Printed: 05/17/2024 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525333	(X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing	(X3) DATE SURVEY COMPLETED 09/27/2021	
NAME OF PROVIDER OR SUPPLIER  Watertown Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  121 Hospital Dr  Watertown, WI 53098		
For information on the nursing home's	For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0684  Level of Harm - Immediate jeopardy to resident health or safety  Residents Affected - Few			ONFIDENTIALITY** 18815  In do not ensure 1 Resident (R) of 8 (low blood sugar) in accordance  Emergency Department) for In Facility staff did not assess R1's as need for, ensure availability of, or not not course of the night. Facility ped signs/symptoms again of the nospitalized and expired at the suppose of the night; and not determine the hypoglycemia occurred created a dome Administrator)-A was notified at the deficient practice continues at the facility continues to implement its accordition in which a person's ition that is typically related to the ensure that the resident does not at are at risk for hypoglycemia and continue to follow up and observe itioner of any changes.  El, indicated follow up resolution of symptoms. Include	

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 525333

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F 0684  Level of Harm - Immediate jeopardy to resident health or safety  Residents Affected - Few	org/diseases-conditions/hypoglyce hypoglycemia is a condition in which body's main energy source. Hypoglycemia is a condition in which body's main energy source. Hypoglycemia is low, signs and symptoms can inclusion, signs and symptoms can inclusion, signs and symptoms can inclusion, abnormal bedeath. Treatment involves quickly glorinks or with medications. Once your replenish your body's glycogen storecover. For example, if you can't explenish your body's glycogen storecover. For example, if you can't explement in the composition of the c	ed the closed medical record of R1. R1 liabetes, left below the knee amputation MDS (Minimum Data Set), dated [DAthe more cognizant). R1 required exterdent on staff for transfer and did not anysis.  The of [DATE] and print date of [DATE], in has initiated on [DATE]. The goal, we blood glucose level will be within desire inster medications as prescribed. R1 has is three times weekly, numerous medical test that measures average blood sugual, which was initiated on [DATE] and all status by maintaining weight, no sign eals daily. The interventions, initiated of lintake, monitor/document/report to ph	ower than normal. Glucose is your nen blood sugar levels are low. For or below should serve as an alert lif blood sugar levels become too e, pale skin, shakiness, anxiety, or cheek. Untreated hypoglycemia is, loss of consciousness, and il either with high-sugar foods, ick or meal can help stabilize it and it is if you need help from someone to on or intravenous glucose.  Treat Low Blood Sugar gar below 55 mg/dL is considered and sugar. After you have low blood it o 72 hours. Be sure to check your lives assistance from staff for bed inbulate. R1 received insulin seven and a plan of care for hich was initiated on [DATE] and and a plan of care for a nutrition and diagnoses, pressure injury to par levels over the past three revised on [DATE], indicated R1 is of malnutrition, and consuming at on [DATE], indicated staff were to

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F 0684  Level of Harm - Immediate jeopardy to resident health or safety  Residents Affected - Few	SUMMARY STATEMENT OF DEFICIENCIES  (Each deficiency must be preceded by full regulatory or LSC identifying information)  R1 had a plan of care for behavior management regarding new refusal of care that was initiated on [DATE]: R1 refuses cares from staff. R1 likes to only wear gown and comes out of room dressed inappropriately. R1 refuses to wear clothing as R1 prefers gown. The goals, which were initiated on [DATE] and revised on [DATE], indicated R1 will remain safe, undesirable behaviors will be monitored/managed, and R1's risk for depression will be evaluated. The interventions, initiated on [DATE] indicated staff were to attempt an alternate time to provide care refused per R1's preference, educate R1 on the necessity of care attempted to provide, encourage participation in self-calming behaviors such as breathing exercises, and to ensure the safety of R1 and others.  R1's weights and vitals summary documentation, indicated R1 had a blood sugar of 149 taken on [DATE] with time documented as 8:03 AM. At 12:11 PM, R1's blood sugar was 46. There were not any other blood sugars documented on the weights and vitals summary for [DATE].  R1's progress notes dated [DATE] at 5:02 PM indicated R1 had a change of condition with a low blood sugar of 46. R1 feels scared and unstable. Snacks, orange juice and candy were given. The NP (Nurse Practitioner) was notified and ordered an injection of Glucagon. The Glucagon was administered to R1 and R1's blood sugar was taken again. R1's blood sugar was 41. The Physician was notified and ordered an injection of Glucagon. The Glucagon was administered to R1 and R1's blood sugar was taken again. R1's blood sugar was 60. R1 requested to go to the ED. The facility called 911 and R1 was transferred to the hospital.  An INTERACT SBAR Communication Form and Progress Notes for Nurses was completed on [DATE]. The situation indicated the change in condition was worse because blood sugars continued to be unstable; rising after Glucagon and drooping shortly after. R1's mertal status eval		
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F 0684  Level of Harm - Immediate jeopardy to resident health or safety  Residents Affected - Few	R1 had a chest x-ray taken at the heart failure or fluid overload. Ther discharged from the ED with a prim impression of volume overload ESI treatment, diagnosis, and need for get to dialysis tomorrow as schedu R1's progress notes dated [DATE] able to give consent to hold R1's be [DATE]. Additionally, there were not for Nurses after the first communic blood sugars.  R1's weight and vitals summary dated ED was ,d+[DATE], Oxygen sat was 58, respirations were 20, and documented as taken on return from offered or provided with food on retent and signs/symptoms of hypogly.  The ED report from [DATE] provided center on [DATE] to the facility.  R1's progress note INTERACT SB, sugar was 35. Recommendation: sugar was 35. Called 911. No Glucton of the sugar was 35. Call	nospital. The findings of the x-ray reflecte is a left pleural effusion with bibasilar array impression of diabetes mellitus wit RD on dialysis. R1 was counseled regated. R1 was transported back to the fact led. R1 was transported back to the fact at 6:55 PM, indicated the facility spoke ed. There were not any other progress of any other INTERACT SBAR Commutation form was filled out when R1 was set to a community of the progress of the progre	ted a mild degree of congestive atelectasis or infiltrate. R1 was h hypoglycemia and an additional urding lab and x-ray results, ions as prescribed and be sure to cility.  with R1's FM-C and FM-C was notes in R1's medical record for nication Form and Progress Notes sent to the ED on [DATE] for low  s blood pressure on return from the annula, pain level was zero, pulse enheit). A blood sugar was not s not documentation R1 was here was not any documentation if uring the night.  ATE] was faxed from the medical  E] at 6:17 AM, indicated R1's blood lled 911.  was heard yelling out. R1 was erent, would not respond to verbal cold. Took blood sugar. Blood I via ambulance. Family member  EMS was dispatched to the facility for diabetic issues, is now having 's room, EMS noted R1 was awake proximately 20 minutes prior to tirre facility.  was administered 25 grams of stration of the Dextrose, R1 had appeared to be shallow and less was being placed onto cardiac changed response. At 6:10 AM at
	moved into room [ROOM NUMBER	•	

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F 0684  Level of Harm - Immediate jeopardy to resident health or safety  Residents Affected - Few	The ED/hospital assessment/plan, dated [DATE] with an electronically time signed at 2:41 PM, indicated R1 had witnessed asystole cardiac arrest secondary to hypoglycemia that was present on admission and received 20 - 30 minutes of advanced cardiac life support. A summary from the ED/hospital, dated [DATE] with an electronically time signed at 3:57 PM, indicated R1 arrived to the ED in asystole and had no pulse. R1 was not breathing on own. Called three hospitals to transfer R1, but none of the hospitals had an acute ICU (intensive care unit) bed open. Clinical impression was hypoglycemia. Primary impression was cardiac arrest and additional impression was hypoglycemia.  R1 was transferred to an ICU bed at another hospital on [DATE] with impressions of status post cardiac		
	arrest due to severe hypoglycemia, severe hypoglycemia resolved, acute respiratory failure, end-stage renal disease on dialysis, alcohol abuse, pulmonary hypertension, and probable anoxic brain injury secondary to sustained hypoglycemia. R1 subsequently expired at the hospital on [DATE].		
	On [DATE] at 10:59 AM, the Surveyor interviewed R1's FM-C via telephone. FM-C stated R1 was hypoglycemic for too long and that was what caused the cardiac arrest. R1 should have been sent to the ED sooner than R1 was sent. On [DATE] at 4:01 AM, R1 texted FM-C to let FM-C know R1 was okay after being at the ED on [DATE]. On [DATE] at 5:30 AM, R1 called FM-C. FM-C had a hard time understanding R1 as R1 sounded like R1 was choking and having a hard time breathing. The only thing FM-C understood was when R1 stated R1 would call FM-C back.  On [DATE] at 1:49 PM, the Surveyor interviewed DON (Director of Nursing)-B regarding R1. DON-B verified R1 was at the ED on [DATE] for an episode of hypoglycemia after exhausting the supply of two Glucagon emergency kits the facility has to use for episodes of hypoglycemia. After this incident, the supply of Glucagon was increased from two to three Glucagon emergency kits.  On [DATE] at 6:16 PM, the Surveyor interviewed PS (Pharmacy Supervisor)-H regarding how many Glucagon emergency kits the facility has to use for episodes of hypoglycemia. PS-H stated the facility has two Glucagon emergency kits available for use that was the same number of Glucagon kits available in [DATE].		
	On [DATE] at 4:52 PM, the Surveyor interviewed CNA (Certified Nursing Assistant)-E via telephone regarding R1. CNA-E verified CNA-E was one of three CNAs working the night shift when R1 returned from the ED on [DATE] to the end of night shift on [DATE]. CNA-E stated CNA-E was not asked to observe, offer R1 food or bring R1 food on the night shift because R1 was super busy on another wing. CNA-C confirmed CNA-C did not see R1 during the entire shift worked.		
	On [DATE] at 4:57 PM, the Surveyor interviewed CNA-F via telephone regarding R1. CNA-F verified CNA was working the night shift when R1 returned from the ED on [DATE] to the end of the night shift on [DAT CNA-F stated R1 was, pretty much sleeping/resting all night. CNA-F peeked in on R1 every so often and while checking on R1's roommate. CNA-F stated CNA-F, doesn't think (CNA-F) brought (R1) anything to Didn't see (R1) eating. This happened a long time ago.		
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Residents Affected - Few	The DON or designee will complete chart audits for change of condition documentation and follow up documentation: 3 residents weekly for 2 weeks, two residents weekly for 2 weeks, two residents a month for 2 months and ongoing as needed or directed by QAPI.		
		erations will visit the facility at least we f the PIP. All results will be reported to	
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