre document on the shower sheets. In an interview on 04/20/22 at 3:25 after the incident. RN G said the exadmission and every week after. Sh wound went unidentified or untreate ADON, and the RN G monitor the shower the side or the shower the sho	amily member was not satisfied with th iatrist on the same day, 11/30/2021. records, dated 11/30/21, reflected the D/22. The records reflected Resident # Ist toe with presence of small purulent r. Size: 20 millimeters long by 15 millim tends fully through skin. Duration of the ebrided the ulcer (removed damaged ti ad sensitivity (test to find germs such a led presence of Methicillin Resistant Si	e facility podiatrist findings, so they e resident was brought to the foot 1 presented to the foot center with (containing pus) drainage. Type: neters wide by 5 millimeters deep. e ulceration: several days. Records ssue from the ulcer) and collected a s bacteria or a fungus). Review of taphylococcus Aureus (Bacteria) on er dated 12/01/2021 for clindamycin he right toe. flected the following: . 2. The document in the EMR to validate : be completed weekly and prior to treatment nurse or charge nurse of sments and initiated monitoring cility was in compliance on aining subject matter was regarding a resident'skin. Nurses were ues found; if there are any skin skin issues to charge nurses and he started working at the facility be done on every resident upon tty to Resident#1. Risk of any nd infection. RN G stated the g the smart board on the electronic